**Srinivas Reddy. G SFDC Developer**

**giddamreddy.s@gmail.com**

+91-9573980239

###### SUMMARY

* Overall 5.2 years of professional experience in IT and having 4+ experience on Cloud Computing Technology as ‘**Sales force** **CRM’** applications
* Having 1.2 years of professional experience in Aura Lightning component development.
* 3.0 years of professional experience in force.com platform as a sales force Administer & Developer.
* Strong experience knowledge on force.com platform administration & Development.
* Experience in administrative tasks (Profiles, Roles, Users, Objects, Fields, Relationships, Formulas, Security Models, Page Layouts, Record types, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and Actions).
* Experience in developing using Visual Force, Apex class and implement business logic in force.com using developer console**.**
* Experience in developing Apex Triggers, SOQL, SOSL, DML Operations, Collections, Batch Apex & Schedule Apex, Future methods, Test Class using Eclips&force.com console.
* Experience in Test class should maintain code coverage.
* Experience in data migration using Import wizard**,** Apex Data Loader.
* Developing SFDC Customized Reports, Dashboardsand Processes to continuously monitoring data quality and integrity.
* Possess the knowledge of CRM business processes and recommended solutions to improve their processes using **Salesforce.com**.
* Coordinate software development with QA and UAT testing teams, updating Agile user-story based status.
* Can assist in developing and implementing new technologies.
* Ability to build effective relationships with colleagues, regional tech teams.
* Good communication, interpersonal, analytical skills and ability to perform as part of a team or individually.

#### Technical Skills

* CRM**:** Salesforce.com CRM
* Database**:**  Oracle 10g
* Tools**:**  Apex Data Loader.
* Operating Systems**:** Windows family.

#### Education Qualifications

* **Bachelor’s Degree in Computer Science (2011)** from SVU.
* **Master’s degree in computers applications (2014)** from JNTUA**.**

**Experience**

* Worked as associate engineer in **Mar labs Software Technologies Pvt. Ltd (Payroll with Echelon Solutions)** from Sep’15 to Jun18.
* Currently working as, a sales force Developer in **HCL Technologies Pvt. Ltd (Permanent)** from Jun ’18 to till date.

**Projects Experience**

**Project # 1:** Harris Data Mart (HDM)**.**

Client: Harris Bank, USA.

Environment**:** Java, Html, CSS, MySQL, SAAS ETL.

Duration:Nov ’15 to July’17.

**Description:**

Harris Banking Corporation with 4 zones located all over U.S. Normal banking this provides pay day loans i.e., Small loans for a short period. This application captures data into flat files, whereas application pumps huge amount of data into the production database

**Responsibilities:**

* As a software engineer study and analyzed business requirements.
* Coding and Unit testing.
* Developing different modules as for Clint requirement.

**Project #2:** McKesson HealthCare management.

Client:McKesson, USA.

Environment:Salesforce.com.

Duration:Aug’17 to May’18**.**

**Description:**

The Purpose of this application is for managing the information about Patients, Clinics and Insurance Organization. This application is to implement salesforce.com for managing Healthcare Services like Accounts, Contacts, Opportunities, Leads, Lab Activities, Visits, Products, Clinics, PMS, Payments, Scheduler and Billing.

**Responsibilities:**

* Creating relationships between the objects using Lookup and Master Detail.
* Implemented **custom controllers, Controller Extensions** for business logic.
* Developing **apex classes** and **triggers and** Visual Force Pages**.**
* Custom objects apply to **workflows** rules and **Approval** processes
* Used **Data Loader** for insert, update**,** and bulk import or export of data operations.
* Involved & generate **Trent Reports** andDashboards as per user requirement.
* Create **Security models,** OWD’S sharing and setting, formula fields, validations.
* Maintain and Developed the **Custom App’s, Objects & fields, tabs, and Buttons**.
* Custom objects apply to **workflows rules and Approval processes.**
* Creating **Record types, Page Layouts, Sharing rules**, objects and fields.
* Working on schema builder, **process builder**
* creating the Relationships, junction objects, relationships & roll up summaries.
* **W**orking on to import the data using **Data Loader**.

**Project #3:** Resource Secure Authentication (RSA)

Client: RSA, USA

Environment: Sales force CRM, Data Loader,

Duration:Jun’18 to Oct’20

**Description**

It is a sale, service application in which the users will be handling issues concerned to RSA products. The agents will be receiving the details about the complaints concerned to a product which are purchased or want to know the information about RSA products.

**Responsibilities**:

* Study and analyzed business requirements. Maintain the Custom Objects**,** Custom fields, Custom tabs, and Validation rules.
* Working with queries using SOQL & SOSL**.**
* Implemented **custom controllers, Controller Extensions** for business logic.
* Implementing the **Batch & Schedule Apexes, Future Methods** to overcome the limits.
* Developing **apex classes** and **triggers.**
* Designing **visual force pages** as per user requirement.
* Build apps visually with **Lightning App Builder** and Lightning Components
* Get tools and best practices with the **Lightning Design System**.

**Project #4**: Subpoena Application

Client: USAA\_BANK

Environment: Sales force CRM, Data Loader,

Duration: Oct’20 to till date.

**Description**

It is a sale, service application in which the users will be handling issues concerned Subpoena Application services.

**Responsibilities**:

* Developed the **Custom business requirements** and Maintain
* Objects**, Custom fields, Custom tabs**, and Validation rules.
* Working with queries using **SOQL & SOSL.**
* Implemented **custom controllers, Controller Extensions** for business logic.
* Developing **apex classes** and **triggers.**
* Designing **Lightning Components** as per user requirement.
* Build apps visually with **Lightning App Builder** and Lightning Components
* Get tools and best practices with the **Lightning Design System**.

**(Srinivas Reddy. G**)