



# Mohit Tayal(CSM® || ISTQB®)

Salesforce

Around 4 years of Experience as a Test Engineer and wanted to obtain a position in Salesforce, where acquired skills will be utilized towards Organization growth and advancement.

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☎ 9211123877

📍 Delhi, India

📅 15 August, 1997

## WORK EXPERIENCE

### Salesforce QA(Training) (6 Months)

Testometer

04/2023 - 09/2023

Pune

- Experienced in creating custom Apps, objects, fields, page layouts, record types, validation rules, and custom reports and dashboards to meet business requirements.
- Proficient in managing user roles and profiles, data security, workflow rules, approval processes, and customizations using Salesforce.
- Involved in user creation, assigning Roles and Profiles in Salesforce.
- Involved in creation of new Profiles and Permission sets as per the need.
- Implemented Security Model in Salesforce Org, which involved usage of OWD, Sharing rules and Role hierarchy.
- Involved in Creating Custom Objects, Fields and Page Layouts.
- Worked on import, export and modification of data using WorkBench.
- Worked on Validation Rules, WorkFlow Rules and Process Builders.

### Analyst-Business QA

Sun Life Financial

10/2022 - 10/2023

Gurugram

- Involved in Daily Standup Meetings.
- Active interaction with Developers, Testers and Clients.
- Testing all the Functional, GUI Requirement.
- Testing Validation throughout the Application.
- Creating & Executing the Test Cases.
- Creating E2E, +ve/-ve Test Cases as per the Client Requirement.

### Associate L1 - QA

Clavax Technologies

03/2021 - 08/2022

Gurugram

### QA Tester

Magic Software

02/2020 - 03/2021

Noida

## EDUCATION

### B.Tech - Information Technology (70%)

Greater Noida Institute of Technology

06/2015 - 06/2019

Greater Noida

## SKILLS

Salesforce CRM

Salesforce Admin

Custom Applications

Custom Objects

TABS

Custom Fields

Custom Page Layout

Custom Record Type

Validation Rules

Profiles

Users

Roles

Permission Sets

OWD

Reports & Dashboard

Process Builder

Work Flow

Approval Process

SDLC/STLC

Bug Life Cycle

Test Cases

Android/iOS Testing

Functional Testing

GUI Testing

Validation Testing

Content Testing

Regression Testing

Blackbox Testing

Web Application Testing

## TESTING ENVIRONMENT

Windows/ MacOS/ ChromeBook/ iPad 5,6, Air, Pro/  
Samsung Galaxy Tab

Google Chrome/ Mozilla Firefox/ Microsoft Edge/ Safari

## TECHNICAL TOOLS

Atlassian JIRA & Tricentis QTest

- Bug Tracking/Management

Lambda Test

- Responsive Testing

Adobe XD

- Design Testing

## CERTIFICATES

Salesforce QA (04/2023 - 09/2023)

Testometer

Certified ScrumMaster® (08/2023 - 08/2025)

Scrum Alliance

Certified Tester Foundation Level (05/2022 - Present)

ISTQB