Narsing Rao Tanneru

Network Administrator

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**Career Objective** :

To work in a competitive, challenging, growth oriented environment that will allow me to learn and enhance my knowledge and utilize my personal attributes and skills for the mutual benefit of the organization and me.

**Profile Overview:**

Sincere, diligent and result oriented professional qualified in **INFORMATION TECHNOLOGY(B.Tech)** with 12+ years' experience as an **Network Administrator** , **Engineer** (**Help Desk Technical Support**), **DATA CENTER Operations** , **Infrastructure** and **BMS Operations.**

# Technical Profile



* Microsoft Office
* Network Security
* Good Knowledge on SD-WAN
* Network Configuration
* VPN
* WAN/LAN
* VoIP
* Good Knowledge on Microsoft Windows Server
* Nagios Core
* Good Knowledge on Azure Cloud Concepts
* Cloud Management

# Competencies

Network security oversight Analysis and critical thinking

Hardware and software monitoring Data backups

Network systems installation Infrastructure planning Flexible and Adaptable Interpersonal Communication

# Work History

**Mar 2021 -**

**Current**

**Mar 2020 -**

**Mar 2021**

**May 2017 -**

**Feb 2020**

## Network Administrator

***Globus Informatics India Pvt Ltd, Hyderabad* (client***-* **Honorable High Court for the state of Telangana).**

* Monitoring & updating policies and verifying the logs in Cisco Firewall ASA 5525-X (FMC and FTD).
* Configuring and maintain switches like Cisco 4500 (Core Switches), Cisco 3850 (Distribution Switches), Cisco 3750, Cisco 9200, 2960 Series & Ruckus

ICX7150 Switches.

* Monitoring the network through monitoring tools using LibreNMS and Nagios Core.
* Installing & Monitoring Antivirus (Trend Micro Apex one) to all the Desktops.
* Up gradation of Cisco FTD, FMC, ASA and Upgrading IOS with the support of Cisco TAC.
* Implementing Policies based on customer requirement.
* Working experience in Virtualization Esxi 6.7 and Esxi 5.5.
* Troubleshooting and rectifying L1 & L2 related issues and providing permanent solutions.
* Actively participating in resolving customer and intranet related network issues by coordinating with inter teams, clients until the issue is resolved.
* Remote support for all network and firewall infrastructure with zero down time.
* Co-ordinate with Cisco TAC team for the critical and business impact unresolved issues.
* Analysis of Network related issues which include migrations, version upgrades and access network faults.
* Responsible for the implementation, troubleshooting and maintaining operations of network Systems.
* Responsible for Planning/design/maintenance of networking infra.
* Checking the log details of all switches and routers and regularly making health checks in Routers & Switches. And weekly backup for all Cisco

devices.

* Configuring, Monitoring & Maintaining Wireless Campus LAN (Cambium Access Point & Linksys Access Point).

## Help Desk Technical Support Engineer

### CMS Computers Ltd, Hyderabad.

Worked with **CMS Computers Ltd** as a **HELPDESK Technical Support Engineer** in NIC (**National Informatics Centre, Hyderabad)**, in FMS Project of **National Data Centre.**

## Help Desk Technical Support Engineer

### TerraCIS Tech Ltd(Formerly As IL&FS Technologies Ltd), Hyderabad.

Worked with **TerraCiS Tech Ltd (Formerly Known as IL&FS Technologies Ltd)** as a **HELPDESK Technical Support Engineer** in NIC (**National Informatics Centre, Hyderabad)**, in FMS Project of **National Data Centre.**

**Nov 2016 - Administrator**



**May 2017 *Wipro Limited, Hyderabad****.*

Worked with **Wipro Limited** as an **Administrator** in NIC (**National Informatics Centre, Hyderabad)**, in FMS Project of **National Data Centre.**

**Jun 2014 -**

**Oct 2016**

**Jan 2014 -**

**Apr 2014**

**Jan 2011 -**

**Dec 2013**

## Site Engineer

### Dhii Health Tech (P) Ltd, Hyderabad.

Worked with **Dhii Health Tech (P) Ltd** as a **Site Engineer** in NIC (**National Informatics Centre, Hyderabad)**, in AMC Project of **National Data Centre** with Wipro InfoTech.

## BMS Operator

### Swafe BPM (P) Ltd., Hyderabad.

Worked with **Swafe BPM** (P) Ltd as a **BMS Operator** in **Mahindra & Mahindra (Chennai)** Data Centre.

## System Engineer

### Ashwani Refrigeration & Electricals., Hyderabad.

Worked with **Ashwani Refrigeration & Electricals** as **System Engineer** in NIC (**National Informatics Centre, Hyderabad)**, in AMC Project of **National Data Centre.**

# Certifications

**Nov 2021** [CCNA], [Cisco.com] - [Nov 2021-Nov 2024]

**Nov 2023** [AZ-700 Azure Network Engineer Associate], [Microsoft.com] - [Nov-2023 to Nov-2024]

# Higher Education

**Aug 2006 -**

**Jul 2010**

## B.Tech: Information Technology

*SV College of Engineer& Technology (JNTU-Hyderabad) – Hyderabad.*



# Languages

English Hindi Telugu

# Hobbies

Travelling Experimental Cooking

Capturing Happy Memories