

Veena Kagitha

Programmer Analyst

ABOUT ME:

Passionate and certified Salesforce developer with 2 years of experience in service cloud seeking for a challenging carrer which demands the best of my professional ability in terms of technical,analytical skills and helps me in broadening and enhancing my current skill and knowledge.

CONTACT ME

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Address:

6/26,Chinnapuram,Machi
-lipatnam,Andhra,Krishna
dist,521001.

Technicall Skills

Apex

Visualforce

Lightning Framework

Integration

Vlocity

SOQL/SOSL

Service Cloud

C,JAVA

MySQL,DBMS

LANGUAGES

Telugu

English

WORK EXPERIENCE:

- 2 years of experience as a Administrator and Developer in service cloud.
- Good knowledge of Technical and Functional aspects on salesforce platform.
- Worked on integrating Social Media platforms like Facebook,Instagram,Twitter with salesforce.
- Integrated SFDC with external systems.
- Designed Process Builder ,WorkFlowRules,Email Templates.
- Worked with dynamic apex to access SObjects,execute dynamic SOQL and SOSL queries.
- Performed data maintenance using Profiles and Permission sets,Sharing settings.
- Hands-on practice in Vlocity which is one of the app in App Exchange provides solution for Sales,Service,Marketing cloud.
- Worked on test classes achieving Test Coverage more than 75% and Maintaining the same at the time of enhancements.

SALESFORCE TOOLS:

- Force.com
- Eclipse IDE Plug-in
- Apex Data Loader

CERTIFICATIONS:

Salesforce Platform Developer 1

Salesforce Platform App Builder

Salesforce Certified Administrator

Vlocity Platform Developer 1

EDUCATION:

Bachelor of Technology
ECE(2014-2018)
K L University

PERSONAL SKILLS :

Time management

Active Listening

Communication Skills

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