

## Parikshit Sarkar

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### Core Qualifications

- Salesforce Certified Engineer with 2.5 years of overall IT experience.
  - B.Tech in Applied Electronics and Instrumentation.
  - Key skills: Salesforce CRM (Apex, Visualforce, SOQL, SOSL, Flows, Rest API, Service cloud), JS frameworks (Ionic, Angular), UI-design ( HTML & CSS), MySQL.
  - Languages spoken: English, Bengali, Hindi, Dutch(proficient), Spanish(limited).
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### Skill summary

Domain	Experience (in Months)
Salesforce CRM	22
Mobile App Development	8
Web Development	4

### Certifications

Name	Credential ID	Issued on
Salesforce Certified Platform Developer 1	21388369	July 2020
Salesforce Certified Administrator	22100310	April 2021

### Work Experience

Software Engineer

August 2019 – Current

Simpsoft Solutions Pvt. Ltd.

Kolkata, WB

- Analysed and completed programming tasks involving enhancement of frontend/backend features, process automation, unit-test code and troubleshoot issues reported by end-users for an online support application.
- Gathered and understood requirements from client to design and implement a hybrid app for an online support portal where users can view cases and product manuals.
- Managed API integrations and web services.

- Studied the utility of JWT bearer tokens to facilitate Salesforce integration with a client application by implementing a Java routine for token generation and SFDC connected app for authentication.
- Communicated with technical managers to identify issues and areas of potential improvement.
- Supported business needs with technical design documentation.
- Worked closely with Team Lead and Project Manager to develop solutions in accordance to the system design.
- Worked with Manager to provide scope and timelines.
- Developed and improved validation rules, custom workflows, Visualforce pages, Apex customizations, custom objects, fields, and formulas.

## Analyst

September 2018 – July 2019

## Rensol Technologies Pvt. Ltd.

Kolkata, WB

- Worked primarily as a frontend developer in building functional pages for an automotive ecommerce mobile app that facilitated users to connect with each other and buy or sell cars and car-parts.
- Assisted clients in creating a customized expense tracking and predicting system to calculate costs and forecast revenues for a car distribution company.
- Resolved support tickets for complex cases, and then followed up with clients to ensure that issues were fixed.
- Acted as a core full-stack developer to build and support a public organization website for managing their memberships and journals.
- Worked with Tech Lead to create and manage complex workflow rules, data validations, and triggers.
- Created and managed custom objects, fields, formulas and approval processes.

## Education

### Bachelor of Technology

Techno International

2018

Kolkata, WB

### A-levels (Class 12 equivalent)

Pailan World School

2013

Joka, WB

### IB MYP (Class 10 equivalent)

International School of the Hague

2011

The Hague, Holland