**U.S Citizen**

**Professional Summary:**

* Over 7 years of comprehensive experience as a Business Analyst with extensive experience in requirement gathering, analysis, and business processes management (BPM) with a strong knowledge of System Development Life Cycle (SDLC) using Waterfall, Rational Unified Process (RUP), and Agile methodologies.
* Experienced in the Finance and Insurance domains with exposure to Investment Banking, Retail Banking, Global and Wealth Management.
* Extensive knowledge of Portfolio Management, Financing Structures, Cash Flow Forecasting, Financial Analysis, Capital Budgeting, Asset Allocation, Fixed Income Products, Derivative Products such as Options and Futures.
* Strong qualifications in Business Process Re-engineering, Project Management, object-oriented analysis (OOA), design and modeling.
* Excellent skills in performing Gap Analysis, Feasibility Analysis and BABOK (Business Analysis book of knowledge), Strengths, Weakness, Opportunities, Threats (SWOT) Analysis to check the compatibility of the existing system infrastructure and server technology with new Business Requirements.
* Firm understanding of BPMN and Service oriented Architectures (SOA).
* Experienced Joint Application Design (JAD) facilitator and meetings coordinator/moderator with excellent interpersonal and conflict resolution skills.
* Excellent in preparing Business Requirements Document (BRD), Functional Requirements Document (FRD)/ Systems Requirements Specifications (SRS), Use Cases, and Test Cases.
* Adept knowledge of Unified Modeling Language (UML) and creating Activity, Sequence, Collaboration, Use Case, Workflows, and Data Flow Diagrams.
* Experienced in working with a wide variety of business and technology groups, client interaction, understanding business applications and process flows and proven ability to take a business concept and translate it into an automated solution.
* Worked closely with business Analysts and gathered functional requirements. Designed technical design documents for ETL process.
* Extensively used ETL to load data from wide range of sources such as flat files.
* Confident, pro-active, analytical, fast learner and detail-oriented candidate with excellent multitasking capabilities to perform exceptionally in ever changing and stressful environments.

**Sr Business Analyst**

**Fifth Third Bank June 2018 – Present**

**Cincinnati, OH**

* Facilitated/Participated all scrum ceremonies for the Confidential Utilize Business Intelligence project while maintaining current, up-to-date status of events and team member activities in Rally/Jira (an Agile application lifecycle management tool).
* Created Product Backlog, Sprint Backlog and created/managed User stories.
* Collaborated with project sponsor and SME's to formulate business cases to ensure project approval.
* Gained domain knowledge within banking services, retail credit card services, digital services and co-brand card functionality.
* Developed scorecards, estimates and synopsis documents to aid decisioning councils.
* Drove business requirements kickoff and elicitation sessions.
* Conducted industry research banking functionality, credit card collateral, banking services and specialized printing options.
* Developed requirement document templates in collaboration with team members.
* Researched agile methods and made recommendations for components to incorporate into the current processes.
* Conceptualized a requirement reuse application which would not require rework.
* Assisted in planning department meetings and special events.
* Scheduled requirements meetings and compiled meeting minutes.
* Created use case summaries, value statements, personas and diagrams to illustrate requirements.

**Sr Business Analyst**

**JP Morgan Chase June 2016 – May 2018**

**Chicago, IL**

* Worked as a liaison between IT and the business units/groups.
* Elicited current process knowledge from developers, architects, support and infrastructure personnel to diagram and create narratives of the current system overview and interactions for processing each ecommerce payment method. End-to-end diagrams created to capture Vision/Process.
* Utilized observation and elicitation to diagram and create narratives of Cashflow processes from business and IT SME's. Identified opportunities for process design improvement.
* Elicited current process knowledge from business and IT SME's to create a Gannt chart template that identifies tasks, stakeholders and timelines for adding a new gateway or acquirer.
* Created enterprise scale database schema diagrams for data warehouse, reporting view and ETL process.
* Conducted system and business analysis.
* Designed PowerPoint presentation to provide overview of company's processes for new hire audience.
* Collaborated with the business and developers to draft and update process flow diagrams for new purchase screens for each unique scenario and shopping cart.
* Created decision tree diagrams for identifying payment process options in adding new acquirers/gateways.
* Participated in scrum-like agile methodology and environment.

**Business Analyst**

**Capital One Bank Dec 2012 – May 2016**

**McLean, VA**

* Developed Use Cases, Activity Diagrams and Sequence Diagrams for a clear understanding of the vision document.
* Designed Test Plans and Test Cases for User Acceptance testing (UAT) with QA teams.
* Conducted Joint Application Development (JAD) sessions with stakeholders throughout SDLC to resolve open issues.
* Wrote SQL Queries in MS Access to sort data and analyze the large set of data during project life cycle.
* Prepared Business process models; used Visio to create use case diagrams.
* Utilized RUP to configure and develop process, standards and procedures.
* Prioritized outstanding defects and systems problems, ensuring accuracy and deadlines were met.

**Education**

Bachelor of Graphic Design