

Shashank Kumar Bharti.

Customer Support Executive.

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Vishnu Villash Society, (Mullur), Carmelram Post Office ,
Sarjapur Road, Bellendur Single Bangalore-560035, Karnataka.

+919097500066.
hellotobharti@gmail.com

Skills

Quality In Listening And Speaking (Good Communicator) , Team Work.

Languages

English And Hindi.

Education

D.P.C.S.S(Millor Inter High School) / 1st Division, 74.2%,10th,Board Exam

Patna (Near Patna High Court)

B.S.E.B(Patna).

A.N Science Inter College. / I.Sc(PCM), 2nd Division, 54.2%.

Shree Krishnapuri Park(Boring Road) ,

B.S.E.B (Patna)

B.D College. / Graduate,2nd Division, 58.4%, Honours(History).

Saran(Chhapra)

Jai Prakash Narayan University(Magadh).

Python Fullstack Programming Language & Developer's-Besant Technology. / Besant Technologies-Hsr Layout-Bangalore.

Besant Technologies.

Python Certified Developers.

Projects

Airtel Offer,Outgoing & Incoming Calls Complaint. / Aegis(Customer Support Executive) .

Inbound Call

ITR-Filing Process & Refund Complaint. / Customer Support Executive.

Inbound (Voice Process)-Q Conneqt Business Solutions Private Limited.

Experience

Sita Infratech Group / OMCR (Razia Villa Near Biscoman), Patna.

Network Monitoring through Call handling.

Aegis / Tata Nagar (Jamshedpur)

Customer Support Executive

Airtel(Voice Process), 11 Month.

Q Conneqt Business Solutions Private Limited. / Krimson Square Building-Near Silk Board(Bengaluru)

Customer Support Executive(Voice Process).

Inbound,24 July to till 2022

Sita Infratech Private Limited. / Razia Villa, Near By Bescoman Bhawan, Gandhi Ground Patna

Operation & Monitoring On Call.

Network Monitoring (Idea, Airtel,Voda,Smart Sites)