



JYOTI SAINI

Role : Salesforce Developer
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Sales Cloud Consultant

Platform App
Builder

Platform Developer I

Administrator

Background

1. Bachelor of engineering in Computer Science having approx **2 years** of professional as well as relevant experience
2. Salesforce as a **Salesforce Developer.**
3. Key Skills includes Functional and Technical Knowledge in Salesforce.
4. Currently Working in **Tata Consultancy Services Ltd** from **27th May 2019 - Till now.**

Experience Briefing

SFDC Functional :

1. Understanding of Force.com Platform and Salesforce.com Data Model.
2. Having Experience in Service Cloud & Sales Cloud Domain.
3. Experience in developing Lightning Components and Apex classes to follow various phases of project lifecycle.
4. Extensive Experience in one to one communication with Client and Leads to gather Requirements, Estimates, Design etc to follow various phases of SDLC Life cycle activities and proposed available & alternate solutions.

SFDC Technical :

1. Worked on Admin Configuration & Apex Customization.
2. Proficient in deployment activities by Copado tool.
3. Proficient in Lightning Components & Apex classes.
4. Knowledge of Lightning Web Components.
5. Knowledge about SFDC coding standards.
6. Experience in creating Objects, Fields & Relationships, Permission sets, Profiles, Roles and Sharing Rules.
7. Experience in Automation such as Process builder, Workflow and Flow builder.
8. Proficient in Data loading Activities using Data Loader, Workbench.
9. Worked on Reports and Dashboards.
10. Knowledge of Batch Apex classes & trigger framework.
11. Worked on SOQL & SOSL for retrieving data from database.

Project Certification

- Salesforce Administrator Certified
- Salesforce Platform Developer-I certified
- Salesforce Platform App Builder Certified
- Salesforce Sales Cloud Consultant certified

Selected Relevant Experience

Key Projects and Engagements :

- **Fiat Chrysler Automobiles(FCA) :** Worked for one of the Worlds leading automobile manufacturer as Developer to understand Business Requirements and delivering the story as per their Business Process and Requirement.
- Worked on two Sprints(1 year) of CRT module within same project.
- Worked for LafargeHolcim which is a leading global building materials and solutions company serving masons, builders, architects and engineers all over the world.
- Worked as a Salesforce Developer in both the projects.

Key Focus Area :

- Understanding of Requirements by analyzing the story and developing the same.
- Ensuring good quality of code deliverable by regular review activities and compliance with best practices.
- Worked on ServiceNow & Jira tool.