

Harshit Arora

Oracle HCM Consulting || SAAS || Digital Transformation

Dehra Dun, Uttarakhand

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9265873360

I am skilled at team leadership, process empowerment, cross functional team management, product operations, program management, strategy, cost optimisation and project delivery.

Work Experience

Director

Appsseer PayrollCloud Pvt Ltd - Dehra Dun, Uttarakhand

January 2022 to Present

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| Apr 23- Dec 23 | Role: Solution Lead | Job responsibilities |
| | Project Name: A-safe | <ul style="list-style-type: none">Conducted requirement gathering for Core HR, Time and Labor, and Absence modules. |
| | Client Country: UK | <ul style="list-style-type: none">Collaborated closely with the functional consultant team to design, implement, test, and deploy the approved solutions. |
| | Module: Oracle Core HR, Absence, Time and Labor | <ul style="list-style-type: none">Designed and guided team for Security groups and data security policies as per client requirementsOversaw client communication and provided leadership to the project management and implementation teams, ensuring successful project execution across various stages, including Discovery, Build, SIT, UAT, Production Cutover, and Hypercare.Published monthly progress reports to the boardEstablished processes in project management to strengthen governance and clear communication |
| 1 Jan 23- Dec'23 | Role: Solution Lead | Job responsibilities |
| | Project Name: Resolian | <ul style="list-style-type: none">Conducted requirement gathering for Core HR, Recruitment, Talent and Absence modules. |
| | Client Country: UK/US | <ul style="list-style-type: none">Collaborated closely with the functional consultant team to design, implement, test, and deploy the approved solutions. |
| | Module: Oracle Core HR, Recruitment, Talent, Absence | <ul style="list-style-type: none">Oversaw client communication and provided leadership to the project management and implementation teams, ensuring successful project execution across various stages, including Discovery, Build, SIT, UAT, Production Cutover, and Hypercare.Published weekly and monthly progress reports to the boardEstablished processes in project management to strengthen governance and clear communication |

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| 1 Jan 22- 30 Sep 22 | Project Name: Riverside Client Country: UK Role: Programme Manager Module: Oracle Learning, Talent, Recruitment, Helpdesk | Job responsibilities <ul style="list-style-type: none"> • Account Management, Project Management for Talent, Recruitment and Helpdesk implementations • Implementation Lead for Oracle Learning • Guidance to team on implementation challenges across Recruitment and Helpdesk where implementation team was stuck • Innovated Helpdesk Dashboard for SLA tracking and reporting |
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| 15 Mar 22 – 30 Oct 22 | Project Name: Riverside Client Country: UK Role: Payroll Consultant Module: Oracle UK Payroll | Job responsibilities <ul style="list-style-type: none"> • Created allowance and deduction payroll elements as per client requirements • Performed payroll parallel reconciliations • Self-initiative to publish weekly report on action items and weekly discussion which became instrumental for project governance and customer paid 2 months of project delay cost • Innovated Payroll Validation Dashboard to reduce payroll sign off time for the client and ensure smooth payroll processing |
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- Project Lead, Account Manager and Solution Lead for £1 Mn account
- Generated £70k revenue through innovative products, £40k revenue through project scope control
- Pre-Sales strategy and Inside Sales Strategy to increase market penetration
- 30% Project cost saving through reusable resources & effective management
- L&D of new team members to lead projects and maximise revenue
- HR Strategies to reduce attrition and improve employee well being
- Organisational Leadership to ensure Customer Success & Product Innovation

Operations Manager

OYO Homes & Hotels Pvt. Ltd - Dehra Dun, Uttarakhand
November 2018 to March 2021

- * Customer Experience, Operations Standard and Stakeholder management of OYO Homes portfolio for Uttarakhand State
- * Revisiting and Modifying existing SOPs, Streamlining Operations by drafting required processes.
- * Cost Excellence, Resolving Disputes in Monthly Reconciliations and Maximisation of Revenue by improving realisation
- * 50% reduction of negative guest feedbacks from 11% to 5.5% and hence improving the overall guest experience
- * Check-in Deny reduction from 1.38% to 0.0%, hence making OYO Home the best product across OYO DHN Hub

Manager-Shift Field Engineer

Reliance Industries Limited

August 2016 to November 2018

- * Two Years of experience working in Reliance Involved in Gas Cracker, LLDPE and LDPE Plants across the years
- * Supervised pre-commissioning activities in the project like mechanical clearance, boxing-up, cardboard blasting, flushing
- * Risk Mitigation, Supervising Field Jobs, Hydrocarbon accounting, Analysing consumption pattern and Material Management
- * Ensuring seamless co-ordination among Operations, Maintenance and Construction for a safe and timely commissioning of the manufacturing unit.
- * Training Field Executives and Panel Operators to excel in their job roles by imparting knowledge and mentoring
- * Hands on experience of Invensys FoxBro DCS in LDPE Plant Daily process monitoring and troubleshooting
- * Preparation and review of Standard Operating Procedures (SOPs), Plant Operating Manuals, Risk Assessment sheets and other plant related documentation

Education

B.Tech in Chemical Engineering

Indian Institute of Technology Madras - Chennai, Tamil Nadu

2016

Class XII in Science

Vidya Mandir Senior Secondary School - Kota, Rajasthan

April 2011 to March 2012

Class X in Science

Saint Paul's Senior Secondary School - Kota, Rajasthan

April 2009 to March 2010

Skills / IT Skills

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|------------------------------------|--|
| • MS Office (7 years) | • Leadership (6 years) |
| • Team Management (6 years) | • Program Management (3 years) |
| • Stakeholder Management (6 years) | • SOP Standardisation (3 years) |
| • Founder's Office (2 years) | • Cost Optimisation (4 years) |
| • Oracle HCM (3 years) | • UK Payroll (1 year) |
| • Project Management (3 years) | • Overseas Client Relationship (3 years) |

Certifications and Licenses

Oracle Learning Cloud 2022 Certified Implementation Professional

April 2023 to Present

Oracle Learning Cloud 2022 Certified Implementation Professional