

Solutions-driven Business Analyst with experience leading cross-functional teams in the development, documentation and delivery of process innovations driving the attainment of business goals. Seek opportunities to transform company practices into fresh, cost-effective solutions leading to more efficient operations.

### Skills

- Certified Scrum Master
- Team Lead/Management
- Product Demo
- Agile/Scrum Implementation
- Requirements Gathering and Analysis
- Risk Management
- Business Analyst
- Process Enhancement
- QA Process & Optimization

### Experience

Caterpillar Inc. – Chennai, India Feb 2011 to Present

- **Scrum Master/Team Lead**, Sep 2019 to Present
- **Team Lead**, 2014 to 2017
- **Business Analyst**, Jan 2018 to August 2019
- **QA Engineer**, 2011 to 2014

- Engage client to gather software requirements/business rules, and ensure alignment with development team
- Proficient in Business Writing, Feasibility assessments, Requirements writing, Business Process Flow, Business Process Modelling, Business Analysis and Testing various methodologies
- Translate and document stakeholder requirement in various tangible deliverables such as Functional Specifications, NFR's, Use Cases, User Stories, workflow/Documentation
- Negotiate and liaise between business teams, technology teams, and support teams
- Agile activities such as story grooming, scheduled stand-ups, sprint planning, user-story demo, Grooming, Capacity Planning supervising incremental releases, handling client demos and gathering feedback
- Manage project through status meetings, weekly reports, identifying risks, and tracking issues
- Identify root causes and corrective actions to meet short and long-term business goals
- Identify areas of automation, R&E initiatives for direct \$ savings
- Champion operational efficiency improvement by advocating and executing agile methodologies, lean development, process improvement initiatives and customer feedback
- Identify areas of growth and build the Product towards it
- Strong experience in conducting User Acceptance Testing (UAT) and documentation of Test Cases.
- Conduct workshops, Training sessions, Team Building fun sessions to encourage employee engagement
- Rated as a High Performer (Top 15-20%) in FY 2013, 2016 and 2017, awarded with cash benefits from VP

### Education

**MS, Applied IT** | George Mason University - Virginia, USA (2009-2010)

**BE, Information Technology** | Rajeev Gandhi Technical University - Bhopal, India (2005-2009)

### Tools, Trainings & Certifications

- Six-Sigma Green Belt
- HP Quality Centre
- MS Office
- Rational Rose
- Agile Software Development Methodologies Training
- Certified ISTQB Software Tester (Foundation & Agile Level)
- Peer Review Complete
- MS Project
- JIRA
- Visual Studio
- MS Visio
- SAFe Scrum Master

### Extra-Curricular Interests

- *Sports: Badminton, Swimming*
- *Trekking/Adventure*
- *ToastMasters*
- *Volunteering: Social Causes*