

SRINIVAS K

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To become an IT Professional of repute and be associated with an esteemed organization, where I can render my best services with creativity and innovation, thereby making the organization proud of me as I shall be of the organization.

Core Competence:

Over **16.9** years of rich experience in telecom OSS, BSS, IVRS, HealthCare and hr, mobile software domains which include testing, development of Intelligent Networks prepaid billing, Ordering, pre sales. Aspiring for more challenging roles in IT-Software design, Implementation and Project Management leveraging on my technical knowledge, development skills and interpersonal relationship gained from working with a reputed organization.

I have the ability to work as a supportive and efficient team member and leader backed by excellent learning abilities. My key strengths are Positive attitude, strong inter-personal skills, analytical abilities and diligent nature.

Technical Exposure:

Operating Systems: AIX, Windows 95/98/2000

Application Software: C, C++, XML, VXML, JAVA, Android Studio

Telecom: GSM, Billing, Ordering, IVRS Testing (TellMe Studio Speech / GRXMLs)

Switching: SS7, ATM

Networking: UDP, TCP/IP

Tools: MGTS, Herald, JIRA

Data Base: Oracle, SQL

SCM Tools: GIT, Bit Bucket

Delivery Manager & Scrum Master Responsibilities

- Guiding and coaching the teams on Scrum and Agile practices consistent with team standards and helping them achieve their commitments and objectives day to day, sprint-to-sprint.
- Organizing and facilitate standup meetings, release and sprint planning, reviews.
- Identify opportunities for process and tool improvements and drive those from concept to implementation.
- As a Scrum Master drive the Technical team and the Product Owners in an Agile development process.
- Responsible for enacting Scrum values and practices.

- Guards and shields the team from distractions and interruptions from external interferences.
- Enables close cooperation across all roles and functions.
- Ensure for quality and completeness of the product through unit, integration, and regression capabilities.
- Leads sprint planning collaboratively, working with the Business Lead or Product Owner to build and maintain a prioritized product backlog.
- Communicates with project dependencies to create transparency into the standing team's activities and progress, supporting program/project risk management, issue escalation and status reporting.
- Adheres to architecture standards, risk management and security policies.

Education:

- 1 under graduation: From Adarsha Junior College, Ongole (Apr' 1998)
- 2 Graduation: **B.Tech** (Electronics and Communication Engineering) from JNTU, Hyderabad (Apr' 2003)

Employment Summary:

Current: (i) Working for Coheron Systems Pvt. Ltd, Hyderabad as **Delivery Manager** and **Scrum Master** from Apr'2019 to till date.

(ii) Worked as QA Manager from Oct'2012 to Mar' 2019.

(iii) Worked as QA Lead from Feb'2011 to Sep' 2012.

Previous: 1) Worked for LOTARIS SA, Switzerland on payrolls of Cognition Consultants, Kolkata as Customer Engineer -South Asia (Technical) from Feb 2010 to July 2010.

2) Worked for VERIZON Data Services India Pvt. Ltd - VDSI (Hyderabad) on payrolls of WIPRO Technologies, Hyderabad as Module Leader from July 2006 to Feb 2009.

3) Worked for ANR RightGen Technologies Pvt. Ltd, Hyderabad as Software Engineer from June 2003 to July 2006.

Projects:

1. AccessDirect

Client: AONHewitt, USA

Duration: Feb 2011 to till date

Organization: Coheron Systems Pvt. Ltd, Hyderabad

Team Size: 45

Technical Environment: Manual Testing, Load Testing, XML, VXML, IVRS (TellMe Studio Speech / GRXMLs), JAVA

Project Description:

This Project involves in personalized navigation and information delivery service makes it easier for any Client's participants to get the information they need and seamlessly connect to the right

service providers. It provides a single point of access to HR information and providers anytime, anywhere—through both voice and Web channels. Access Direct Supports Alerts, SpecialEvents and allows Client's participants to browse through a personalized directory of HR and benefits services. Utilizing the latest in advanced speech recognition technology, AccessDirect utilizes a conversational "directed dialog" design that enables users to say specific task-oriented key words. AccessDirect serves as an integral part of Hewitt's employee communication strategy. Just-in-time information delivery is used to provide information to targeted employee groups such as new hires, recently terminated participants and retirees.

Responsibilities:

- Working with client's team on End to End Delivery.
- Analyzing the Product and making HLD / LLD of each release.
- As a Delivery Manager working on the Enhancements, Migration of Clients from AON to AccessDirect platform.
- Doing Load Testing for AD after every release.
- Participating in the Requirement Calls, Estimations and Design.
- Preparing Metrics for Project.
- Working on the bugs, production support for the Migrated.
- Involving in the Requirement calls, Promotion calls and with clients of AONHewitt.
- Doing Code reviews.
- Preparing Test Plan for every release.
- Preparing the Test Cases according to the CDDs.
- Working with Regression team.
- Doing Production Back Door Testing.
- Testing Production IRs.
- Responsible for developing and executing Progression level test cases.
- Tracing the bugs in Issue Manager.
- Resolving the bugs and informing to Client's Delivery Head through IssueManager.
- Guiding & Training new resources in the team.
- Building Team for various projects
- Leading and participating in DD, SIT and UAT.
- Doing Review for team members & conducting One to One meeting with team members for appraisals.

2. Toqqr Mobile App & Web App

Clients: In house Product

Duration: March 2018 to Till Date

Organization: Coheron Systems Pvt. Ltd, Hyderabad

Team Size: 9

Technical Environment: Android Studio, JAVA, Oracle.

SCM: GIT, Bit Bucket

Reporting Tool: JIRA

Project Description:

Toqqr Mobile app is used to exchange information both text, image and video through various tabs. i.e through Videos tab, through Chat tab, through Timeline tab, through P2P tab. Each tabs have it's own functionality to transfer data in most effective way.

Through all the tabs we can post / share / download videos or send messages.
P2P is the one of the latest feature in our app, used to transfer data (videos/images/text messages) with in devices without internet over same Wi-Fi network.

Responsibilities:

- Participating in Requirement calls and design reviews.
- Proficient in android app design, problem solving and debugging.
- Expert in interaction between various devices and versions of Android.
- Ensure applications are properly integrated with Android API's
- Participating in Mobile app life cycles.
- Assigning tasks and Tracking issues through JIRA.
- Maintaining Android repository using GIT and Bit bucket.
- Creating and maintaining versions with master and branch in Bit bucket.
- Creating test plans and test cases as per modules.
- Providing technical guidance to team members while testing and designing app.
- Coordinating development and testing team to make application seamlessly.
- Testing API using Postman and SOAP UI.

3. Norton Smart Phone Security (NSS)

Clients: LOTARIS SA, Switzerland, Airtel, India & Sino data, China

Duration: Feb 2010 to July 2010

Organization: Cognition Consultants, Kolkata

Team Size: 20

Technical Environment: C++, UNIX, Oracle

Project Description:

NSS is for to protect our privacy and the personal information on our mobile device with Norton Smartphone Security Version 6.0 for Symbian/Microsoft Windows/Andriod Mobiles. Its stops hackers and prevents cyber criminals from stealing your information or spying on you when you use public networks. It eliminates annoying text and multimedia spam messages. And it detects and removes viruses and other mobile threats before they can cause you problems.

NSS will Checks for updates every week to ensure you have the most up-to-date protection

NSS will not affect mobile device's performance or slow down web browsing.

Responsibilities:

- As a Customer Engineer-Technical working on the Enhancements and bugs, production Support for the NSS product.
- Involving in Requirement calls, Promotion calls and Sales Calls with clients in South Asia region.
- Interacting with the circle managers about the product compatibility and answering the Customer issues.
- Preparing Test Plan for every release.
- Leading a team for making Compatible Device list from time to time.
- Doing Regression testing.
- Doing Server side development and code reviews.
- Testing Production IRs.
- Responsible for developing and executing unit level test cases.
- Tracing the bugs in Report Tracker (RT).

- Resolving the bugs and informing to testing lead and Clients, Customers through RT.
- Guiding new resources in the team.
- Leading and participating in DD, SIT and UAT.

4. COFEE (Converged Front End Engine) Ordering East

Client: Verizon Data Services India Pvt Ltd, Hyderabad (VERIZON)

Duration: July2006 to Feb 2009

Organization: Wipro Technologies, Hyderabad

Team Size: 35

Technical Environment: C++, UNIX, CORBA, VC++, Oracle and SOAP, XML, Billing, Ordering

Project Description:

CoFEE (Convergent Front End Engine) is an Ordering application, used by the call center representatives. VB as a front end communicating to VC++ COM Server for any request. Which interns invoke Unix Servers by using CORBA connection and then the Unix C++ Servers will invoke the Legacy Systems (Down Stream Systems) for the actual data. This has been driven through the Web services (SOAP).

Responsibilities:

- Part of a 35 member team, as a Module leader and developer now working on the bug fixing and production support for the same product.
- Involving in Requirement calls with client and participating in DD, UAT walkthroughs.
- Leading a team for different modules for every release.
- Developing Server side requirements.
- Resolving Production IRs.
- Responsible for developing and executing unit level test cases.
- Doing code reviews for server side.
- Guiding new resources in the team.

5. Intelligent Network - Prepaid billing

Client: United Telecom Ltd

Duration: Feb 2005 to July2006

Organization: ANR RightGen Technologies Pvt. Ltd, Hyderabad

Team Size: 10

Technical Environment: C++, UNIX, SS7 Platform

Project Description:

Intelligent Network is a highly scalable real-time pre-paid billing platform, platform that allows carriers to rate various services in real time. The Unique deployment architecture allows carriers to upgrade capacity seamlessly and gradually, eliminating the need of creating idle, high cost infrastructure up-front.

Responsibilities:

- Involving Requirement Analysis and Understanding client requirements
- Involving in Enhancement of existing application.
- Maintenance of Network Gateway.
- Fixing scalability issues and defects in short time.

- Testing the Billing and Account Management System.
- Preparing test plans & test cases
- Involving in SIT, UAT.
- Conducting test, peer reviews and involve in group reviews
- Involving regression testing
- Doing test case reviews

6. Short Messaging Services -SMS

Client: Light Bridge

Duration: Nov 2003 to Jan 2005

Organization: ANR RightGen Technologies Pvt. Ltd, Hyderabad

Team Size: 10

Environment: C++, UNIX

Project Description:

This module provides an interface to the PREPAY billing system for CAMEL messaging so that PREPAY software can interact in a GSM network. The PPAS system has the Network Interface subsystem and Rating sub system. The Network Interface subsystem should be capable of interpreting the various CAMEL messages sent by the switch. The main functionality of the Rating subsystem is rating the calls and maintaining the prepaid subscribers account. Switch Interface communicates with the Rating engine using internal normalized messages.

Responsibilities:

- Worked on simulating network elements to conduct complete load capacity testing and Monitoring.
- The system also employs protocol adaptable state machines development environment that enables users to construct test cases graphically.
- Involving in preparing test cases
- Understanding Client requirements.
- Involving Enhancements.
- Worked on production Bugs

7. Link Budgeting (point-point microwave link)

Client: United Telecom Ltd

Duration: June 2003 to Oct 2003

Organization: ANR RightGen Technologies Pvt. Ltd, Hyderabad

Team Size: 4

Environment: C++, UNIX

Project Description:

The objective of the project is to budget the point-to-point wireless link between different locations using network simulator. The path profile was developed, the antennas, feeder cables fixed. The losses were projected depending on various atmospheric, equipment and path parameters. The threshold of the receiver was fixed and it was seen that the link distance, power levels and data rate are optimized.

Responsibilities:

- Understanding Client requirements.
- Preparing Test cases.
- Worked on Herald tool. It is a simulator to find out various parameters.

Personal Details:

Father's Name: Krishna .K

Sex: Male

Languages Known: English, Hindi and Telugu

Address: 402, Lakshmi Shusheela Nivas, Plot No: 117 & 118, Sardar Patel Nagar, Opp: Nizampet X road, near JNTU, Hyderabad-85

Date:

Place: - (Srinivas .K)