

B-106, Queens, Hiranandani Estate, Ghodbunder Road, Thane West,

Mumbai - 400607

Hindi

English

German

LANGUAGES

**BTECH-CS 2015**

Vellore, Thiruvalluvar University

**ISC Science 2011**

HFS Thane, Maharashtra

CBSE Science 2009, APS

Thane, Maharashtra

EDUCATION

**Intern** **Aug 2015-Mar 2016**

Crexen Technologies

* Managed Salesforce Application for the client.
* Acquired good knowledge of various modules in Salesforce.

**EXPERIENCE**

**System Analyst** **Sept 2020-present**

Sioux Training Institute.

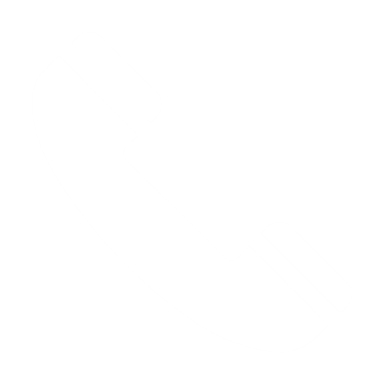
* Handled entire training execution.
* Handled process workflows of training programs.
* Responsible for preparing training proposals, managing training feedbacks, etc.

**System Engineer**

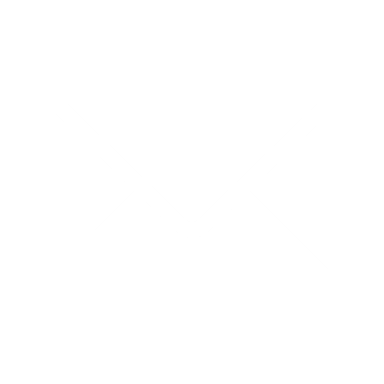
Enhanced Software Solutions **Aug 2019- Jun 2020**

* Worked in Control-M Automation in Mainframe and Unix environments
* Installation of Control-M Server, Control-M Client on various operating systems.
* Well versed experience in creating jobs in BMC control-M Automation.

HOBBIES



+91-9987573722



tushar.shrivastava93@gmail.com

**TUSHAR**

**SHRIVASTAVA**

CONTACT

Experienced System Engineer with a demonstrated history of working in the information technology and services industry. Certified Salesforce Administrator, Skilled in Control-M, Server automation. Strong engineering professional with a BTech focused in computer science.

**Google Search Analyst** **Aug 2017-Feb 2019**

eTouch Systems India Pvt Ltd.

* Analyzed data and provided feedback on text, web pages, images, and other types of information for Google using an online tool.
* Monitored Quality Check for my team and served as the POC in the absence of the team lead.
* Active development of reports and providing regular feedback to the lead.

Salesforce Administrator

Control-M

Javascript(Beginner)

MS Office

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SKILLS

[](https://www.instagram.com/thechefstepsin)[](https://www.linkedin.com/in/tushar-shrivastava-2942971ab)

PROJECT DOMAIN Banking

SOLUTION Development & Production Support

CLIENT CIMB

LOCATION KL, Malaysia

DURATION Dec 2019 To May 2020

ENVIROMENT Windows/Linux

TECHNOLOGIES BMC Control-M

**RESPONSIBILITIES** As a Solution Engineer for Control-M, was responsible for

* To be able to understand customer requirement and prepare required document.
* Work with support teams to understand customer’s existing process, challenges from the new solutions.
* Installation and implementations of Agents for various OS jobs and DB jobs.
* Workflow creation for the existing processes.
* Creation of Batch Impact Manager jobs to provide better business process solutions to improve SLA.
* Troubleshooting Control-M issues to maintain the business flows.
* End to End support for issues occurs in Control-M Admin & Scheduling Environment.
* Troubleshooting Control-M Agent issues and Monitoring Agents.

**Project 2. Google Ad Evaluation**

PROJECT DOMAIN Digital Marketing

SOLUTION Research Analysis

CLIENT Google

LOCATION Thane, Maharashtra

**RESPONSIBILITIES** As a Research Analyst, was responsible for

* Analysed google ads to provide feedback to the client.
* Monitoring the quality of the google ads feedback given by the team.
* Worked on Reports and Dashboards.

**Project 1. Control-M Workload Automation**