**Email : vkumar365@gmail.com**  **VINOD KUMAR K**

**Mobile : +919000500480**

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**Professional Summary**

* 14 Years of IT and ITES Experience spanned across various domains like Travel, Healthcare, Technical support, Sales. And different platforms like .NET, JAVA, PHP, XAMARIN, IONIC and SERVICE NOW.
* 4 Years of experience as a Scrum Master
* Involved in planning of all the Sprint cadences for the release, facilitate Sprint Backlog grooming, Sprint Planning, Daily stand up call, Sprint demo and retrospective.
* Publishing the agile artifacts at the end of the sprint post retrospective meeting.
* Coordinated and lead the teams for successful delivery with high quality standards.
* Guide team members through the product development
* Participate in the team activities with ease and also learn how to own a task
* Resolve the impediments and enhance the team’s collaboration
* Act as a change agent and enable a culture in which teams can flourish
* Become a servant leader for Scrum teams that are involved in developing high-end products
* Continuous improvement of the Agile approach, testing tools, methods and effectiveness and efficiency of testing
* Estimate the testing to be done and negotiate with management to acquire the necessary resources.
* Excellent verbal and written communication skills and knowledge of good documentation practices which proven to co-ordinate with team to get efficient results and also Capable to adopt and learn new tools, techniques and approaches

**Certifications**

* **Prince 2 Agile Practitioner** from Axelos
* **Certified Scrum Master (CSM)** from Scrum Alliance

**Technical Skills**

|  |  |
| --- | --- |
| Testing Tools | TestNG and JMeter |
| Operating system  | Mac, Windows – windows 8/10 |
| Browsers | IE, Safari, Chrome and Mozilla Firefox |
| Source control, Reporting & CI tools | Git, Jira |

**Educational Qualification:**

* Diploma in Mechanical Engineering from Sri Sangameshwara College, Zaheerabad

**Professional Experience:**

* Working as a QA Test Lead from August – 2015 to Till Date at V-Soft Consulting Corporation Pvt Ltd, Hyderabad.
* Worked as a Specialist QA from Dec–2014 to July-2015 at Aegis, Bangalore, Karnataka.
* Worked as a Sr. Quality Specialist from April –2010 to August – 2014 at Knoah Solutions, Hyderabad.
* Worked as a Sr. Technical Support Associate from Oct – 2006 to January 2010 at Nipuna, Hyderabad.
* Worked as a Group Leader from July – 2005 to Oct – 2006 at Scorpio Systems, Hyderabad.

**Current Project:**

**Project: Burris Law**

Role: Scrum Master

Location: Hyderabad

Duration: March 2021 to April 2021.

Project Description:

Mission of our client is “To provide innovative, high quality, and personalized intellectual property services to each and every client.” Our Responsibility stands tall to maintaining the data in CRM tool and making sure the user receives notification on regular intervals about the property search. Overall a database with all the data about the client is designed and developed to make it accessible to all the clients for their customers.

Roles & Responsibilities:

* Involved in planning of all the Sprint cadences for the release.
* Facilitate and Lead Sprint backlog grooming, Sprint Planning, Daily stand up call, Sprint demo and retrospective.
* Protect QA team from outside distractions, impediments and maintain focus on product backlog and project timeline.
* Publishing the agile artifacts at the end of the sprint post retrospective meeting.
* Responsible for the coordination of scrum teams and their interdependencies.

**Projects Handled:**

**Project: Live Video Streaming App**

Role: Scrum Master

Location: Hyderabad

Duration: September 2020 to February 2021

Project Description:

Launching the Live video streaming app into the market is the vision as this being one of the products of our organization, Quality of recording and steaming are the major areas where we are working continuously towards increasing the customer satisfaction. Providing the customers with ease of recording, uploading and streaming into social media on the go. With the technology in their pocket users will be able to save and share their important moments with their loved once.

Roles & Responsibilities:

* Coordinate all Scrum Ceremonies including Sprint Planning, Daily Stand ups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
* Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines.
* Provide Agile coaching & leadership to all technical and non-technical team members (including a large component working remotely offshore) across the entire program delivery lifecycle
* Define and implement an Agile governance model, test processes and procedures to execute & continuously improve delivery. Coach teams (incl. a significant offshore component), to prioritize work accordingly
* Execute assurance activities to identify and resolve any issues with the delivery model as early as possible
* Collaborate with the Enterprise Application and legacy application leads to identify and ensure delivery of any data required to support test cycles
* Identify, adopt and socialize capabilities of tools to support an Agile approach, improve efficiency, or support testing to reduce the ongoing manual effort required to support future test cycles
* Develop and report against key burn down metrics to measure program status including test executions, defect identification and defect resolution
* Continuous improvement of the Agile approach, testing tools, methods and effectiveness and efficiency of testing

**Project: WOW (Complex Order)**

Role: Scrum Master

Location: Hyderabad

Duration: Feb 2020 to August 2020

Project Description:

Wide Open West is the sixth largest cable operator in the United States. The company offers landline telephone, Cable Television, and broadband Internet services. Developing a web portal where WOW will register the new customer info and maintain history of the customer, track issues reported by the customers and upgrade information etc. Developing a web portal where wow can access the payment information of their customers and converting the existing data from their server to Service Now Platform.

Roles & Responsibilities:

1. Gathering and updating project materials, completing budgeting, forecasting, project documentation, business flows, and lessons learned documents
2. Coaching and mentoring other Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams
3. Organize and facilitate project planning, daily stand-ups, reviews, retrospectives, sprint/release planning, demos and other Scrum-related meetings
4. Track and communicate team velocity and other development metrics with, and to all affected teams and management
5. Ensure the development teams are practicing core agile principles
6. Update agile tracking systems to provide transparency on product and sprint backlogs
7. Determine and remove all obstacles that may interfere with the ability of the teams’ to deliver assigned goals
8. Maintain relevant metrics that help the team see how they are doing
9. Provide direction to project activities to ensure successful implementation and support
10. Promote continuous improvement and help teams to increase productivity
11. Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes
12. Resolve conflicts by focusing on scrum values of openness, honesty, and respect.
13. Forecast the number of deliverable possible in an iteration based on evidence.
14. Estimate and plan for the whole software development project
15. Help the team members in clarifying goals and actions to achieve the goals.
16. As a Scrum Master I serve my team rather than direct the team.
17. Make sure that my role as a Scrum Master during the whole Scrum process will results in increasing the satisfaction levels of the end-user and customer.

**Couple of other projects handled:**

1. Nielsen
2. Amedico
3. Hycite
4. Yoyo Groceries (Mobile App) etc.

DECLARATION: I hereby declare that the above information furnished is accurate up to my knowledge.

Date: 22-04-2021

Place: Hyderabad Vinod Kumar