

ERP SCM Functional Consultant

Manikanta Dhulipudi

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OBJECTIVE:

Dynamic & Multi skilled Functional Consultant adept at understanding business processes and implementations. Committed to suggesting performance improvements and filling gaps in client's knowledge. Specialize in the configuration, maintenance, management, and setup of Acumatica And Oracle ERP applications.

Professional Summary:

- 4.8 years of IT experience working in Ecommerce ERP- Acumatica Functional Modules like Supply Chain Management and Customer relationship Management.
- Having 2 years of Hand on Experience in Oracle ERP Application in Supply chain management (Purchase, Order management and Inventory
- Strong ERP & CRM knowledge and good understanding in Real Estate domain. Implemented Farvision ERP In Real estate's industry.
- Even satisfactorily handle business client interaction, review of project status, conducting conferences call to interact with clients/end users.
- Experience in handling interaction with support team for clarification and resolution of TARs.
- Knowledge of Financials BRS reporting, Trial balance, Reconciliation, chart of accounts and having Good exposure other modules in Customer Relation Management
- Good experience in Month end closing processes and trial balance reconciliation.
- Strong Knowledge on P2P & O2C cycles.

ACADEMIC PROFILE:

B.Tech (PETROLEUM TECHNOLOGY) from JNTU University
Kakinada, Aditya Engineering College in 2015 with 73.05%.

Technical Expertise:

- ERP Implemented: Farvision, Acumatica, and Oracle Apps Functional (SCM)
- **Oracle Modules:** Supply Chain Management Oracle Purchasing (PO), Inventory (INV) & Order Management (OM)
- **Farvision ERP Modules:** Material, Engineering, Production, Fixed Asset, RMC Production, Financial &
- Acumatica: Purchasing, Order Management and CRM
- Magneto, Big commerce Integration to Acumatica
- Ticketing tools: Jira, Wrike

Areas of Expertise

- Requirements Gathering
- Gap Identification and Resolution
- Scope of Work Creation
- Customized Reports, Forms
- Documentation, Schedules, and Status Reports
- Development of Training Materials
- Project Management, Incident management

WORK EXPERIENCE:

- Worked as Analyst in Intelenet Global Services from Aug 2016 to Feb 2019
- Worked as Software Implementer in Gamut Info systems From Feb 2019 to March 2020
- Working as Implementation consultant in Kensium solutions from Apr 2020 to till date.

Project Profile: 1

Client: Sanmina- SCI (from Nov 2016 to Feb. 2019)

Company Profile:

Sanmina- SCI Corporation is a leading Electronics Manufacturing Services (EMS) provider focused on delivering complete end-to-end manufacturing solutions to technology companies around the world.

Role:

- Working in a Oracle Applications support team providing 24X7 supports for resolving trouble tickets raised by the end users either providing functional suggestion or technically by fixing the bugs.
- The verity of trouble tickets includes the following:
- **High priority tickets** like generating invoice in AR for the lines in OM, Invoice generation & fixing the Sales order line stuck in Picked Partial status where the workflow has been corrupted/Purged, Issue with the Planning Workbench, Issue with Physical Inventory, cycle count etc. in 4 hours.
- **Medium priority tickets** updating the invalid locators, cancelling a sales order which is booked from backend etc. within 8 hrs.
- **Low priority tickets** like delete pending transactions, deleting extra space in vendor product number, rate type issue, transactions stuck in the receiving transactions interface etc. within 24 hrs.

Responsibility:

- Understanding the existing application and identifying the scope of the enhancements based on the user requirements & deliver that to the team.
- Providing Production Support for issues related to Purchasing and Inventory.
- Providing required setup solution as requested by user.
- Educating the users about the new process by collaborating with users via Net meetings, mails, phone calls about setup changes & resolution of issues.
- Updating of the Standard Operating Procedure documents
- Analyzing and routing the trouble tickets to various teams based on workload and time zone.
- Involved in the development of the functional specification for the change requests.
- Coordinating with technical team in functional issues
- Interaction with other streams like Help Desk, Oracle Job Monitoring
- Weekly status reports, Knowledge Transfer or Orientation to Fresher's.

Project 2: GOWRA VENTURES (From Feb 2019 to March 2020)**Project 3: SAS INFRA (From June 2019 to March2020)****Roles: Implementation & Support**

- Implemented Far vision ERP Modules like Material, Engineering, Fixed asset, sales and customer care, Sales Force Automation, Property Management at Onsite level

- Working in a Far vision ERP Applications team providing Implementation supports for resolving trouble tickets raised by the end users either providing functional suggestion or technically by fixing the bugs.
- Providing functional Training to The Users and Implemented the live ERP.
- Performed Functional testing, providing training to end-users.
- Gathering Requirements and perform Implementation as per User request
- Preparation scope of works as per client requirements.
- Ability to analyze complex problems and develop innovative solutions with a customer/client focus.
- Analyzes business processes and provide recommendations for improvement.

Responsibility:

- Understanding the Client business and identifying the scope of the enhancements based on the user requirements & deliver that to the team.
- Providing Production Support for issues related to Material, engineering, sales and customer care, sales force automation and all other Modules.
- Providing required setups solution as requested by user.
- Educating the users about the new process by collaborating with users via Net meetings, mails, phone calls about setup changes & resolution of issues.

Project 4: Peaceful valley furniture / Dekra-Lite (From May 2020 to till date)

Project 5: Jackson control/ District camera (From June 2020 to till date)

Role: Implementation & Support

- Working in a Acumatica ERP Applications team providing Implementation supports for resolving trouble tickets raised by the end users either providing functional suggestion or technically by fixing the bugs
- Reviewing and analyzing the client's business operations and processes and recommending improvements
- Preparing of Workflow documents for all modules and developing Documents for the Requirements
- Provides Ongoing ERP functional system support. Communicates and interacts with technical team and client to resolve functional issues to meet client requirements.
- Implemented Payment Gateways plugins
- Ability to analyze complex problems and develop innovative solutions with a customer/client focus.

Responsibility:

- Understanding the Client business and identifying the scope of the enhancements based on the user requirements & deliver that to the team.
- Providing required setup solution as requested by user.
- Educating the users about the new process by collaborating with users via Net meetings, mails, phone calls about setup changes & resolution of issues.
- Updating of the Standard Operating Procedure documents
- Analyzing and routing the trouble tickets to various teams based on workload and time zone.
- Involved in the development of the functional specification for the change requests.
- Good Exposure on Magento, Big commerce which are Integrated to Acumatica ERP

Personal info:

Name	:	Dhulipudi Manikanta
Father Name	:	Dhulipudi Chandra Sekhar
D.O. B	:	17 -05-1993
Address	:	Yanam
Languages known	:	English, Telugu

Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

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Manikanta