



SHUBHANGI DHANANJAY DANGORE

Mobile: +919834677037

E-Mail ID: sd.sfdc2023@gmail.com

Salesforce Developer

An accomplished individual specialized in developing and administrating of Salesforce.com applications, and has ability of creating business processes; seeking to work for a software organization where I can execute my skills and experience to develop my candidature and can benefit the concerned organization.

PROFILE

- Total **5.7** years of professional experience **with 3 years and 7 months of experience in Salesforce** as Administrator and Developer in managing each and every responsibility of gathering project information from clients, designing, developing and testing.
- Hands of experience in **configuring and Customizing** the applications on Salesforce platform
- Work on **Sales Cloud** and **Service Cloud**.
- 2.5 Years of Lightning experience on Aura framework & LWC & worked on Customer Cloud for customer service & implement experience user on community portal.
- Development experience using **Apex, Trigger, batch apex, Visual Force Pages, future method, Lightning Aura and Lightning Web Component**.
- Involved in Developing and good knowledge on **Salesforce object Query Language (SOQL) and Sales force Search Language (SOSL)**.
- Performing database operations using **Apex Data Loader** to maintain the data quality and migration.
- Designed Custom **Formula Fields, Validation Rules, Flow builder, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation** according to application requirements.
- Good Interpersonal skills, commitment, result oriented, hard working with a quest and zeal to learn new technologies.
- Worked on **Integration using REST API**, involved in **deployment using Change Set and unit Testing**.

TECHNICAL EXPERTISE

CRM	:	Salesforce CRM
Web Technologies	:	HTML, Java Script
Languages	:	Apex, Javascript, C
IDE Environments	:	Force.com, Workbench, Data Loader, Import Wizard.
Tools	:	Salesforce Developer Console and Visual Studio Code.

PROJECT SYNOPSIS:

Project 1#

Title	:	Omni Hub App
Client	:	Oliver James
Platform	:	Lightning Aura, Lightning Web Component
Role	:	Salesforce Developer
Tenure	:	September 2022 – March 2023

Description:

OmniHub App is like the omnichannel used to route a call, sms and Email to agents. The users using this app can make a call, send sms and emails in a bulk. We can have a chat, can send audio video and pdf files over it. It is a Package which will be going in CRM App of Oliver James which is a global recruitment business supporting the development of careers across a wide-range of industries.

Roles & Responsibilities:

- Involved in study/analysis of business functional specifications document.
- Implemented different lightning Web components, Aura Components. Written business logic in Apex Controller and done changes in existing code as per requirement.
- Work on Integration Rest API for their partner Twilio and for migration of components.
- Implemented Apex Triggers, Apex controllers, Visual force pages and Email templates.
- Used flow builder, apply validation rules according to business requirements.
- Mostly work on UI as pulling data from production environment and changes done on UI as per requirement.
- Done deployment using Changeset and did Unit Testing.
- Write Test classes. Use scheduled batch Apex. Write Triggers.

Project 2#

Title	:	BAIS Insurance Apps
Client	:	Bajaj Automobile Insurance
Platform	:	Lightning Aura, Salesforce CRM , Data Loader
Role	:	Salesforce Developer
Tenure	:	Oct 2020 – August 2022

Description:

Online Insurance app is a web application which is used to tracking the details about the insurance policy, customer details and company details. Which is useful for any kind of insurance to manage the insurance details, to sanction the insurance for customer, process the insurance policy details and all kind of insurance process through online.

Roles & Responsibilities:

- Implemented different lightning components, written business logic in Apex Controller.
- Implemented Apex Triggers, Apex controllers, Visual force pages and Email templates.
- Implemented E-mail notification to the group when governor limits reached.
- Work on validation rule. Assignment Rule. Write Test classes.
- Public Groups and Flow builder
- Involved in code migrating from one sandbox to another sandbox using Force.com.

Project 3#

Title	:	MidCare HR System(BHRS)
Platform	:	Salesforce , Data Loader
Role	:	Salesforce Developer
Client	:	MidCare
Frontend & Backend	:	Visual Force, Apex ,Force.com
Tenure	:	July 2019 – Sept. 2020

Description:

Biogen HR provides basic HCM needs like employee Information, Leave Management, Performance, Rewards, Expense & Training. Biogen HR stands for Bio Generalization HR management system. It covers major aspect of any HR System.

Roles & Responsibilities:

- Created custom Objects and also worked on Standard objects.
- Apply Validation rule and work for creating formula field.
- Developed Apex classes and Triggers to support the custom functionality.
- Developed Visual Force Pages for all Standard Objects and Overridden.
- Created pick list, lookup relationships and Record types.

TOOLS

- Visual Studio Code, Import Wizard, Workbench, Data Loader, Jira.

PROFESSIONAL EXPERIENCE

- I was currently working with **Logivention Technology Pvt. Ltd.** Pune. Worked as a Salesforce Developer (From September 2022 – March 2023)
- Worked with **Ignite technology**, Nagpur. Worked as Salesforce Developer (From July 2019 – August 2022)
- Worked with **Priyadarshini Indira Gandhi College of Engineering**, Nagpur as an Assistant Professor for Electrical engineering field (From June 2018- April -2019)
- Worked with **Pandav Polytechnic**, Nagpur as a Lecturer for Electrical Engineering field (From June 2010 – April 2011)

EDUCATION

- Completed M-Tech from Ramdeobaba College of Engineering, Nagpur (Autonomous) with 77.60 %
- Completed BE from RTMNU Nagpur University with 57.50 %

PERSONAL DOSSIER

Father's Name : Ramdas K. Raut

Date of Birth : 22 September 1989

Marital Status : Married

Husband Name : Dhananjay Dangore

Address : Plot No. 15, Shivaji Colony, Hudkeshwar Road, Nagpur-440034

Date :

Place : Nagpur

(Shubhangi D. Dangore)