|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Ballabh Yadav

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |
| --- | --- |
|  | Bengaluru, India 560067 |
|  | +919096732799 |
|  | ballabh14@gmail.com |

 |  |  |

 |

|  |  |
| --- | --- |
|  Professional Summary | QA Tester with 4.5 years of practical experience and a dedicated work ethic. Self-motivated to consistently provide first-class results in line with stringent targets and deadlines with a history of recognition for performance.Adaptable with extensive experience providing first-class results. Meets job demands and deadlines through diligent work ethic and dedication to quality. |

|  |  |
| --- | --- |
|  Work Experience | Online Services QA Tester, 11/2021 - Current*Rockstar Games India*, Bengaluru, India, India* Identifying, Investigating, clarifying, and documenting defects encountered during testing.
* Test all associated Online (Social Club) services, updates, live events, sweepstakes, and maintenance for all supported titles.
* Test all Social Club-related features for all upcoming titles and title updates.
* Test all Social Club Admin and Customer Support Tools for all supported and upcoming titles.
* Test all Rockstar Games Website updates, including the Rockstar Warehouse.
* Provide support and feedback to the development team by performing regular checks/tests on the game's latest updates in various environments.
* Grab and deploy builds and tools using Perforce.

Live QA Tester, 11/2019 - 08/2021*Ubisoft India Studios*, Pune, India, India* We catered to 15+ live mobile projects as a team.
* As a POC, in all issues reported by Live Quality Assurance and more teams involved in the post-launch eﬀort of our games.
* Search, identify, reproduce, and document issues encountered in the LIVE environment.
* This also includes regular tracking of issues for activity and regression.
* This further extends to assist the QC teams when requested to aid in the isolation of issues.
* Centralize game transversal readings, provide feedback on game experience and summarize all bug-related information in daily and weekly reports.
* Provide support to the development team by performing regular checks/tests on the game's latest update in the live environment.
* Extend this support to perform monetization tests on a live build scenario.
 |

|  |  |
| --- | --- |
|  Projects | * Assassins' Creed: Rebellion (11/2019 - 08/2021)
* Brawlhalla (01/2020 - 08/2021)
* Trials Frontier (11/2019 - 02/2021)
* Tom Clancy's Elite Squad (03/2020 - 08/2021)
* Hungry Dragon (11/2019 - 08/2021)
* Mighty Quest for Epic Loot RPG (11/2019 - 08/2021)
* Hungry Shark Evolution (11/2019 - 08/2021)
* South Park: Phone Destroyer (11/2019 - 08/2021)
* Hungry Shark World (11/2019 - 08/2021)
* Might and Magic RPG 2020 (11/2019 - 08/2021)
* Might and Magic: Era of Chaos (11/2019 - 08/2021)(QA Point of Contact for Production and Devs.)
* Might and Magic: Chess Royale (01/2020 - 08/2021)(QA Point of Contact for Production and Devs.)
* Horse Haven Adventures (11/2019 - 08/2021)
* Growtopia (11/2019 - 08/2021)
* Might and Magic: Dynasty (08/2020 - 10/2020)(QA Point of Contact for Production and Devs.)
* Red Dead Online (09/2021 - Present)
* GTA Online (11/2021 - Present)
* Social Club Features & Updates (11/2021 - Present)
* Social Club Admin (11/2021 - Present)
* Rockstar Games Launcher (11/2021 - Present)
* Rockstar Games Websites (11/2021 - Present)
* GTA VI
 |

|  |  |  |  |
| --- | --- | --- | --- |
|  Skills |

|  |  |
| --- | --- |
| * Monday.com
* JIRA
* Microsoft Excel
* Cross-Functional Team Communication
* Perforce
* Web & Online Services Testing
* Monetization, Compliance, Regression, Compatibility & Performance Testing
* Cross-Platform Testing
 | * Bug Documenting and Tracking
* KPI Tracking
* Test Implementation
* Project Maintenance Support
* Research & Organizing
* Training, Mentoring & Team Motivation
* Retail Knowledge
* Positive Attitude & Team player
 |

.. |

|  |  |
| --- | --- |
|  Certifications | Google - Foundations of Project ManagementPMI - Project Management Skills for LeadersPMI - Project Management Foundations: RequirementsPMI - Learning Confluence 2018LinkedIn - Project Management with Monday.comLinkedIn - Cert Prep: Scrum MasterLinkedIn - Teamwork Essentials: Stand Out as a Valuable Team MemberLinkedIn - Leading When You're Not in Charge |

|  |  |
| --- | --- |
|  Education |  MIT- School of Management, Pune, MH, 2019 Bachelor : Computer Applications  |