

# SNIGDHA SEN CHOWDHURY

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## Skills

- Languages: Java, SQL, PL/SQL
- Tools: Oracle Apps, JIRA, MySQL, Bitbucket, Flex Deploy, SQL Developer, Putty, WinSCP.

## Professional Experience

Wipro Technologies Ltd.

Hyderabad, India

Project Engineer

Nov 2020 – Present

- Worked in Oracle EBS12 Upgrade and Support Project for Uber Technologies Inc.
- Worked in P2P and other Financial Modules like AP, AR.
- Understood integrations and worked on issue analysis on AP track.
- Worked on high priority Support related tickets adhering to SLA (Service-Level Agreement) that enhanced the existing business process.
- Managed Support tickets related to audit, data fix, root cause analysis, data export, functionality check etc. irrespective of any module.
- Received customer appreciation for quick resolution of tickets.

## Education

- Candidate for Bachelor of Technology in Computer Science Engineering (C.G.P.A. – 7.6/10) Narula Institute of Technology, Kolkata on Aug 2016 – Aug 2020
- The Kalyani Public School (XII – CBSE | 70 %) on 2015

## Academic Projects

Real Time Object Detection

- An analysis project for detecting object with the goal of achieving high accuracy with a real time performance.
- It involved identification of an object or a person by training a model by itself using Tensorflow Object Detection API (Application Programming Interface), giving an accuracy of what percentage (confidence) being the detected object is.

## Achievements

Habit Flagbearer – Being Responsive Award

- Received this award for taking challenging work and solving critical incident tickets on time adhering to SLA (Service-Level Agreement) .