|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  | | --- | --- | | **SNEHA**  ***Targeting enriching managerial assignments as AWS/Cloud Administrator or L3 Support Engineer and IT Network Security | Routing & Switching | Network Maintenance & Administration within IT Industry***  ***Location Preference: Overseas | PAN India***  ***Ph.:*** *+91 8384054068* ***E-mail:*** *choudharysneha434@gmail.com*  ***Skype ID****:* *live:.cid.c2074a195e30d7da*  ***LinkedIn:*** *linkedin.com/in/sneha-choudhary-839032201* | | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |
| **Profile Summary**   * A result-oriented professional **with over 5 years** of experience of working on highly equipped environment on technological equipment consisting **of routers & switches and security functions** * Experience in **leading** and **managing complex IT Infrastructure** build-outs, migrations, integration and transition management of Network and IT Security Services in a geographically diverse global environment * Expertise in selecting & implementing new **networking tools, policies, procedures & documentation** in conjunction with the company’s information security and networking initiatives * Effective in **monitoring network performance** including maintenance, upgrades, and back-up/recovery including software and hardware * Prepared the hardware detail of all the network devices and troubleshot the issues in Backbones, Routers & Switches at L1 Level & checking the **AWS connectivity & Network Devices** * Managed **BMC Remedy Ticketing Tool** for daily basis transaction records for requests comes from the operations and assigned them to the individual owner/group/ locations according to the requirement * Coordinated the **maintenance of network servers** including file servers, VPN gateways and **intrusion detection systems** as well as desktop computers, routers & switches * Examined network performance and ensured its **maximum availability & reliability** employing oversight with respect to **network security** for timely situational incident analysis and remediation * Established **maintenance procedures,** and worked with systems administrators and engineers to perform regular network maintenance * Possess effective **communication, presentation, analytical** & problem-solving skills along with **Positive Attitude, Enthusiasm, Self-Motivation, Patience** and **Troubleshooting Aptitude** * Skilled in **designing, planning and implementing** **LAN solutions** and learn technologies quickly based on product requirement     **Core Competencies**   |  |  |  | | --- | --- | --- | | ***Network Platform Planning & Design*** | ***Incident / Problem Management*** | ***Network Implementations & Maintenance*** | | ***Client Servicing/Stakeholder Engagement*** | ***Process Control Engineering*** | ***Network Performance Optimization*** | | ***AWS/Cloud Administration*** | ***Operations & Maintenance*** | ***Team Management/ Learning & Development*** |   **Education**     * **2015:** Bachelor of Technology in Computer Science & Engineering from Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV), Bhopal   **IT Skills**     * **Operating Systems:** Windows, Unix, Ubuntu * **AWS:** EC2, IAM, VPC, RDS, S3, Cloud watch * **Key Skills:** SIP, MGCP, CUCM * **Tools & Utilities:** NICE Recording tool, SQL Developer * IP Telephony, Networking * **Domain Knowledge:** Telecom     **Work Experience**  **Since Oct’15: HCL Technologies Ltd., Noida**  **Growth Path:**  **Project Undertaken:**   * **Project Name: MACD**   **Client:** JP Morgan (Current) | **Line of Business:** Commercial, Retail Banker and Asset Management  **Role:** Cisco Engineer  **Handling Zone:** North America   * **Project Name: AWS Cloud Management** * Launched instances in AWS from available AMIs and created an AMI containing customer specific applications & associated configuration settings * Gained the knowledge in concepts of VPC and Networks – Security Groups, NACL, Route Tables, Public Subnets, Private Subnets, NAT * Established connectivity between On-Premise Datacenters and AWS Cloud Subnets * **Project Name: MACD**   **Client:** Bank of America **| Line of Business:** Commercial, Retail Banker and Asset Management   * **Client: Johnson & Johnson**   **Line of Business:** Medical Device Company   * **Client: British Petroleum**   **Line of Business:** Oil Industry Company  **Significant Highlights:**   * Star Performer of the Year 2019 * Live Wire Award from HCLTechnologies-2016. * Star performer chosen by client.   **Key Result Areas:**   * Supervising the installation and improvement of computer software and network equipment and configuration of Cisco Router and Switch * Monitoring MPLS Network of RailTel including Core Routers, Edge Routers, Pops, Backbones, Servers and Upstream (Peering) in Argus & Junos Space Tool * Liaising with all regions for resolving the issue (ER, SR, WR & NR) and providing proper RFO for the issue & failure * Preparing the hardware detail of all the network devices and troubleshooting the issues in Backbones, Routers & Switches at L1 Level & checking the connectivity of Backbones, MPLS, EDGE and Minipop Routers & Network Devices * Managing the configuration of Routers & Switches and taking back-up of all network on weekly monthly basis; administering & maintaining corporate infrastructure, including network connectivity & internet access * Analysing & identifying the concerns and optimizing the existing network by adjusting network parameters & suggesting solutions for hardware problems * Evaluating network performance including maintenance, upgrades, and back-up/recovery responsibilities including software and hardware like switch, router, and firewalls * Logging and tracking complex network related matters of significance pertaining to networking connectivity issues and application for meeting business needs * Driving configuration, maintenance, migrations of large scale network devices with a focus on network administration including diverse networking set-up * Ensuring timely escalation of incidents to higher levels when required and maintaining the log file for errors spotted in the network * Adhering to compliance with industry best practices for integrating new hardware, software and network; evaluating network and providing technical inputs on system acquisitions to senior management     **Personal Details**  **Date of Birth:** 12th February 1994 | **Languages Known:** English and Hindi | **Address:** Plot No.-27/1, Krishna Vihar East, Block-B, South West Delhi, Najafgarh, Delhi - 110043 |