



Narayan Gopinath

Scrum Master

Multi-certified Scrum leader with track record of implementing Agile methodologies and Scrum ceremonies. History of success driving key initiatives from planning to implementation, achieving positive organizational impact. Combines analytical knowledge, leadership abilities and relationship building skills to engage stakeholders. Excels at identifying areas of improvement, ensuring the highest efficiency levels

Contact

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Key Skills

Agile Methodology	★★★★★★
Scrum Framework	★★★★★★
Sprint Ceremonies	★★★★★
JIRA	★★★★★★
SDLC Lifecycle	★★★★★
Release Train Engineering	★★★★★
CI/CD	★★★★
DevOps tools	★★★★
Agile Games	★★★★★★

Education

2010-14

B.E. Computer Science

Anna University

Experience

2021 - Present

FIS | Bangalore

Senior Scrum Master

- Built 3 scrum teams from scratch for India region. Coached team members in Agile and Scrum concepts resulting in a more transparent workplace
- Coached the team members in resolving conflicts using Agile principles, advancing the efficient ways of working, and streamlining the ways of handling agile ceremonies including review and retro meetings, project planning and daily stand up meetings
- Acted as a guide for pushing the code to all the environments leveraging CI/CD pipeline.
- Acted as primary customer interface and perform project management activities that ensures adherence to project gates and governance.
- Facilitated and owned the creation of technical design documents for complex projects by interfacing with Technical Architects and Developers, as needed.
- Introduced Automation testing and Test Driven Development (TDD) framework within the team setting to enhance the effectiveness.
- Established and maintained trusted advisor relationships with client project stakeholders by providing vision and future product road mapping.

2019 - 2021

Capgemini | Chennai

Scrum Master

- Supported Product owners in backlog prioritization and refinement to provide transparency of build scope and production releases
- Assisted the team in delivering the impediments by collaborating with other scrum teams and extended stakeholders like PM, Business sponsors etc.
- Established sprint cadence in team including daily standup, retro and review, grooming etc.
- Observe and coach behaviors, roles, practices to promote collaborative Agile environment and overall team health.
- Reported the following metrics, sprint and release burndown, sprint velocity, scope change, defects density etc in a dashboard view to senior leadership.

Certifications

Certified Scrum Master (CSM)

Advanced Certified Scrum Master (A-CSM)

PMI Agile Certified Practitioner (PMI-ACP)

SAFe Agilist for Teams 5.1

Certified Associate Business Manager (CABM)

Awards

Employee of the Month - July '16, Jan '18

Best Performer of the Year - 2020

Client Appreciation Award - 2020

Pat on the Back - Dec '21

2014 - 2019

Mphasis & Photon I Bangalore

Business Analyst

- Engaged with stakeholders to gather business requirements and translated those to functional requirements using JAD techniques.
- Refined the functional requirements in the form of user stories to entire team through product backlog refinement.
- Worked with Scrum masters to prioritize the product backlog and help the team in sprint planning techniques.
- Created User stories, SRS, BRD, Information Architecture diagrams as part of delivery
- Performed User acceptance testing and demo to larger stakeholders including Product team.
- Served as a liaison between Product and development team and acted as single point of contact for all queries.
- Evaluated the work done by the development team and provide constant feedback.

Core Competencies

Requirements gathering	User stories	SaaS Products
Continuous Integration	Continuous Delivery	Analytical and Problem Solving skills
Communication and Interpersonal skills	Managing Multiple teams	Teamwork and Leadership skills
Jenkins Pipeline	Kubernetes Orchestration Platform	AWS RDS Cloud