**Varsha A Joshi**

**Email:** [varsha47joshi@gmail.com](mailto:varsha47joshi@gmail.com)

**Contact no:** 9449020488

**Career Objective**

Seeking a sound position of Senior Salesforce.com Developer and Admin which offers key participation, team-oriented tasks, recognition, technical opportunities and scope to up skill.

**Career Summary**

**Experience:** 4 years 4 month

**Previous Organisation:** Accenture (2 years 8 months)

**Current Organisation:** Deloitte USI (1 year 8 months)

**Current Role:** Analyst – Salesforce.com Developer

**Primary Skill:** Salesforce.com Development – 3 X Salesforce Certificates

**Technical** **Skill Set**

* Knowledge about SDLC and experience in Agile methodology.
* Good hold on Salesforce Configurations, Apex Customizations, SOQL and SOSL queries.
* Used and worked on tools like Data Loader, Workbench and ANT.
* Experience on Sales Cloud and Service Cloud. Minimum experience on Community Cloud.
* Average experience in Salesforce Lightning Customization using Aura framework and JavaScript.
* Production Deployment activities using SFDC Change Sets and ANT tool.
* Worked and developed on nCino (package on Salesforce used for Digital Banking).
* Used Accenture Novacop tool to ensure Accenture standards of Coding.
* Performed scheduled Sandbox Refresh activities (Pre-Refresh and Post Refresh).
* Used MS Excel and its formula features for cleaning and loading the data.
* Debugging and resolving defects, worked on code review and code coverage.
* Interacted with US Functional Analysts on daily basis to understand requirements.
* Mentored new team members on Salesforce & features developed in Project scope.
* Holding experience of Sprint developments, SIT, UAT, Go live, Production releases, nCino releases and Hypercare activities.

**Professional Experience**

1. **Project:** Archer Daniel’s Midland (ADM)

**Capability:** Products

**Duration:** 2.6 years

**Brief Detail:** CRM project based in USA, involving CGS and Agri-Business. Mainly deals with tracking Transactions, Reports, Sales process, harnessing Potentials, communication about the Services rendered, maintaining Security of data.

**Environment:** Salesforce Classic, Sales Cloud and Service Cloud.

1. **Project:** nCino Retail Prototype

**Capability:** Digital Banking

**Duration:** 1 week

**Brief Detail:** Project built on Salesforce Lightning Interface and involved NCino Managed Package for Banking and Retail LOS (Loan Origination System).

**Environment:** Salesforce Lightning and nCino Managed Package.

1. **Project:** Med Connect

**Capability:** Life Science

**Duration:** 1.5 months

**Brief Detail:** Project built on Community Cloud, mainly dealt with logging and tracking cases using self-service portal.

**Environment:** Salesforce Lightning and Community Cloud.

1. **Current Project:** Banco Santander

**Capability:** Digital Banking

**Duration:** 1.4+ year (Current Project)

**Brief Detail:** Project built on Salesforce Lightning Interface and involving nCino managed package for Banking and Commercial LOS (Loan Origination System).

**Environment:** Salesforce Lightning and nCino managed package.

**Certifications, Trainings & Professional Achievements**

* 3 Salesforce Certifications with Maintenance - Salesforce Administrator (ADM 201), App Builder and Platform Developer 1(PD 1).
* Applause Award (Deloitte USI) – 11/2020.
* 2 Thank it Forward shoutouts (recognition published on Firm Forum).
* Star of the Month Award (Accenture) – 02/2017.
* ACE Award (Accenture Celebrates Excellence) – in Client and Customer category FY17 Q3
* Member of Accenture - Idea Innovation Team, Deloitte - Blitz recruitment team.
* Participated in Brownbag, KT Sessions, Functionality Demos to Onsite and Clients.
* Attended trainings on Agile Methodology, Design Thinking, Sales Cloud, PD1, CGS.
* Automated Deployment process and conducted Knowledge session for the same to Onsite and Offsite Team members.
* Salesforce Trailhead Mountaineer with 48 Badges, 22725 Points and 1 Trail.

**Education**

* Bachelor of Engineering in Computer Science (Distinction - 74.09%).
* JSSATE Bangalore - VTU affiliated.