



# Abhishek Kr Sarkar

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## How to reach me:

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## Career Objective

To work for an organization which provides me the opportunity to improve my skills and knowledge to grow along with the organization's objective.

## Experience

### Tech Mahindra, Bhubaneswar

Customer Support Associate.  
(11-05-2019 to 02-12-2019)

- Customer Support service dealing with retail process under product buying and policies online affiliated to Amazon.in process.
- Also worked as technical support for ticket raising and troubleshooting and policies related to the product.

## Educational Training

### KIIT UNIVERSITY, Bhubaneswar – B.TECH in CSE(6.28 CGPA)

APRIL2015 - APRIL 2019

Completed my B.TECH in Computer Science Engineering securing 6.28 cgpa .

### Sri Chaitanya Techno School, Visakhapatnam – 12th(63.4%)

CBSE, 2014-2015

Completed my 12th from Chaitanya school securing 63.4%.

### BSP Senior Secondary School Sector-10, Bhilai – 10th(5.8 cgpa)

CBSE, 2013 - 2014

Completed my 10th from BSP SSS-10 securing 5.8CGPA.

## Projects

### Salesforce Administrator

24/01/2021

- Build a Battle Station App.
- Build a project Management App to construct a Galactic Battle.

### Salesforce -Build a data model of a Recruiting App

1/04/2021

- Customize an app using clicks, not code, to give your recruiters easy access to key data.

## Professional Skills

- IT Proficiency
- Salesforce Administrator
- CRM in Salesforce
- GITHUB
- HTML,CSS
- VS Code
- Graphics Design
- Digital Marketing

## Achievements

- Awarded 2 times "BRAVO". as a true ambassador of RISE philosophy in TECH MAHINDRA.
- Certified by the human resources development department in SAIL for developing projects during training.
- Basic Programming in C & C++ from Internshala.
- JAVA from Solo Learn.
- Have the experience of leading a fashion society consisting of 50 members, so I am able with team management skills as well.

## Extra Curricular Activities

- Founder and model of a fashion society named "The Genesys".
- "A" Certified NCC Cadet (Air wing) in 2013 under the authority of the Ministry of Defense Government of India.
- Have attended the Combined Annual Training Camp as a "Corporal Rank" Cadet