

ASWIN GANESH

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PROFILE SUMMARY

- ✓ Delivery focused and Customer Oriented professional over 4.2 years of Experience
- ✓ Expertise in **Integration Testing, System Testing, Functional Testing, Regression Testing, User Acceptance testing, End-End Testing, Robustness and Maintainability testing**
- ✓ Strong **Leadership** quality and having a good **managerial** skill
- ✓ Exposure to **automation** using **Selenium**
- ✓ Experience in **Micro services API testing** and hands on experience in **Postman, SOAPUI, PCF, AWS**
- ✓ Experience in **Agile** and **Waterfall** Methodologies
- ✓ Test product fixes and ensure they're deployed smoothly to production environment
- ✓ Perform **root cause analysis** and remediation via review of **Logs**
- ✓ Well acquainted with Software Development Lifecycle (**SDLC**) concepts and Software Testing Life Cycle(**STLC**)
- ✓ Write complex SQL Queries for Data Analysis and reporting
- ✓ Sound knowledge in **Siebel CRM, Splunk, Jira, HP ALM** and various Monitoring tools
- ✓ Experience in **Web Service Testing** on various software build version
- ✓ Attended every day defect status call and distributed the defects to help clear the defects
- ✓ Ability to interest to learn the new technologies and take up the work independently or in a team
- ✓ Good working Knowledge of CRM –**Telecom Billing system (Kenan), Siebel CRM Provisioning, Tibco Middleware (BSS) and OSS**
- ✓ Experience in estimating the efforts required for testing a change request and getting approval from the Client Test Manager for the estimated testing effort
- ✓ Experience in **Telstra O2A, Have hands on experience in Headless(O2A) module**
- ✓ Able to work multiple projects at the same time and experience of working in pressurized environments with strict deadlines
- ✓ Create and Maintain **Business** and **Technical** Documentation
- ✓ Extensive experience in supporting and testing large Client applications on **Windows, Android, iOS** and **UNIX** environments

EDUCATION

- ✓ Bachelor of Engineering in Electrical and Electronic, Anna University (2012-2016)

SKILLS SETS

- ✓ **Management /Ticketing Tools:** JIRA, HP QC, HP ALM and Salesforce
- ✓ **Wiki /Documentation Tools:** Confluence, MS Sharepoint
- ✓ **Software/Tools:** Eclipse, Splunk, Siebel CRM, Win SCP, Soap UI, Toad, and Putty
- ✓ **Automation Tool:** Postman, Selenium Web driver (TestNG Framework), TOSCA
- ✓ **Database:** Oracle 10g, Microsoft SQL Server
- ✓ **Office Applications:** MS Office Application Suite
- ✓ **Platforms:** Windows, Linux, Android, iOS, and Mac OS
- ✓ **CRM Package:** Oracle Siebel 7.0
- ✓ **Telecom :** OSS, BSS

ACHIEVEMENTS

- ✓ Have received Client accolades several times for the quality work done
- ✓ Have been awarded the Raising Star Award twice, which is awarded every quarter to the top performing Associates

PROFESSIONAL EXPERIENCE

Cognizant Technologies | Client - Telstra Corp. | Siebel CRM | 2018 – Till now

Project Description:

TELSTRA is Australia's largest telecommunications company which builds and operates telecommunications networks and markets voice, mobile, internet access, pay television and other products and services

Role: Associate

Responsibilities:

- ✓ **Gathering** and **Analyzing** the Requirements from the client
- ✓ Preparing test plan, scripts and Test Scenarios
- ✓ **Automated** UI and functionalities using TOSCA framework for Smoke testing
- ✓ Developing automated Test scripts via Selenium\Tosca for order creation.
- ✓ UI and functionalities using TOSCA framework for Smoke testing
- ✓ Create and Activate Broadband, Fixed Line, Smart TV and Mobile Customers
- ✓ Good Knowledge on **End to End Telecom** Concepts
- ✓ Execute **Control-M jobs** every day as part of day to day test execution activities
- ✓ Handling a **team of 6 members in Telstra CRM space at offshore**
- ✓ Experience in using **Siebel CRM** application to activate and add plans to end customer who subscribe for services from Communication Service Provider
- ✓ Provision Orders through **Amdocs** Provisioning System

- ✓ Work on **Enterprise Release** (ERs) as part of Monthly and Ad-hoc releases.
- ✓ Conduct Review Meetings within the Team
- ✓ Experience in using the tools such as JIRA,, QC

Cognizant Technologies | Client - CVS Health Corp. | Query Testing | 2017 - 2018

Project Description:

CVS Health Corporation is an American healthcare company that owns CVS Pharmacy, a retail pharmacy chain, CVS Caremark. Health insurance provider helping people on their path to better health.

Role: Programmer Analyst

Responsibilities:

- ✓ Gathering and Analyzing the **Requirements** from the client
- ✓ Studied the **BRD** to understand the project requirements
- ✓ Studied the Strategy document to understand the testing requirements
- ✓ **L2 Support** for billing and Copay applications, providing functional support to the clients
- ✓ Creation, review and consolidation from peers, uploading test cases.
- ✓ **Analyze and resolve** Technical issues in mainframe applications related customer detail database.
- ✓ Executed test cases on sprint by using automation tools and reported defects to developers via **JIRA\HP ALM**
- ✓ Interacting with Clients and Solving Issues in Real time over Call
- ✓ Involved in every modified sprint and conducted Sanity, Retesting and Regression Testing.
- ✓ Involved in final regression testing on final sprint and test closure review meeting.

PERSONAL PROFILE

Father's Name : Ganesh K
Date of Birth : 24th, May 1995
Permanent Address : Block 9\360 a, Muthumangalam, Muthur, Tirupur

DECLARATION

I hereby declare that all the above mentioned information are true to the best of my knowledge and will be responsible for the same.

Place: Coimbatore

Aswin Ganesh