Name: NAGARAJ A SHET

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PROFESSIONAL SUMMARY:

• 3.4 years(Salesforce) of experience in Configuration, Customization, lightning and implementation of Salesforce CRM.

- Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Cases, Opportunities, Dashboards and Reports. Experience in creating custom Profiles, Role Hierarchies and sharing setting.
- Expertise in SFDC Development using Lightning Application, Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Indexes, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org Wide default, Sharing rules, Work Flows.
- Worked on Lightning Process builder flows
- Worked on Configuration of SalesForce.com Data model using Objects, Fields, Roll-Up Summary, Lookup, Master Detail, Record types and View through page layouts.
- Designed Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.
- Worked on Permission Sets, OWD's, Record Types, Reports, and Dashboards.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permissions based on the organizational hierarchy.
- Worked on Validation rules, Workflows and Approval processes.
- Involved in Developing and good knowledge on Sales force object Query Language (SOQL) and Sales force Search Language (SOSL).
- Performing database operations using Apex Data Loader to maintain the data quality and Data migration.
- Experiences on Aura-components, Apex programming along with Triggers in SFDC

TECHNICAL EXPERTISE:

• Sales Force Technologies: Sales Force CRM, Apex, Triggers, Schedule Apex, Batch Apex.

• Sales Force Tools :Force.com IDE, Apex Data Loader, Force.com

Java/J2ee Technologies : Core Java,Programming Languages : APEX, Java.

Web Technologies
Operating Systems
:Visual Force, JQuery, HTML, CSS, XML.
:Microsoft Windows 98, 2000, XP.

• Management Tool :Apex Data loader.

EDUCATIONAL QUALIFICATION:

- Bachelor Degree in Automobile Engineering from VTU Belagavi in 2015.
- Master Degree in Product Design & Manufacturing from VTU Belagavi in 2017

PROFESSIONAL EXPERIENCE:

- Currently working as a Salesforce Engineer for Vega Techno System Pvt. Ltd. from Oct. 2018 to Feb 2022
- Currently working as a Lead Software Engineer for Persistent Systems from March 2022 to Till Now.

CERTIFICATES

- 1. Salesforce Certified Administrator (Credential ID:2358319)
- 2. Salesforce Certified CPQ Specialist (CredentialID:2519803)
- 3. PG Diploma in INNOVATION & DESIGN THINKING Certified from MIT, Columbia Business School, Tuck Education.

Project #1:

Project Name: Bajaj opportunity for support team

Role : Salesforce Developer

Roles & Responsibilities:

- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic
- Created Page Layouts, Record Types, and validation and formula fields for the custom objects.
- Developed and configured various Dashboards, Custom Reports and Report Folders for different user profiles based on the need in the organization.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Developed Apex Classes/controller, extensions and Visual force pages for custom business logic in Force.com platform.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files.

Skill Set: Salesforce CRM, Force.com IDE, Apex Classes /controllers, Page Layouts, Record Types, validation and formula fields. Visual force. Data Loader.

Project #2:

Project Name : Breville SFDC -Support Role : Sales force Developer.

Roles & Responsibilities:

- Creating and configuring Custom Objects.
- Developing Workflow rules, Approval process and Validation rules to support business logic.
- Designed and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application
- Developing Triggers, Visual force pages and Apex classes and writing test cases for them.
- Involved in the design of the application.
- Involved in creating the Objects, Tabs, Fields, and Formulas.
- Import/Export records to Sales force via data loader.
- Developed application using Apex Controller, Visual Force pages & Ajax.
- Worked on various standard objects like accounts, contacts, leads, campaigns, opportunities, quotes, activities, dashboards.
- Managed Users, Public Groups, Profiles, and Roles within the Salesforce CRM designating access to the applicable user within the user hierarchy.
- Responsible for the creation of custom Apps, and Reports using the Salesforce CRM cloud computing model.
- Mapped data sources and loaded data into Call Center application using Apex Data Loader.
- Created Formula Fields, Validation Rules, Workflow and approvals for the flexibility and functionality of force platform application.
- Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing.

Skill Set: Salesforce CRM, Force.com IDE, Apex Classes /controllers, Page Layouts, Record Types, validation and formula fields, Visual force, Data Loader.

Date:19-09-2022 Place:Bangalore

(NAGARAJ A SHET)