Mob No 9901399846

Email id:

Shashikant.kulkarni1710@gmail.com

Shashikantklkrn3@gmail.com

###### Shashikant Kulkarni

### Profile

* Total 15Years and 04 Months of IT experience in Mainframe technologies out of which 13 Months Onsite with TD CT Bank Canada and 9Months onsite with Nordea Bank Finland and Nordea Bank Norway in analysis, development, testing and management of full life cycle of commercial applications on IBM Mainframes for large projects.
* Worked in Banking domain in Host Lending portfolio which include Loans, MTG (Mortgages), LOC (Line of Credit), CLK (Credit Link) and Online Credit Application (OCA). Also, into General ledger (GL), Legal Reporting, Customer profitability systems Nordea Bank. Extensive experience with analysis, design, development, customizations and implementation of software applications.
* Total of 29 months of experience mainly into BACS (Banking and credit services) which are highly critical applications in TD CT Bank like Loans, mortgages, credit link, Line of credit, Online credit applications. Also, total of 45 months of experience in Banking into General Ledger applications, Legacy systems, Customer Profitability Systems and Legal Reporting.
* **Working as project lead for modernizing the Legacy Applications of FedEx/TNT which are critical & complex application namely Mainframe Booking, Track &Trace (T&T), Invoicing, Mailbox, Name & Address (NAD). Migrating MF Legacy applications to Java using reverse engineering concept by usage of iSAT tool to come up with business rules.**
* **Analyze Mainframe applications to come up with the Business functionality/features which can be consumed by BA/DEV/UI/DB team & Architects to build the same in Java platform.**
* Work with the delivery team to provide technical solutions/service roadmap for customer needs.
* Participate & drive technical discussions & explain solutions and options to meet customer needs**.**
* Worked for Refinitiv ([Thomson Reuters](https://www.google.com/search?q=Thomson+Reuters&stick=H4sIAAAAAAAAAONgVuLSz9U3MCoyLbE0XMTKH5KRn1ucn6cQlFpaklpUDAAw6YA8IAAAAA&sa=X&ved=2ahUKEwj5qI-Q7ubjAhU88HMBHaL8DDoQmxMoATAxegQIGhAD) Financial & Risk Portfolio)) in Wealth management (WM) for Margins, TOE(Trade enquiry executions) and Corporate Actions (CA) and cash movements/security for modernizing Mainframe application to AWS.
* Responsible for the overall project delivery end to end from the front-end User Interface (UI)/UX to mainframe back end via IMS Connect/API/IIIB/CICS integration. Working on the modernization of Mainframe application to distributed environment using complex Hybrid cloud architecture using AWS/IIB/API gate way via VPC and Micro service.
* Received a **Recognition Award and Certificate of Appreciation from the Refinitiv VP**& spirit of winning the **summit individual award as part Mphasis Rewards and recognition**.
* Worked in Mphasis Ltd as Project Leader for Retail banking portfolio in Wealth management (WM) for one of the leading US Bank JPMC for Margin LOB.
* Worked as **Onsite Technical leader for the duration of 13 months** from Jan 2013 to Jan 2014 for the project deliverables in **TD Bank, Canada from client place Mississauga, Canada**.
* Received a **Recognition Award and client appreciation for different projects handled from onshore** from the development Manager and VP of TD Canada IT department.
* Received a **Special Recognition Award and client appreciation for MFI3 project** delivery from senior Nordea IT management.
* Worked in Deloitte Consulting India Pvt Ltd as Senior Consultant/Architect for Anthem Account in the **Modernization Migration project of Legacy Mainframe Systems.**
* Worked **on RFP’s as part of modernization migration initiative**-(Traditional & Kernelization) approach to integrate 4 legacy source systems to one Target WGS systems as part of application and system integration.
* Worked as Offshore Technical leader for lending portfolio handling multiple projects which are legally compliance namely RESL, B20 HELOC Renewal Project, FATCA Tax report & B20 HELOC Loan Project. I had worked on in AML (Anti Money laundering) project and RCP (Retail Compliance project), which are very critical projects because of regulatory compliance.
* Good understanding of Mainframe technology with total work experience of 15Years and 04months mainly in SDLC of full life cycle of commercial applications on IBM Mainframes mainly in skill set of COBOL, JCL, IMS-DB/DC, DB2, VSAM, CICS, Netron Cap modules (both online & Batch), MQ, Easytrieve, Telon online, Base SAS with Macros and PRO-IV on Mainframes.
* Tracking the requirements and functionalities until the implementation phase of project lifecycle and proactively reporting risks and issues to management.
* Responsible for preparing technical design document, LL SDS Document, resolving technical issues, coding, testing, reviews, allotment of tasks to team members, support & Maintenance of applications during regression and integration testing. Use to organize meetings on weekly basis for the project deliverables with the Client and within the team.
* Experience in leading and managing teams. Handled multiple roles – Tech lead/project Lead at offshore and onsite. Working as a Senior Consultant, worked as senior application Developer and as a senior system engineer. Involved in hiring talented resources as part of the Interview process in Mphasis, Deloitte and IBM.
* Prepare the WSR, Metrics data for the project. Understanding the project plan, requirements, and preparing technical and functional design for projects. Performing high level analysis and providing LOE (Estimate) for requirements. Tracking the requirements and functionalities until the implementation phase of project lifecycle and proactively reporting risks and issues to management.
* Responsible for Technical planning, execution and monitoring of project tasks. Assisting Project Manager in Project Planning, Control and Closing.
* Good communication skills, interpersonal skills, self-motivated, quick learner, team player.
* Communicate project objectives and end-user requirements to the team based on inputs obtained from the Project Manager and communicate effectively with all relevant stakeholders, regarding delivery feasibility, planning, project progress status and milestones.

### Skill Set

**Online/Transaction processing system :**CICS, IMS DC, IMS CONNECT

**Database/Files:** DB2, IMS DB/DC, VSAM

**Languages:** COBOL, NETRON CAP, JCL, Easytrieve & Base SAS,

**O/S:** Windows, MVS-OS/390, MVS Z/OS EE, IBM z/OS Connect Enterprise Edition

**Web Applications:** Web services- SOA Architecture for Connecting Web applications to Mainframes and vice versa. Via API, Oracle Revenue management and Billing (ORMB) for PSGL and PSAR Entries. IMS Connect to XML and XML to IMS Connect flow (Receive and send flow for web to Mainframes and vice versa). An IMS service provider for connecting to IMS using IMS Connect.

AWS/S3 for User Identity “shared” across both back-office products by New UI and workflow for User administration / maintenance via IIB data service. AWS Lambda functionality for Micro service call and access data store using data lake on AWS cloud.

**Middleware: IBM MQ Web Sphere, MQ on Mainframes and Java EE platform,**

**Tools:** Panvalet, QMF, SAS Enterprise Guide, File Aid, TSO/ISPF, Endevor, MQ, VSS, change man, SDF, eESM Mange Now, Remedy ITSM, ISM Maximo and Quality Centre (QC), CSF (Custom Statement Formatting) for forms. Expeditor, SDF2 for design of online screens and IBM Debugger and MS-Office for Project activities and RDz for code analysis and debugging, Dump master, IBM Debug, Jira and Confluence for Agile development process. Web services in CICS, IIB (IBM Integration Bus), SOAP UI for IIB to MF integration testing and vice versa-request and response), PRO-IV online Screens in IBM Mainframe CICS & on Unix Environment

**Industry Focus:** Retail Banking, Wealth Management, Life Insurance, Health care, Retail, Insurance, Logistics/Transportation and Car Rental Domain

**Processes:** IBM’s QMS (Quality Management System), Agile (Jira tool & Confluence) & water fall SDLC. Kanban and scrum framework for or agile projects. Worked on DevOps for Mainframe automation using IBM urban code tool.

### Education:

* Bachelor’s in Electrical and Electronics (E&E) Engineering from Karnataka University (BEC Bagalkot), Karnataka India,

### Professional Experience

Jun 2020 – Till date Project Leader, Mphasis Ltd, Bangalore

Team Size : 8

Client-FedEx Europe.

Company-Mphasis Ltd, Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS DB, PRO-IV Online screens in CICS IBM Mainframe, PROIV UI on Unix using scripts/functions/files and VSAM.**

**Project Description: - Oday Legacy Modernization of Mainframe Applications.**

FedEx Corporation (FedEx), FedEx Acquisition B.V. (the Offeror) and TNT Express N.V. (TNT Express) acquired TNT Express. The €4.4 billion acquisition combines the strengths of the companies – the world’s largest air express network and an unparalleled European road network, which will expand the existing FedEx portfolio and reshape the global transportation and logistics industry.

TNT Express is one of the world’s largest express delivery companies with a global reach to 200 countries and a very strong position in Europe. It is an international courier delivery services company with headquarters in Hoofddorp, Netherlands. The firm has fully owned operations in 63 countries and delivers documents, parcels, and pieces of freight to over 200 countries. The company recorded sales of over €6.69 billion in 2013. Its major competitors include United Parcel Service (UPS), FedEx and DHL. TNT Express operates its own cargo airline, TNT Airways.

Migrating Legacy applications to Java using reverse engineering concept using Tools. TNT has all the critical legacy applications like mainframe Booking, Track & Trace(T&T), Invoicing, Mailbox, Name and Address (NAD) in Mainframes. As part of Oday Legacy Modernization of Mainframe Applications to Java using Reverse engineering concepts using Averi source ISAT Tool.

Provide ongoing application modernization support for FedEx Client to replace/retire the current TNT Mainframe Applications to Java platform. Support to analyze the Mainframe application, to come up Business functionality at a program level which can be consumed by BA/DEV/UI and Architects.

ISAT Tool will provide the business rules and provides many application inventory and cross reference reports that will help to come up with the understanding of business functionality/flow etc. This which will be consumed by other teams like BA/UI/Dev/DB team Support to create the reports and analyze the same from application point of view.

* ISAT is an interactive tool which provides insights into the code like complexity, relationship among components, CRUD etc. For the JCL, it generates the diagrammatic representation of the JCL along with the PROCs/Programs/Dataset details.
* For COBOL it provides the Business Rule documentation (BFAD), which will contain all details about the program including Expanded Source, Routines Flow, Data Definitions etc.
* The input to the tool will be the Source Code, based on which the tool and generate the Data Dictionary/Glossary, which is a list of Variables used across all the application, along with other reports and diagrams.
* Tool will generate the Business Rule documentation, where the variables will be replaced with equivalent Business Terms so that the rules are more English like which can be consumed by BA/UI/DEV Team to come up with the user stories/features/capability at a functionality level.

**Role:**

* Leading offshore team of 08 members as Project lead. Responsible for fit gap analysis, Business rules extraction using ISAT tool and overall delivery of the project for the mainframe critical applications like Booking, Track & Trace(T&T), Invoicing, Mailbox, Name and Address (NAD).
* Design the Event-driven information distribution from transactional tier &data collections with Distributed business components on Multiple API tiers with Layered decomposition.
* For Migration from Mainframe to Java platform using reverse engineering concepts through tool-based approach where existing business rules will be extracted & consumed by BA/UI/Dev team.
* Integration using Spring Boot Framework/Spring Batch/spring cloud and spring Integration.
* Come up with the fit gap analysis of current FedEx and TNT applications so that we can utilize the existing FedEx features/capability to come up with the mapping and utilize the functionality.
* Come with the Mainframe code inventory Document with JCL Workflow, Job Step / Proc Step / DD Names, Dataset / DB2 Program Name / IMS Program Name etc.
* Understand the usage of QSAM files which will helps in understanding the file scope, Program vs file cross references to analyze file schema, IMS DB mapping and DB2 schema design.
* Providing the solution to the complex business scenarios. This involved creating the detail level flow for current system, approach to migrate and create future system. Detail level impact analysis of the approach and risk factors involved. Come up with Mainframe Code inventory for tool usage.
* Providing the design blueprint, Estimates, Delivery Proposal Reports for the requirements.
* Preparation of the mapping documents for the source and target database fields and the schema design. Presenting the approach and solutions to the Client walk thru. High Level and Low-Level Design Preparation.
* Review the deliverables for every team member and assist the team in their timely delivery. Supporting other teams for the fit gap analysis by reverse engineering the code/flow.
* Preparation for various project level trackers like weekly status report, monthly report, Productivity matrix, Utilization review and presentation to leadership team/Client.
* Attend daily scrum calls, provide Status report to higher management, Identify the Risks and come up with the RAID log. Collaborate with other teams for the fit gap analysis/functional flow.
* Responsible for Project Planning and Tracking, compliance to standards and processes and overall delivery to the customer.

April 2019 – June 2020, Project Leader, Mphasis Ltd, Bangalore

Team Size : 16(including 2 Onshore lead, 2 BA’s & 2 Scrum Master).

Client- Refinitiv USA ([Thomson Reuters](https://www.google.com/search?q=Thomson+Reuters&stick=H4sIAAAAAAAAAONgVuLSz9U3MCoyLbE0XMTKH5KRn1ucn6cQlFpaklpUDAAw6YA8IAAAAA&sa=X&ved=2ahUKEwj5qI-Q7ubjAhU88HMBHaL8DDoQmxMoATAxegQIGhAD) Financial & Risk)-Beta Host WM LOB

Company-Mphasis Ltd, Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, CICS, Stored procedures, CICS Web services, VSAM,** **CICS gateway via TCP/IP Protocol or Web services call through COMMAREA or Channel/containers via IIB to UI(User Interface) - Thmson.one desktop application in SOA(request and response). AWS/S3 for User Identity “shared” across both back-office products via IIB/API/AWS gateway.**

Refinitiv is a global provider of financial markets data and infrastructure. The company was founded in 2018. It is jointly owned by Blackstone Group LP which has a 55% stake and Thomson Reuters which owns 45%. The company has an annual turnover of $6bn with more than 40,000 client companies in 190 countries.

Serving more than 40,000 institutions in over 190 countries, Refinitiv provides information, insights and technology that drive innovation and performance in global financial markets. Our heritage of integrity enables our customers to make critical decisions with confidence while our best-in-class data and cutting-edge technologies enable greater opportunity.

**Project Description: - Enhancements & NAWM Web Services Modernization of Beta Host**

Refinitiv has commenced on a strategic initiative called the Operations Workbench with the goal to build capabilities to provide Exceptions Management and Guided Workflows.

 Enhancement project will focus mainly to manage CR’s for BETA, ongoing BAU work that may comprise of development tasks and break fixes. Team will focus on Business Analysis of legacy BETA application to be supported as BAU and Develop fixes related to BAU and related support work for Beta Host Wealth Management Line of Business. Team will also support ongoing Pre-Operations Work Bench / Pre Ops WB and data engines.

Accelerate the ongoing NAWM modernization efforts by replacing BL Server APIs with REST based web API(s) consisting of functionality such as Annuity, Demographic Inquiries & Updates, Transfer, Payments etc. Using the tools and patterns delineated by Refinitiv. These services will be available to both external and internal clients.

Also New UI and workflow for User administration / maintenance for User Identity “shared” across both back-office products by User Identity “shared” across both back-office products. System of Record (SoR) to be current DB2 mainframe store (USER – USR\* schemas). Extension of SoR - Additional attributes for the user. New workflow will manage all user identity attributes required to support Ops Workbench and Beta Host. User Sign In (“Federate User & Return User Identity & Data Access Entitlements”) and Domain User – On-prem Request (“Inquiry / Get Data”) and Domain User – On-prem Request (“Maintenance / Set Data”)

**Role:**

* Leading offshore team of 14 team members as Project lead. Responsible for the overall delivery of the projects end to end from UI (front end) to Mainframe (back end) via API/IIIB/CICS integration for the cash, trade, CA and margins in WM LOB. Also, working on the migration of Mainframe application to distributed environment using complex Hybrid cloud distributed architecture.
* Creating the User Stories for the Work requests in coordination with BA, PO and Scrum master.
* Coordinate daily scrum calls with the entire team, Scrum master and BA’s for daily activities.
* Assigning the tasks, Resource loading an managing the work schedule, and overall responsibility for the Work requests from getting requirements from business till production implementation.
* Develop wrapper programs or use existing modules to handle the multiple records returned by services processed thru CICS node (Channel/Container). COBOL Parser retrofitting& exposing existing COBOL program as services to IIB.
* Working on API mapping model which provides more fine-grained control of the format of the JSON request and response messages, and the use of URI query parameters, path parameters, and HTTP headers in the design of the API. The mapping model allows inline manipulation of requests, such as mapping HTTP headers, pass-through, redaction, or defaulting of JSON fields.
* Integrate standard field names and error messaging. Convert internal codes to Enumerations.
* Responsible for project planning, execution, monitoring of project tasks, compliance to standards and processes and overall delivery to the customer.
* Providing the solution to the complex business scenarios. This involved creating the detail level flow for current system, approach to migrate and create future system. Detail level impact analysis of the approach and risk factors involved.
* Providing estimates (LOE, ROM) and Delivery Proposal Reports for the requirements.
* Managing the team and responsible for defect free release for every delivery within the team.
* Preparation for various project level trackers like weekly status report, monthly report, Productivity matrix, Utilization review, Impediment tracker, RAID tracking and presentation.

May 2018 – April 2019, Project Leader, Mphasis Ltd, Bangalore

Team Size : 4 to 6

Client-JPMC Bank USA

Company-Mphasis Ltd, Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, CICS, Stored procedures, UI, MQ, JPMC Private Cloud Gaia and VSAM**

Working for Leading US Bank which is the U.S. consumer and commercial banking business of JPMorgan Chase & Co. (NYSE: JPM), a leading global financial services firm with assets of $2.6 trillion and operations worldwide. It serves nearly half of America’s households with a broad range of financial services, including personal banking, credit cards, mortgages, auto financing, investment advice, small business loans and payment processing. Customers can choose how and where they want to bank: 5,100 branches, 16,000 ATMs, mobile, online and by phone.

**Project Description**

Leading US Bank announced the launch of You Invest, a new U.S. digital investment platform offering all customers 100 commission-free online stock and ETF trades and the opportunity to earn unlimited commission-free trading. You Invest is available within the Chase and mobile apps and websites, including [Chase.com](http://www.chase.com/), the most visited banking portal in the U.S. You Invest makes it easy for both new and experienced investors to get and stay invested.

Wealth Management (CWM) wants to replace the current legacy margin calculations to the one margin platform offered by prime technologies. The implementation will leverage the cloud platform (private Gaia) for future margin calculations from distributed environments. As part of this project we are migrating existing Mainframe platform to distributed environment.

Margin to create an elegant, personalized and seamless OMNI channel digital exertion across entire client

Life cycle for both clients and advisors. JPMC’s digital offering will span the spectrum of private bank and

CWM services with the aim of creating efficiencies, enhancing the client advisor relationship and ultimately

surprising and relating clients.

DWM spans the entire client life cycle delivering a unique digital experience from the early stages to

all ways to of boarding Cover banking lending payments, investing, trading etc. Become the go to place

for a client’s finical life. Aggregated balance sheet view, data, tool, advice and content of the information

Facilitate decision making.

**Role:**

* Leading offshore team of 04 members as Project lead. Responsible for the overall delivery of the project for the cash promo offer and trade promo offers in Margin LOB. Also, working on the migration of Mainframe application to distributed environment using private cloud platform for the Margin calculations.
* For Migration to Distributed environment working on z/OS Connect EE framework that enables z/OS assets (programs and data) to be enabled as APIs so that they can be more easily used by cloud applications. A REST Client service provider for connecting to a REST service (HTTP/JSON endpoint), for example, a DB2 REST service, or a REST service running in Web Sphere Application Server for z/OS. An IMS service provider for connecting to IMS using IMS Connect.
* Working on API mapping model which provides more fine-grained control of the format of the JSON request and response messages, and the use of URI query parameters, path parameters, and HTTP headers in the design of the API. The mapping model allows inline manipulation of requests, such as mapping HTTP headers, pass-through, redaction, or defaulting of JSON fields.
* Responsible for Project Planning and Tracking, compliance to standards and processes and overall delivery to the customer.
* Providing the solution to the complex business scenarios. This involved creating the detail level flow for current system, approach to migrate and create future system. Detail level impact analysis of the approach and risk factors involved.
* Providing estimates, LOE, ROM and Delivery Proposal Reports for the requirements.
* Preparation of the mapping documents for the source and target database fields and the schema design for the Rest architecture.
* Presenting the approach and solutions to the Client walk thru. High Level and Low-Level Design Preparation.
* Review the deliverables for every team member and assist the team in their timely delivery. Supporting SIT/UAT for the defects fixing in the deliveries.
* Management of team and responsible for defect free release for every delivery within the team.
* Preparation for various project level trackers like weekly status report, monthly report, Productivity matrix, Utilization review and presentation.
* Work on the POC/Case study to come up with end to end solution, conceptual design flow, functional/data flow diagram with the interface like MQ, API, Transaction Gateway and VPC on AWS.

July 2017 – May 2018, Senior Consultant, Deloitte India Pvt Ltd, Bangalore

Team Size : 8 to 12

Client- Anthem Inc

Company- Deloitte Consulting India Pvt Ltd, Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS DB/DC, MQ and VSAM**

Anthem Inc., one of the leading health benefits companies of the nation, serves more than 15 million medical members and approximately 46 million specialty members. Through its nationwide networks, the company delivers a number of health benefit solutions, along with a wide range of specialty products, long-term care insurance and flexible spending accounts. Anthem serves its customers across multiple states through its subsidiaries like Blue Cross of California, Blue Cross and Blue Shield of Georgia, Blue Cross and Blue Shield of Missouri, Blue Cross and Blue Shield of Wisconsin, Anthem Blue Cross and throughout various parts of the country as UNICARE and Health Link.

**Project Description**

The Mod Migrations 606 Program represents a transformational IT initiative, migrating Anthem’s five stand-alone legacy mainframe systems (ACES, CS90, WGS, CHIPS, FACETS) onto one modern platform that will integrate components from all three legacy systems on the front end, as well as some downstream applications using an approach called kernelization. FACETS/ CHIPS will be migrated using the traditional approach.

**Role:**

* Leading offshore team of 10 members as Technical lead. Involved in **Fit Gap Analysis of the Source (ACES, CHIPS and CS90) and target Systems (WGS) of Anthem.** Working on WGS Billing Module System focuses on premium calculation, invoice generation, Cash processing and Reporting of income. WGS Billing system holds a record for Large and Small Groups Billing date, bill frequency, billing cycle, delinquency information etc.
* Major processes include the **batch billing, reconciliation, delinquency/cancellation** and lockbox processing. Major Billing Online processes include the online billing for individual members, online reconciliation, delinquency processing, online cash remittance and online refund requests.
* Working on RFP’s as part of mod migration initiatives (Both Traditional and Kernelization approach to integrate 4 legacy source systems to one Target WGS systems as part of application and system integration. Working in **WGS Billing systems as part of migration and come up with Functional flow diagram, conceptual diagrams from each of the Legacy systems**. Support and lead SIT team as part of Functional testing scope for MMR1 releases for Billing.
* Worked as **senior application consultant/Architect** with respect to current Architecture, Analyze Conceptual process flows, and technical process flows across distributed platforms. Interpret business requirements related to a significant element of a system application for Billing Module.
* Creating a technical understanding documents and existing business flow Documents for the downstream impact of Claims Tower Mod Migration project. Working on Billing/claims systems of CHIPS, ACES, CS90 and WGS Legacy system analysis.
* Responsible for coordinating offshore team on analysis and documentation based on the source code provided by the client on Mainframes. Prepare the Technical Design documents and test plans.
* Responsible for Technical planning, execution and monitoring of project tasks. Assisting the Project Manager in Project Planning, Control and Closing. Overall responsible for the quality project deliverables to the Customer.
* Responsible for Project Planning and Tracking, compliance to standards and processes and overall delivery to the customer. Responsible for managing offshore team on analysis and documentation based on the source code provided by the client on Mainframes.

March 2017 – May 2017, Offshore Tech Lead IBM India Pvt. Ltd. India, Bangalore

Team Size : 4 to 6

Client-Chubb Limited and ACE USA.

Company-IBM India Pvt Ltd Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2 and VSAM**

ACE USA provides commercial property insurance and casualty (P&C), risk management and accident and health (A&H) coverage’s through retail brokers. ACE Agriculture offers crop, farm and agribusiness P&C coverage’s through agents and brokers. ACE Westchester offers commercial P&C excess and surplus lines through wholesale brokers. ACE Bermuda provides liability, property, political risk coverage’s and captive programs through large international brokers. ACE Private Risk Services offers high-value personal lines coverage’s through independent agents and brokers. ACE Commercial Risk Services provides specialty small business coverage’s through agents and brokers.

Chubb Limited is the parent company of the Chubb, a global provider of insurance products covering property and casualty, accident and health, reinsurance, and life insurance. On July 1, 2015, ACE announced that it will acquire [Chubb Corporation](https://en.wikipedia.org/wiki/Chubb_Corporation) for $28.3 billion in cash and stock. ACE has committed that Chubb's current headquarters in Warren, New Jersey, USA, will have a substantial portion of the headquarters function for the combined company's North American Division. Importantly, the combined company will adopt the Chubb name.

**Project Description**

IBM Team is responsible for Major integration of Claims Data Warehouse Projects. Ace has a Data Warehouse and Chubb has a different type of Data Warehouse. IBM Team is responsible for creating one Data Warehouse which will be a common data warehouse for the Ace and Chubb Projects include Predictive Modeling file from Claim Connect Run DB & Conversion Omni Gap Data plus Side car.

CDW – Claims Data Warehouse processes the claims from three different interfaces – OMNI WC, OMNI APL and GENIUS, ACC from which files are sent daily, one monthly interface – TPA which runs on demand and one weekly interface – NON EIS where data is fed manually into flat files and processed on late Thursday or early Friday.

**Role:**

* As an offshore technical leader, responsible for all the phases of software development like Analysis, design, coding, testing and implementation of these projects.
* Provided technical and investigative support for functional users on interfaces, defects, change requests, debugging issues, testing, and adhoc report requirements.
* Working as application consultant/Architect with respect to current Architecture, Design Concepts across distributed platforms. Interpret business requirements related to a significant element of a system application.
* Responsible for effective communication between the project team and the customer. Provide day to day direction to the project team and regular project status to the customer.
* Translate customer requirements into formal requirements and prepare the technical design documents, establish specific solutions for the same. Leading the efforts including programming and testing that culminate in client acceptance of the results.
* Monitoring the utilization of team members, allocating and assigning work, forecasting of efforts.
* Arranged and coordinated KT Sessions with onshore and SME for the new team members for the duration of one month.

June 2016 – Feb 2017, Offshore Tech Lead IBM India Pvt. Ltd. India, Bangalore

Team Size : 8 to 10

Client-Lincoln Financial Group (LFG)USA

Company-IBM India Pvt Ltd Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS-DB/DC, CICS, VSAM, MQ, SDF2 and base SAS**

Lincoln Financial Group is the marketing name for Lincoln National Corporation (NYSE: LNC) and its affiliates. With headquarters in the Philadelphia region, Lincoln is a Fortune 500 company offering a diverse range of financial services and solutions.

With a strong focus on four core business areas — life insurance, annuities, retirement plan services, and group protection — Lincoln business is built around supporting, preserving, and enhancing end customer's lifestyles and providing better retirement outcomes. Led by over 8,000 employees, Lincoln Financial provides the tools and advice to help individuals take charge of their futures.

LINCOLN FINANCIAL® companies offer a variety of financial products and services with a strong focus on four core business areas:
1) Annuities
2) Life Insurance
3) Retirement Plan Services
4) Group Protection

**Project Description**

IBM Team is responsible for Major Enhancements (Application Development Projects), Fast Tracks (Minor Enhancements) and Application Support & Maintenance (Production Support) in the business areas like Annuities, Comp, Life, Vantage System Testing, Enterprise Data Mgmt.

Compensation is set of applications which are mainly dealing with paying compensation to agents and Brokers for the Lincoln contracts sold. Agents are employees of Lincoln Financial group and are also called as LFA (Lincoln Financial Advisors) and they can sell only Lincoln contracts. Brokers are non-employees of Lincoln and belong to a Broker Dealer and they can sell contracts of an Insurance Company. Some of the examples of Broker dealers are AG Edwards, Merrill Lynch, and Morgan Stanley.

Fund Expansion Project: Fund Code field will be expanded from existing 3 bytes to 8 bytes in Annuity area. Only the FW Vantage fund code is increasing from 3 bytes to 8 bytes. Program will be handled to prefill with leading zeroes when user enters fund code less than 8 bytes. Maps and corresponding Map set also need to be modified to increase the Fund Code field length to 8 bytes.

Analyzed all the COBOL/CICS/IMS programs those have impact as part of this migration.

**Role:**

* As an offshore technical leader/Sr Developer responsible for all the phases of software development like Analysis, design, coding, testing and implementation of these projects.
* Responsible for Technical planning, execution, monitoring of project tasks, assisting Project Manager in Project Planning, Control and Closing.
* Involve in preparing the high/low level technical design document. Resolving technical issues, coding, unit testing, and support the team during system testing/Integration testing and functional testing/smoke testing for the project.
* Review the estimates for work items, help the team with impact analysis and participate in estimation meetings with the client.
* Participation in business gathering meeting with clients.
* Provide overall delivery management and responsibility for the success of Client deliverables.
* Review the code and design document/Project Design Document and code developed by team members. Preparing various reports for client status meeting.
* Monitoring the utilization of team members, allocating and assigning work, forecasting of efforts.
* Ensure business continuity and SLA is met across the business area.

Apr 2015 – June 2016, Offshore Tech Lead IBM India Pvt. Ltd. India, Bangalore

Team Size : 8 to 10

Client-Anthem Inc USA

Company-IBM India Pvt Ltd Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS-DB/DC, VSAM, CICS & MQ**

CHIPS (Comprehensive Health Insurance Processing System) for Enrolment and Billing (E & B).

Anthem, Inc. is the largest health benefits company in terms of commercial membership in the United States. Through its networks nationwide, the company delivers a number of leading health benefit solutions through a broad portfolio of integrated health care plans and related services, along with a wide range of specialty products such as life and disability insurance benefits, dental, vision, behavioral health benefit services, as well as long term care insurance and flexible spending accounts. WellPoint, Inc. was formed when WellPoint Health Networks Inc. and Anthem, Inc. merged in 2004 to become the nation's leading health benefits company.

CHIPS: Comprehensive Health Insurance Processing System is the primary claims adjudication system for PAR/PPO Claims, Physician claims, facility and major medical claims processing in Virginia.  It processes claims for group, individual, and Medicare Crossover business as well as ITS Home. CHIPS support 1,800+ users and approximately 2.8 million members. CHIPS were a packaged system purchased by BCBS of VA and heavily modified to meet Virginia’s business needs.

Enrolment & Billing system: This system provides service around 2 million members. The primary users are processors from service operations.

This system performs below functions.

* Member & group enrolment into various health plans offered by Anthem.
* Billing for subscribers & group their premium amount.
* Processing payment information to reconcile, apply payments to the groups and individuals.
* The system maintains demographic, benefit, billing and payment information for the members enrolled in Anthem health plans.
* It provides information like member enrolment and benefit eligibility information to internal interfaces CHIPS system for paying member claims. It passes claim information to PPR.

**Project Description**

IBM Team is responsible for Small System Change Requests (“SSCR”) which are estimated at less than three thousand (3,000) hours of effort each.  Any change requests estimated to be over three thousand (3,000) hours of effort will be executed as Projects.

SSCR1: Shortage running Out of benefit coverage ids: CORPORATE MEMBERSHIP must remove hard-coded logic and values on DB2 tables, copybooks and file descripts for Coverage ID Codes identified for “reuse” by the business. This SSCR is intended to support the ongoing usage of Coverage ID's by recycling old (obsolete) Coverage ID's. All lines of business on CHIPS and Corporate Membership are in scope.

**Role:**

* Responsible for leading a project team in delivering solution to the customer in the Health care domain.
* Responsible for Technical planning, execution and monitoring of project tasks and assisting PM/DM in Project Planning, Control and Closing.
* Deliver new and complex high-quality solutions to clients in response to varying business needs and requirements. Responsible for managing scope, planning, tracking, change control, aspects of the project.
* Utilize in-depth knowledge of functional and Technical experience in Health care domain and other leading-edge products and technology in conjunction with industry and business skills to deliver solutions to customer.
* Participation in business gathering meeting with client. Provide overall delivery management and responsibility for the success of Client deliverables.

Oct 2012 – April 2015, Tech Lead (Onsite/Offshore) IBM India Pvt. Ltd. India

Team Size : 8 to 10

Client- TD Bank Canada

Company-IBM India Pvt Ltd Bangalore and IBM Canada

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS-DB/DC, VSAM, CICS, SAS, IMS Connect & MQ**

TD Bank headquartered in Toronto, Canada with offices around the world, TD Bank Group offers a full range of financial products and services through the following businesses: like TDCT, TD Direct Investing, Auto finance, commercial banking, asset management, insurance and securities.

TD CT Provides a full range of financial products and services to personal and small business customers. As a leading customer services provider, TD Canada Trust offers anywhere, anytime banking solutions through telephone and internet banking, more than 2,600 ATMs and a network of approximately 1,100 branches across Canada.

Worked on POC for Omni channel. Omni Channel used to manage finances anytime, anywhere with secure, seamless, scalable technology platforms that integrate and coordinate services and campaigns across offline, web, mobile and other SOA channels.

As an Onsite/Offshore technical leader responsible for all phases of software development like Analysis, design, coding, testing and implementation of the legal compliance Projects for TD Bank, Canada.

**Project Description**

IBM Team is responsible for the Customer application development (CAD) which are widely used in Bank as part of host lending portfolio which are very critical applications like CLK, MTG, LON, LOC & OCA which are in BACS.

The B20 Project stems from a regulatory requirement in 2012 that limited federally regulated banks from lending more than 65% loan to value on a non-amortizing facility. To address that regulatory need by the deadline, a decision was made to take our existing Home Equity Line of Credit (HELOC) product and apply a maximum 65% Loan to Value (LTV) rule to the whole product.

**Role:**

* Responsible for leading a project team in delivering solution to the customer in the Banking domain.
* Deliver new and complex high-quality solutions to clients in response to varying business requirements. Responsible for managing scope, planning, tracking, change control, aspects of the project. Responsible for Technical planning, execution and monitoring of project tasks and assisting Project Leader/Project Manager in Project Planning, Control and Closing.
* Responsible for effective communication between the project team and the customer. Provide day to day direction to the project team and regular project status to the customer.
* Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results.
* Utilize in-depth knowledge of functional and Technical experience in Banking domain and other leading-edge products and technology in conjunction with industry and business skills to deliver solutions to customer.
* Establish Quality Procedure for the team and continuously monitor and audit to ensure team meets quality goals. Participation in requirements gathering meeting with clients. Provide overall delivery management and responsibility for the success of Client deliverables.
* Involve in preparing the technical design document with LOB, resolving technical issues, coding, unit testing, and support the team during system testing and allotment of tasks to team members.
* Key projects handled so far Received client appreciation for RESL 2013 and AML project. I received SAS Partner award 2014 for AML on time deliverables with Zero defects which is legal compliant.

Feb2011– Oct 2012, Senior Application developer IBM India Pvt Ltd B ’lore, India

Team Size : 4 to 6

Client-Myer Australia

Company-IBM India Pvt Ltd Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS-DB/DC, VSAM, CICS & MQ**

Myer is Australia’s largest department store group and leader in Australian retailing. Myer is a world-class retail organization that offer an unrivalled choice in the latest national, international and 'exclusive to Myer' brands across women's, men's, and children's fashion, as well as accessories, cosmetics, home ware, furniture, electrical goods and much more.

**Role:**

* Work with Business Analyst/SME in translating business requirements into Functional Requirements Document and to Detailed Design Document.
* Lead analysis sessions, gather requirements and write specification and functional design documents for enhancements and customization; Analyze product impact
* Present and defend product designs and architecture to clients. Coordinate and communicate tasks with developers. Ensure that development is performed as per requirements. Work with QA to create test scripts and scenarios for enhancements and customizations to the core product.
* Analysis, Design, Coding, Testing, Implementation for project & enhancements. Responsible for preparing the technical design document, resolving technical issues, coding, testing, reviews for PCI Project, allotment of tasks to team members.
* Communicate activities/progress to project managers, business development, business analysts and clients
* Develop implementation and test plans, build software acceptance criteria, coordinate and work with clients to oversee the acceptance and dissemination process

Sept 2010 – Feb 2011, Application Developer/Module Lead, IBM India Pvt Ltd, Bangalore, India

Team Size : 3 to 5

Client- FFIC USA

Company-IBM India Pvt Ltd Bangalore

**Environment: IBM – MAINFRAMES – COBOL, JCL, DB2, IMS-DB/DC, VSAM, CICS & MQ**

Fireman's Fund Insurance Company is a premier property and casualty insurer, providing personal and commercial insurance products nationwide. The company is differentiated from its competition through its product and service excellence, and exceptional claims handling.

Fireman's Fund is a member of the Allianz Group (NYSE: AZ). Since its acquisition by Allianz in 1991, Fireman's Fund's gross written premiums have grown from just over $3 billion in 1992 to $5.5 billion as of September 30, 2008.

FFIC's parent company, Allianz SE, of Munich, Germany, is among the largest property and casualty insurers and financial services providers in the world. Allianz operates in over 70 countries with more than 170,000 employees & more than $1 trillion in assets. It is rated A+ by A.M. Best.

**Project Description**

IBM is into application development and Maintenance of Universal Billing applications, people soft & HRIS applications which are widely used in BFHS domain in FFIC.

**Role:**

* Handled multiple roles and responsibilities; Module Leader and a Developer in the project for UBS application Universal Billing applications, people soft & HRIS applications which are widely used in BFHS domain in FFIC.
* Involved in requirements gathering and design phases; developed use case models, created LL design documents and project planning, scheduling, risk mitigation and customer coordination.

Nov 2006 – Aug 2010, Developer/Module leader Capgemini India Pvt Ltd, Mumbai,

Team Size : 4 to 6

Client- Nordea Bank Finland and Norway

Company- Capgemini India Pvt Ltd, Mumbai

Environment: COBOL, JCL, VSAM, DB2, Easytrieve, Telon, IMS DB/DC.

Nordea is the leading financial services group in the Nordic and Baltic Sea region serving approximately 10 million customers. Nordea is providing a wide range of products, services and solutions within banking, asset management and insurance Module Overview:

Capgemini provides application development and support of administrative systems which has various applications mainly into Finance, HR & Procurement Systems and the General Ledger which are critical & widely used in Nordea Bank. Analysis, design, development and implementation of MFI3 Project for new implementations and upgrades throughout the Nordea bank for GL & LR reporting division. Worked as onsite coordinator for duration of 6 months.

**Role:**

* Key project implementations as team member
	+ Onsite developer for minor improvements related to GL & legal Reporting for the duration of 3 months.
	+ As an Onsite developer, responsible for MFI3 project during current calendar year for the duration of 3 months.
	+ Coding programs for Legal Reporting as per MFI3 Standards set by Central Bank of Finland to Nordea Bank. The GL & Legal Reporting should be more detailed level as per MFI3 standards. As per these standards analyzing the technical requirements and coding
	+ Review the code design or code developed by other team members. Ensure that request is delivered with in time and with no defects. Preparing the detailed technical design document
	+ Estimated WIP Calculation customization, Assembly Line Cost Analysis customization to capture/ track cost of plane through the assembly order phases.
* Designed and developed interfaces to legacy systems
* Developed, validated and tested MFI3 and data migration scripts. Designed and setup new batch jobs across different interfaces.
* Developed new interface as per MFI3 standards for GL & LR group.
* Provided technical and investigative support for functional users on interfaces, defects, change requests, debugging issues, testing, service pack upgrades and adhoc report requirements.
* Continued support for production issues as third level production support specialist.
* Incorporated code instrumentation in select transaction with Application Response Measurement (ARM) API to enable performance monitoring and tracking.
* Supported user community in defining Service Level Agreements (SLA)
* Investigated causes of SLA non-conformance with profilers, Performance tuning, SQL query enhancements, code enhancements to achieve performance targets.

Aug 2005 – Nov 2006, ASE (Assistant Systems Engineer) TCS Ltd, Mumbai, India

Team Size : 3 to 4

Client- AVIS USA

Company- TCS Ltd, Mumbai

**Environment: IBM – MAINFRAMES – ASSEMBLER, COBOL, JCL, DB2, IMS-DB/DC**

AVIS M&S Steady state. I was working for Reservation-Rates Team.

This is an Enhancement Project that involves analysis, design and development of new features based on the Change Request (CRs) and Project Service Requests (PSR) raised by AVIS.

Avis Rent A Car, Inc. is a wholly owned subsidiary of Cendant Corporation. AVIS and its subsidiaries operate one of the world's largest general-use car rental businesses, providing business and leisure customers with a wide range of services at more than 1,700 locations in the United States, Canada, and Australia, New Zealand and the Latin American / Caribbean region.

The WIZARD system is one of the IT Applications used by AVIS / BUDGET worldwide. This system handles front office and back-office functions.

1. Front office functions: Rates & Reservations, Rentals.

2. Back-office functions: Sales, Marketing, Yield, Fleet and Finance

Module Overview: Reservations System is a part of the Front Office Wizard System and this distributes the data flow from and to different systems and ensures a smooth process of vehicle reservation.

A reservation is a promise by Avis to have a car of a specified group available to a customer on a particular date, time and location. It guarantees that a car will be available for the customer at the required date, time and location and it must be honored without exceptions. Cars can be reserved up to 365 days in advance.

As an application developer, designed and developed customized sessions, reports for projects.

**Role:**

* Analyzed requirements and developed customized solution in Rates module to meet quality management requirements.
* Developing/Enhancing the system as per change request. Prepare the test cases and Test data
* Documenting all the analysis done for each request. Ensure that each project is delivered with in time and with no defects. Developed customized solution for test data recording and business/statistical reports.

**Training:**

* 15 days training in IMS-DB/DC, Assembler and DB2 in TCS Mumbai
* 10 days training in Base SAS, SAS macro, and SAS Concepts in Capgemini Mumbai.
* 5 days training in IMS Database Recovery control in IBM Bangalore.
* 3 days training in CICS programming in IBM Bangalore.
* 5 days Project Management at IBM India.
* 2 days training in IMS DB/DC and IMS Connect concepts in TD Bank, Canada.
* 5 days training in IMS DB/DC concepts in IBM.
* 3 days Web Sphere Business Integrator (Message Broker & Interchange Server) at IBM India
* 5 days MQ Series Workflow at IBM India
* 3 days training in agile scrum master as part of modernized migration project in Deloitte Bangalore.

**Personal Details**

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| --- | --- |
| * Passport
 | * K7778814, valid till 21st Oct 2022
 |
| * Present Address
 | * # 1053,1st floor, 5th A Main Road,

3rd Stage, 3rd Block, Basaweshwar Nagar, Bangalore-560079, Karnataka  |
| * Permanent address
 | * Flat no # 301, “Shubham”, Kalghatagi Residency Malmaddi, Dharwad-58007, Karnataka
 |
| * E-Mail Id
 | * Shashikantklkrn3@gmail.com
* Shashi\_kulkarni@rediffmail.com
* Shashikant.kulkarni1710@gmail.com
* Shashikant.kulkarni78@gmail.com
 |

**Strengths**

* Working on Legacy Modernization of Mainframe Applications to Distributed environments/AWS and provide end to end solutioning.
* Working on the modernization of Mainframe application to distributed environment using complex Hybrid cloud architecture using AWS/IIB and Micro service. Work on the micro service architecture for the functional flow and build the new API using copybook and different services.
* Work on the POC to come up with end to end solutioning, conceptual design flow, functional/data flow diagram with the interface like MQ, API, Transaction Gateway and VPC.
* Hard Working and Quick learner. Understanding of quality processes and SDLC.
* Good Knowledge of Agile (Scrum and Kanban) and waterfall SDLC methodologies.
* Good understanding of Devops concepts using CI/CD with the Jenkins/IBM Urban code (uDeploy)for automation deployment of native mainframe applications.
* Good Communication and Listening skills. Take challenges and work under pressure.
* Managing the team with overall responsibility for the delivery of the project.
* Zero defects for the project delivered till date with no major issues and no single SLA miss.