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| **Experience Summary** |
| * **Working in Salesforce service cloud domain, having 3.8 years of development plus configurartion experiences where I worked maximum towards merging of multiple instances into one(unification,retrofitting all components,integration and configuration), Salesforce Knowledge switch from classic to lightning with all required code and configuration changes along with monthly enhancements based on new business requirement.**
* **Worked on certs renewal, multiple channels for case creations and multiple managed packages used from salesforce AppExchange like Avaya Connector, SUMO, A5Fax, SDOCS, Twillio and Medallia Reporting.**
* **Able to handled bitbucket deployment for all code commits and branch creation.**

**For devleopement and unit testing, Using currently Eclipse with force.com, VSCode, DataLoader,Workbench and Postman for API** * **Worked also on Data Conversion/Migration during unification from one org to another.**
* **Worked as a Java developer for 4 years in Java technologies & frameworks (Spring, Hibernate, Struts) along with front end technologies like angularJS, JavaScript and CSS.**
* **Worked as a selenium automation developer by integrating selenium with cucumber.**
* **Easily adapt new technologies and services or easily create our custom alternatives.**
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| **Skills Summary** |
| **Domain Covered** | **Salesforce Service Cloud,** **Product License Management,****Devops , Social web** |
| **Programming Languages** | **Salesforce Apex, Visualforce pages, Salesforce LWC Lightning,** **Spring, Hibernate, Struts, Java 8, REST API** |
| **Authentication and New Technologies** | **SSL, Micro Modules based API Services Development** |
| **Testing Technology** | **Selenium, Cucumber** |
| **Framework / API / Tools / DB**  | Frameworks : **Spring, Hiberate, Struts, AngularJS**Database : **MySQL, SQL, Azure database Synapse**Tools : **GIT, Perforce, Bitbucket, MAVEN, JIRA, Putty, WinSCP**Cloud Technology : **Salesforce Service Cloud, heroku** |
| **Hardware Platforms** | **Intel Series, Macintosh, Unix** |
| **Work Experience** |
| **Project 1** |
| **Project Name** | **Classic to Lightning Switch** | **Team Size** | 6 |
| **Start Date** | Feb 2022 | **End Date** | Continue |
| **Project Description** | Switching our classic org into lightning |
| **Role & Contribution** | * Created all classic apps into lightning
* Created components for all JS buttons
* All attachment object references changed by ContentVersion
* ArticleManagement tab in classic need to retrofit in lightning knowledge so that all authoring and publishing of article will work as expected.
* Retrofitted many vf pages with lightning slds
* Some of the managed packages which is not working properly after lightning switch so validation of each packages and integrations.
* Adding all lightning components to profile levels.
* All new components xml configurations
* New lightning page layout changes as per our new lightning view
* Document to file conversions
* Salesforce configuration tools handling for component reviews
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| **Project 2** |
| **Project Name** | **Knowledge Content Migration** | **Team Size** | 3 |
| **Start Date** | Mar 2021 | **End Date** | Jan 2022 |
| **Project Description** | As a new requirement, within NortonLifeLock initially Norton article content creation and publishment happened through different tool VASONT. Now they are trying to create and publish knowledge article through Salesforce itself. this requires first changes for salesforce knowledge classic to lightning second all published article available in vasont need to move here in salesforce DB and then published those all articles. |
| **Role & Contribution** | * Migrated different article types to one knowledge object with different record types
* Managed all FLS and Knowledge permissions as 3 objects of my org changed to 1 objects.
* Migrated different supporting portal as knowledgeArticleId got changed
* Written New Apex Customized API classes or vf pages or test classes to meet business requirements of Norton LifeLock (NLOK).
* Retrofitted some workflows, reports and multiple APEX classes where all knowledge edependencies had.
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| **Project 3** |
| **Project Name** | **Norton LifeLock Unification** | **Team Size** | 9 |
| **Start Date** | Mar 2020 | **End Date** | Feb 2021 |
| **Project Description** | As a part NortonLifeLock Unification, basically I can say that earlier both Norton and Lifelock was a separate cyber security Provider, they had different security business areas, Norton where worked towards end point security and many others Lifelock focus towards identity security. After this merging we are merging their business from one portal. |
| **Role & Contribution** | * Migrated different package like SUMO, A5 Fax, Medallia from Lifelock.
* Migrated Available record type,classes, vf pages, test classes if required from lifelock otherwise retrofitted.
* Migrated different page layouts with custom modification as per business needs.
* Written New Apex classes or vf pages or test classes to meet requirements of Norton LifeLock (NLOK) customers.
* Data coversion using Azure synapse and data loader
* Written Some test classes to best coverage.
* Retrofitted different case/account listview, workflows, reports and dashboards
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| **Project 4** |
| **Project Name** | **Norton** | **Team Size** | 6 |
| **Start Date** | Dec 2019 | **End Date** | Mar 2020 |
| **Project Description** | Norton (earlier Symantec) provides cyber security products, services and solutions to more than 350,000 organizations and 50 million individuals worldwide. Now as a part of Norton recently we only focused on Our Integrated Cyber Defense Platform helps business and government customers unify cloud and on-premises security to deliver a more effective cyber defense solution, while driving down cost and complexity. |
| **Role & Contribution** | * Created new fields, picklist values, record types on case, contact and account as per needs.
* Created new email templates with different letterhead with custom modification as per business needs.
* Written Apex codes/classes to implement configurations.
* Written different set of rules for dependent picklist.
* managed new/modified custom settings and metadata.
* Created Medallia report after closure of any cases.
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| **Technology & Tools** | SFDC classic and SFDC Admin using service cloud |
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| **Work Experience** |
| **Project 5** |
| **Project Name** | **SageStream(Now part of LexisNexis)** | **Team Size** | 4 |
| **Start Date** | Mar 2019 | **End Date** | Dec 2019 |
| **Project Description** | Sagestream basically consumer reporting agency that is regulated by the Fair Credit Reporting Act. SageStream provides consumer reports and credit scores to different types of companies including credit card issuers, retailers, and wireless telephone service providers. |
| **Role & Contribution** | * created different custom page layouts with different custom fields modification as per business needs.
* Written multiple Apex classes or lightning customization to implement sagestrem requirements.
* To write set of rules for dependent picklist.
* And many small small requirements which we can avail to customers through SFDC service cloud as well.
 |
| **Technology & Tools** | SFDC Apex and SFDC Admin using service cloud**SDOCS Package** utilization and enhancements.Worked on Case Date & Due Date Classes enhancements. App Builder Customization based on layouts available for diff request types. |
| **Project 6** |
| **Project Name** | **RMT Admin Tools** | **Team Size** | 6 |
| **Start Date** | Apr 2018 | **End Date** | Feb 2019 |
| **Project Description** | New Release management tool (RMT) mainly developed to replace exsiting Release Management Console Application. Main objective is to provide as much technical details as possible to implement and build services/interfaces in ELM and Middleware. New Interfaces will be implemented in ELM Licensing system to support release API, product API, file API and upload ESD files etc. New web application will be created in ELM to allow release manager to manage the releases and files. |
| **Role & Contribution** | * To write new different API for new RMT using Java, hibernate and REST
* To develop the multiple data conversion related works. Managing Patching & versioning For Security.
* Design UI for RMT users using angular6
* To add or changes any existing records.
* Written different services, components as per needs.
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| **Technology & Tools** | Java, Hibernate, REST, Jersey2, MULE, SAML, Angular6, Visual Studio Code |
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| **Work Experience** |
| **Project 7** |
| **Project Name** | **ABEV-ELMS** | **Team Size** | 6 |
| **Start Date** | Jan 2017  | **End Date** | Apr 2018 |
| **Project Description** | Account Based Entitlement View – Entitlement Licensing Management System is mainly work as an API to support different business logic like serial numbers, generate license key, download product, setup products, setup licensing templates etc. the main point behind that new API is pointed below:* No retry will be provided. Failure will be logged.
* SMB Estore is will not be supported by new API.
* 11i entitlements will not be supported by new API.
* Contacts, technical contacts for SMB IPL registration will not be supported.
 |
| **Role & Contribution** | * To write independent microservices for SerialNumber, Template and IPL using Java, hibernate and REST
* To develop the multiple data conversion related works.
* Perform load testing using JMETER.
* Written multiples procedures, indexes, view required.
* Project docs written for our API in confluences
* Managing SSL, Patching For Security.
 |
| **Technology & Tools** | Java, Hibernate, REST, Jersey2, Threading, SQL, Perforce, Tomcat, weblogic, Apex, Salesforce lightening, mule and using some security exposure on Cenzic, Fortify and SSL, Splunk, SSH, Putty, RAML Creation, LDAP, SS |
| **Project 8** |
| **Project Name** | **DeployNow (Client Qualys)** | **Team Size** | 3 |
| **Start Date** | Mar 2016  | **End Date** | Dec 2016 |
| **Project Description** | DeployNow mainly a provisioning tool based portal where 100 or 1000 numbers of machines or servers can deploing, deployed and destroyed simultaneously. It basically a requirement of Qualys for Cloud Security which captures the full network details available for those machines . POD is an application here which is going to deployed as an infrastructure. |
| **Role & Contribution** | * To write backend code for DeployNow using spring, hibernate and REST
* To develop the UI by using angularjs, bootstrap and bower
* To manage terrform api using java for automation
* Project guide written for confluences
* Managing proxies to communicate between frontend and backend
 |
| **Technology & Tools** | Spring, Hibernate, REST, Terraform, Amazon Web Services, Jersey2, Threading, MySQL, Angular JS, Bower, Grunt, Yoeman, Maven, GIT, Ubuntu, Tomcat |
|  |
| **Project 9** |
| **Project Name** | **Vuclip Social Web** | **Team Size** | 10 |
| **Start Date** | Mar 2015 | **End Date** | Jan 2016 |
| **Project Description** | Vuclip offers several video store based products with many different carriers integration across the country (like Airtel, Vodafone, Idea, Ais, Digi etc.) which is fully configurable high volume content store like Airtel Video Store, Airtel Video Alert etc.  |
| **Role & Contribution** | * Develop backend codes as per spring task using spring & hibernate
* UI changes by using html, ajax, js and css as per sprint
* Sometimes worked as a scrum master for tracking the status
* Develop security portal for managing authentication and authorization
 |
| **Technology & Tools** | Spring with Boot, Hibernate, MySQL, Html5, Maven, CVS, MobaXterm & Tomcat |
| **Working Experiences :** |
| 1. Working for NortonLifeLock (formerly Symantec), Pune from Jan 2017 to till now
2. Worked for REAN Cloud, Pune from Mar 2016 to Jan 2017
3. Worked for Harman Connected Services, Pune from Feb 2015 to Feb 2016
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| **Professional Certifications/ Trainings** |
| 1. Recent : Completed SD I , SD II and Salesforce Lightning Training from Accenture.
2. Zone level certified java developer from Infosys campus connect Aspiration 2020
3. Rational Certified Application Developer from IBM
4. 2 years of IT experiences as IT trainer
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| **Educational Qualification** |
| **Education & Credentials** | B.Tech in Computer Science & Engineering from HIT Haldia. |