

Certified Microsoft Azure professional and IT Infrastructure Program Manager/Project Manager with 3+ years of work experience in IT Program Management/Project Manager and 6+ Years experience in IT industries, Service Delivery.

Core Competencies

- Expertise in handling a team, communicating and getting work done.
- Excellent knowledge on IT infra and deliver infra as per solution provided to client.
- * Knowledge on VMware and Azure Platform.
- Exceptional problem solving, analytical and interpersonal skills in handling projects.
- Dedicated to complete a project on time and under budget.

Experience: Employment Details

Kelly Services [April 2020 to present] – Program Manager

Working for Salesforce as a Program Manager through Kelly Services.

Responsibilities:

- Scheduling meetings with teams spread over the world in different time zones and track activities.
- Making sure that activities performed by the teams are meeting customer requirements.
- Effectively coordinating and gathering data from the teams and reporting.
- Escalating problems which are being faced by our teams to the relevant teams and tracking on the solutions and communicating to provide hazel free environment for the work to be delivered on time.
- Taking initiative to identify and eliminate root causes of issues faced by teams to have efficiency in the work.
- Developing performance metrics to assist with driving business results.
- Gathering the data (which is not clear) and restructuring the complex hierarchy of the teams to ease the communication in tracking the activities and get the work done on time.

Cylus Creators Pvt Ltd [May 2019 to April 2020] - Program Manager / Project Manager

Worked on Web Design Projects and Marketing Strategies.

Responsibilities:

- Provided ecommerce oriented solutions as per customer requirement.
- Effectively coordinated for developing customer web applications.
- Worked on project based solution using rendering concept.
- We have implemented school monitoring app for which I have coordinated with schools and got app implemented for students to calculate metrics for attendance, exam/assignment results and project reports.
- Handled customers from retail, interior and education back ground.
- Single point of contact for the Cylus Management to Clients.
- Knowledge on ERP modules and data analytics.
- Led different stake holders to get projects implemented using rendering tools blender and sketchup.
- Partnered with internal technical teams and external vendors to implement new applications which creates benefit to company.
- Succesfully tracked projects and delivered on time within budget. Maintained all project parameters by checking the progress in regular intervals.
- Maintained the report of technical issues and found solution to those issues by taking meeting scheduling meetings and discussing with necessary stake holders.

- Organized required training to technical teams which helps to improve their knowledge.
- Accountable for the project delivery on time by meeting quality parameter and within the budget.

CtrlS Data Center [April 2017 to April 2019] – Program Manager, Public Cloud Projects

Managed day to day running projects. Also delivered the projects by analyzing projects risk and budget. **Responsibilities:**

- Involved in Implementing projects from inception to completion.
- Ensuring that relevant information (Resource Planning, Budget and Project Risks) is captured and analyzed prior to Implementation of projects.
- Time Estimating for Project delivery and hand over to Client before CDD(Customer Delivery Date)
- Reviewing the efficiency and effectiveness of service delivery by meeting Quality Check Parameters.
- Acting as administrative support to Clients to provide solution by troubleshooting the Issue. Identify, analyze, prioritize, mitigate and communicate risks if any.
- Writing up documentation for safety procedures.
- Maintain Complete Documentation of projects Inventory and Health Check Reports.
- Resolving any financial queries that are raised during Implementation.
- Assisting and supporting Clients to ensure their Satisfaction on Services.
- Leading and organizing a team for smooth running of projects
- Involved in interpreting performance data and translate this into practical improvements.
- Managing Risks and Issues post completion of projects Implementation.

CrlS Data Center [August 2016 to April 2017] - Cloud Engineer, Public Cloud Deployments

Developed and maintained cloud infrastructure for businesses and other enterprises where this technology is in demand. **Responsibilities:**

- Worked on VMware and cloud deployments.
- Delivered services in resolving issues within SLA committed to client.
- Experience in analyzing configuration management.
- Expertise in monitoring tools like zabbix and Nagios.
- Analytical skills to prioritize relevant points of consideration and determine the best course of action.
- Followed patch management to ensure that Security Parameters are taken.

Achievement: Recognized for high self motivation, utmost dedication and got promoted as Program Manager.

CGC Converse Technologies Pvt Ltd [March 2016 to July 2016] – Designer Instrumentation

Supported projects in Engineering Design and 3D Plant Modeling.

Responsibilities:

- Experience in Smart Plant 3D, Smart Plant Instrumentation and Smart Plant Reviews.
- ◆ 3D modeling paradigm to maximize project communication and efficiency.
- 3D design with customizable rules that enable objects to interact in an intelligent and automated manner. Input the required design data into instrument index as per the defined structure and format.
- Created and Modified Standard Instrumentation Process Data Sheets.
- Ensure accuracy of procurement, fabrication and construction packages as well as adherence to project schedule via fully automated drawing and report generation.
- Hands on Experience in drafting software like AUTO CAD.

ProjX Technologies [Jan 2014, to February 2016] – Marketing Executive

Supported applications development and promoted.

Responsibilities:

- Coordinated to develop applications to clients (Banking to Retail Business Clients and Colleges).
- Developed Applications and Code for College Student Projects.
- Handed over project handling dashboards to colleges to handle internal projects for students.

Key Skills

- Project Implementation in time.
- Risk Management.
- Performance Reviews.
- Procurement Strategy.
- Controlling Quality.
- Monitoring and Improving Projects Efficiency.
- ✤ Adaptive to New Technologies.
- Team Managing Skills.
- Multi-Tasking.

Certifications

Microsoft Azure Certified Professional.

Software

- Windows and Linux Operating Systems.
- VMware and Azure.
- ✤ Nagios and Zabbix.
- ✤ MS-Office.

Personal Details

- Full Name: Dhanush Veera Reddy Kunuthuru
- Father Name: Veera Reddy Kunuthuru
- Address: 4LH, Lanco Hills, Manikonda, Hyderabad.
- Education: Graduated in 2013, from GITAM university, Vizag. Bachelor degree holder in Electronics and Instrumentation Engineering.

I declare that aforementioned information and contact details are true to the best of my Knowledge.

Regards, Dhanush Veera K +91-8886617778