## **Shivani Bhat**

Mobile: +91 7032915157 | Email Id: bhat.shivani01@gmail.com

## **Career Synopsis**

Senior software QA tester 7 years experience in testing lifecycle experience including designing, developing and implementing test plans, test cases and test processes fueling swift corrective actions and backed by strong credentials including advanced command of various testing suites, agile methodologies and monitoring tools; and cross-platform skills in Windows, Linux and Unix.

# **Projects Summary**

# Wells Fargo Data Control Tool

**Talend and Abinitio Testing** 

The project provides a functional solution design for Talend based ingestion framework which in turn will provide a fully controlled and secured tool to ingest data into enterprise data lake platform. The ingestion framework is seamlessly integrated with EDL MapR and Enterprise metadata hub.

## Role and Responsibilities:

- Undertook the project responsibility as test lead thereby managing 3 resources working on the same project.
- Providing subject matter expertise to software sub-teams for developing and executing component and regression tests.
- Contributed in the preparation of defect management, communication and test scope sections of test plan.
- Performing requirement feasibility analysis and identified test scenarios/test objectives.
- Providing time and resource work estimates for testing phase of project plans.
- Active participation in daily stand up calls and defect triage calls as well.

# **Technology:**

Hdfs, Hive, Jira, Spark, Talend, Abinitio, uDeploy, Unix, Hbase, Shell scripting, Postman.

## **Wells Fargo**

# **Data Security- Role Based Access**

UI and backend testing

This project focuses on ensuring standardization of roles within datalake platform to allow for better controls and remediation as needed hence enhancing the monitoring processes and controls to limit data access on a business-need-to-know basis.

# Role and Responsibilities:

- Understood the JIRA requirements in monthly releases.
- Designed and implemented automated testing tools and programs addressing areas including database impacts, software scenarios, regression testing, error/bug retests and usability.
- Delivered thorough testing reports that determine product quality and release readiness.

#### Technology:

AutoSys, Hdfs, Hive, Jira, Spark, MapR, Github, Postman, Unix, Hbase, Apache Drill.

# **Wells Fargo**

# **Capital Markets Data Hub**

**Big Data Testing** 

The project allows developing a WFS-centric solution that specifically addresses the data requirements of exemptions identified by Dodd-Frank Act's Volcker rule provisions as needed from proprietary trading prohibition as applicable to Wells Fargo's trading activities.

# Role and Responsibilities:

- Understood the JIRA requirements in monthly releases.
- Designed and implemented automated testing tools and programs addressing areas including database impacts, software scenarios, regression testing, error/bug retests and usability.
- Documented software defects using JIRA and reported defects involving program functionality, output and content to developers
- Delivered thorough testing reports that determine product quality and release readiness.

#### Technology

AutoSys, Hdfs, Hive, Jira, Spark, Github, Java, ReactJS, Jenkins, Unix, Hbase, Selenium, Shell scripting

The project allows Bell Canada Customers the ability to request a single bill for their Bell Sympatico, Bell Express Vu, Bell Canada wire line, and eventually Bell Mobility services

#### Role and Responsibilities:

- Understood the requirements and business of the application
- Provided estimates for effort and resources
- Generated the test plans
- Executed functional, system and Integration Test cases
- Identified the automation test scenarios from functional specification document
- Automating the test cases in Selenium Web Driver using Java
- Automating the end to end scenarios for regression testing

#### **Technology:**

Java, Soap UI, SQL Developer, BPM Hub, UNIX, Selenium

#### CGI

# **OSM (Order Service Management)**

**Agile Test Engineer** 

OSM coordinates the order fulfillment functions required to complete a customer order created in a customer relationship management (CRM) system, or other order-source system. As an order management system, OSM receives and recognizes customer orders and coordinates the actions to fulfill the order across provisioning, shipping, inventory, billing, and other fulfillment systems

## Technology:

UNIX, Sql, QC, Jira, Agile Methodology, Scrum, Postman, Web logic

#### CGI

# **BILLING (SMB View Upgrade)**

**API Test Engineer (CRM)** 

SMB (Small Medium Business) View is a Bell Canada CRM application operational in the SMB domain of the Bell Business Market. It is utilized by the Customer Service Representatives in the SMB Inbound and BDMC (Business Direct Marketing Centre) Outbound Call Centers for Voice

Business Internet and Bell TV customers. The project intend to migrate the existing applications from WLP7, JDK1.3 to WLP10.3, JDK1.7

#### Technology:

Java, SAHI

#### CGI

# **OBOT (Activity Management)**

**Automation Test Engineer** 

AMT allows managers, technicians and Control Centre associates (Bell, Aliant, BTS managers) the view of activities, work capacity and job details on a weekly and daily view. AMT is linked to most of the different legacy ticketing systems such as COPS, Timng, WFMS, FWFM, FSOS which Allows users to have one place to view to see their work

#### Role and Responsibilities:

- Tested the website for functionality and efficiency from an end-user perspective as the entire application was migrated to a new platform
- Documented all issues with links and made recommendations for changes
- Analyzed issues and provided feedback to development team
- Attended meetings and juggled testing of multiple websites simultaneously
- Communicated with clients to ensure functional requirements are met

#### **CGI**

# Billing (IDR-Invoice data repository)

**Database Test Engineer** 

IDR-API is an interfacing system between the web-based front-end and IDR (Invoice Data Repository) database. All necessary functionality required by the web tier to access IDR DB is provided by these interfacing systems. The Web Service is used by the application for query, create, update, delete information in IDR API including OBE Accounts, BANs, and other information; it acts as an upstream and down ream system. Web applications are consuming IDR API services to perform Registration/Deregistration of OBE, OBM accounts

#### Technology:

Manual Testing, Database Testing, UNIX, IBM Tivoli, Data stage

# CGI

Bell Consumers (OMF, EBCCS, ODS)

**Manual Test Engineer** 

Bell is Canada's largest communications company, consistently investing more than any competitor in innovation to provide a comprehensive and ground-breaking suite of broadband communications and content services to consumer, residential, business, not-for-profit and government customers in Canada

#### Role and Responsibilities:

- Responsible for the design of test strategy, test cases, and test data
- Develop, document Test Scenarios and Cases based on functional profiles
- Test requirement definition, test design, test script and test data development, test automation, test environment configuration management and test execution
- Generated the test summary reports
- Raised and reproduced bugs
- Worked closed to user to understand the requirement

# Technology:

Java, Soap UI, HP QC, SQL Developer, UNIX, Oracle Web logic

# **Professional Certifications**

- Informatics in 2013 from CGI
- SQL in 2015 from CGI
- QTP in 2016 from CGI

#### **Academic Qualification**

- Bachelor of Engineering in Information Technology from YMCA affiliated to MDU, Haryana with aggregate in 2012 65.86%
- Intermediate from CBSE Board in 2008 83.8%
- S.S.C. from CBSE Board in 2006 84.2%

#### References

Details will be provided on request.