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SALESFORCE
CERTIFIED

Application Architect

SALESFORCE
CERTIFIED

Platform Developer II

SALESFORCE
CERTIFIED

Service Cloud
Consultant

SALESFORCE
CERTIFIED

Administrator

Profile Summary

- **Total 7+ years of experience in IT industry.**
- **8X Salesforce certified professional (Application Architect (Sharing and Data management), PD2, PD1, Admin, Service cloud, App builder).**
- 7+ years of experience on Salesforce.com Platform – CRM, Force.com, Apex, Triggers, Lightning, Visualforce, Web Services, Workflows and Approvals, Community Setup, Test Classes, Deployment, Apex data loader etc.
- Experience in end-to-end product development on Force.com platform. This involves Project Scoping, Client handling, development, test classes, bug fixes, post release support.
- Experience in Client facing and team leading.
- Vast experience in Architecting solutions and new implementations
- **Experience in End to End implementation of Service Cloud (1 Year)**
- Experience in Lightning Migration, Visualforce upgrade to Lightning and Lightning components (1.5 years)
- Extensive experience in developing **WSDL files using Force.com, complex Apex Triggers, creating and scheduling Standard Reports and Dashboards, Apex Jobs, writing Test Classes, managing Salesforce Sites, working with JavaScript/JQuery, generating CSS for HTML pages.**
- Knowledgeable in all aspects of software development life cycle (SDLC): requirements gathering, prototyping, database design, development, support and QA
- Hands on experience of **handling the releases and deployment plans**
- Suggesting process and standard improvements to improve operational efficiency for business users
- Recommending solutions for the common platform problems

EDUCATION

MCA – 2013

Sona College of Technology, Salem, Tamil nadu, India.

CERTIFICATIONS

Salesforce Certified Application Architect
Salesforce Certified Sharing and Visibility Designer
Salesforce Certified Data Architecture and Management Designer
Salesforce Certified Platform Developer 2
Salesforce Certified Platform Developer 1
Salesforce Certified Service Cloud Consultant
Salesforce Certified Administrator
Salesforce Certified App builder

SKILLS

Salesforce.com

Application Architect
Lightning
Service Cloud
Lightning Migration
Aura Components
Lightning process builder
Lightning Flows
Apex
Triggers
Asynchronous Process
Visualforce
Workflows
Profiles
Apex Data Loader
Chatter
Force.com IDE

Other

JavaScript
HTML

Tools

Eclipse IDE
Data loader
Workbench

EXPERIENCE

Consleague Consulting Pvt. Ltd.: Jan 2013 to Sep 2018
Wipro Limited, Bangalore: Sep 2018 to November 2018
IBM India Pvt. Ltd.: November 2018 to till date

PROJECTS

Fit4 Future

Role: Technical Lead and Lead developer
Durations: November 2018 to current
Company: Shell India

Fit4 future is a project developed in Salesforce Lightning platform to server as a tools of data source for VPs, EVPs, Transformation leads across the globe.

Responsibilities:

- Technical architecting
- **Requirement Gathering and Analysis.**
- Project development **planning** and **Application Design.**
- **Architecting of Sharing and visibility model of Shell's entire global workforce in salesforce for this implementation**
- **Track production incidents and ensure appropriate assignments and priorities**
- Handling **Deployment activities across Production and Sandboxes**
- Design and development of new Lightning Aura components, Apex classes, JavaScript and CSS for Salesforce.com applications.
- **Developing new Apex Triggers and Upgrading existing Triggers.**
- **Troubleshooting** existing functionalities to fit into **Salesforce standards including Governor Limits.**
- **Enhancements** to existing functionalities based on Client requirements.
- Creating and **Customizing Standard and Custom Objects** and **configuration** (Formula Fields, Record Types, Validation rules and Workflows).
- **Documenting and recording** all the activities of deployment processes.
- Creating **Business requirement documents** and **Functional documents.**
- Propose process and standard improvements to improve operational efficiency for business users

Excelian

Role: Tech Lead (Senior Salesforce Technical Consultant) & Release Manager
Duration: August 2013 – September 2018
Company: Consleague Consulting Pvt Ltd, Bangalore

Excelian an award- winning technology consultancy specializing in the Financial Services and Commodities industries based on Salesforce platform.

Responsibilities:

- Client facing role
- **Requirement Gathering and Analysis.**
- Project development **planning** and **Application Design.**
- **Providing full Production Support.**
- **Adhere to the SLA agreed with Business team**
- **Track production incidents and ensure appropriate assignments and priorities**
- Handling **Deployment activities across Production and Sandboxes**
- Design and development of new Visualforce Applications using Visualforce pages, Apex classes, JavaScript and CSS for Salesforce.com applications.
- **Developing new Apex Triggers and Upgrading existing Triggers.**
- **Developing salesforce.com Sites (Consultant Portal)** Visualforce Applications using Visualforce, Apex, JavaScript and CSS by implementing CMS techniques.
- **Troubleshooting** existing functionalities to fit into **Salesforce standards including Governor Limits.**
- **Enhancements** for existing functionalities based on Client requirements.
- Creating and **Customizing Standard and Custom Objects** and **configuration** (Formula Fields, Record Types, Validation rules and Workflows).
- **Documenting and recording** all the activities of deployment processes.
- Creating **Business requirement documents** and **Functional documents.**
- Propose process and standard improvements to improve operational efficiency for business users
- Working with engineering teams to propose solutions to make the projects successful

Disguise

Role: Tech Lead (Senior Salesforce Technical Consultant)

Duration: Jan 2018 – September 2018

Company: Consleague Consulting Pvt Limited, Bangalore

Disguise was building the next generation of collaborative tools to help artists and technologists realize their vision.

Disguise is a software on hardware solution. Get Designer as a software-only show design tool to visualise, design, and sequence projects wherever you are. Then when it's time to deliver, pick one of our hardware options with the right amount of power to seamlessly turn your concept into a creation.

Responsibilities:

- Client handling
 - Lightning Migration from Classic (End to End).
 - Service Cloud Implementation (End to End) including Desk.com to Service cloud setup and data migration.
 - Project scoping and delivery
 - Environment setup and user training
 - Defect fixes and deployments.
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Corona Grey

Role: Senior Salesforce Technical Consultant, **India**

Duration: April 2016 – April 2018

Company: Consleague Consulting Pvt Limited, Bangalore

Corona Grey is part of a group of companies specializing in complementary data-driven solutions

The team were already well-known for delivering solutions built on the Salesforce platform, supporting rapidly changing environments. Our aim was to build the consultancy we always wanted to use: clever, open, honest, customer-focused, and reassuringly boring.

Responsibilities:

- Team Lead
- Classic to Lightning Migration
- Upgrading of Visualforce pages to Lightning Experience
- End to End Testing including mobile device compatibility
- App exchange product upgradations
- Code review
- Project scoping
- Deployment and post deployment maintenance
- Documentation

e-Careers Limited

Role: **Salesforce Lead Developer, India**

Duration: April 2016 – April 2017

Company: Consleague Consulting Pvt Limited, Bangalore

e-Careers comprises of passionate and talented educationalists who support over 325,000 students all over the world. The institution consists of around 200 individuals, who all specialize in their own aspects of combining education with technology.

Responsibilities:

- Analyze the Requirements and Object model set up for the same.
 - Creation of fields, validations, workflows.
 - Write secure apex classes, triggers, VF pages and package them.
 - Setup Data model and Security access model.
 - Defect fixes and deployments.
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