

Malavica SankarSenior Operation Executive

Phone: +91-8428697861**Mail to:** malusankar1999@gmail.com**Address:** No. 72, Ramakrishna Nagar, Veppambattu, Thiruvallur - 602024.

Experience summary:

- 2.2 years of experience in IT industry
- Experienced in IBM iSeries AS400 development – RPG, RPGLE, CL and SQL.
- Suggested modification for AS400 applications through analysis of business requirement and designing standards.
- Worked in designing the screen, writing the code for the program associated with the screen, purge programs, CL programs designed to call the RPG/RPGLE programs.
- Also, worked in enhancement of the existing code after completely analysing the impact of the enhancement.
- Implemented procedures for product rollout, quality control and code review.
- Conducted end-end testing and debugged the code whenever necessary to verify software quality and function before it was released.
- Well-versed in MDCMS and FTP.
- Worked in development and support simultaneously. Working in resolving support tickets have improved my business level knowledge in retails.
- Well versed in using Service now (Tools for ticket tracking) and JIRA (Tool for story and defect tracker).

Career Profile:

Employer	From	To	Designation	Experience
Infosys Technologies LTD	17 th Nov, 2020	Till Date	Senior Operation Executive	2.2 Years

Educational Qualification:

Course	Institution	Board of Education	Year Of Completion	Percentage
MSC IT	University of Madras(Distance Education), Chennai	Madras University	2022	83.57% (Till 3 rd Sem)
BSC COMP SCI	MOP Vaishnav College for Women, Nungambakkam, Chennai.	(Autonomous) Madras University	2020	7.623 CGPA
HSC	Periyar Matriculation Higher Secondary School, Chennai.	Matriculation	2017	88.5%
SSLC	Periyar Matriculation Higher Secondary School, Chennai.	Matriculation	2015	90.8%

Technical Skills

Tech Stack	RPG, RPGLE,SQLRPGLE, CL, CLLE, Mainframe (Basics)
Platform	Windows 10
Databases	DB400
Application Servers	AS400
Tools	MDCMS, HAWKEYE
Domain Experience	Retail

Project Experience Summary

Project	Pricing and Agreement
Customer	Sysco
Description	Sysco Corporation is an American multinational corporation involved in marketing and distributing food products, small wares, kitchen equipment and tabletop items to restaurants, healthcare and educational facilities, hospitality businesses like hotels and inns, and wholesale to other companies that provide foodservice(like Aramark and Sodexo). The company is headquartered in the Energy Corridor district of Houston, Texas.
Period	June 2021 to Present
Position/Role	Developer and Ticket analyst / Senior Operation Executive
Responsibilities	<ul style="list-style-type: none">➤ Involved in Development of Modules like Periscope enhancement roll outs.➤ In Periscope development we had given special discounts the customer type of TRS.➤ In Foodbuy development project, I have developed new programs as backend developer and analyzed the existing functionalities which were then developed as portal by JAVA Frontend.➤ Involved in fixing the bugs in production codes.➤ Involved in Ticket monitoring and providing the user with appropriate resolutions.➤ Involved in Unit testing and Peer testing of various JIRA stories which are developed in our sprints.➤ Involved in deployment of the developed code.➤ Involved in the Preparation of Test cases for various modules.➤ Involved in the monitoring the changed in BETA so that the code can be moved to production.
Solution Environment	Operating System: Windows Technologies: AS400 – RPG/RPGLE/SQLRPGLE/CL/CLLE/DB, SQL

Certification Summary

S.no	Certification Name	Badged by
1.	Global Agile Developer Certification	Infosys
2.	Infosys Certified L1 Junior AS400 Programmer	Infosys

Personal Details

Personal Details	Details
Name	Malavica Sankar
Mail ID	malusankar1999@gmail.com
Phone no	+91-8428697861
Gender	Female
Nationality	Indian
Date of Birth	29/11/1999
Designation	Senior Operation Executive

Place: Thiruvallur
Date: 23/01/2023

(Malavica Sankar)