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PROFESSIONAL SUMMARY:

- Total 9 years of IT experience including 5.5 and half years of RPA Process implementation using Automation Anywhere v9, v10, v10.5, v11 and A2019 and 3.7 years as a .Net developer.
- Certified as Advanced and Master level RPA Professional by Automation Anywhere.
- Experienced in using REST webservices and XML in Automation Anywhere to grab Secure and Reliable data from Applications.
- Have Very good exposure in using Xpath, XQuery and Json commands to get the XML and Restful services.
- Extensively used PDF integration, OCR and Database commends in Automation Anywhere.
- Automated various Applications to Generate internal Reports using Excel and/or Read CSV/Text commends in Automation Anywhere.
- Experience in creating DLLs for complex rule-based logics to consume in Metabot.
- Automated several types of applications which include Web, Windows, Desktop, Legacy, Citrix and Mainframe.
- Expertise with Control Room Resource, Session Management, and debugging of Process Solutions.
- Hands on experience in developing BOTS using Automation Anywhere and managing robot's workloads.
- Experienced in Designing and Implementing Bots using Automation Anywhere tool with taskbars, Metabot.
- Expertise using Control Room, Credential Manger and experienced in Scheduling Bots in Automation Anywhere tool.
- Strong experience in all phases of Software Development Life Cycle with Analysis, Design, Development, implementation, Integration, Testing, Debugging, Production and Maintenance.
- Also have a good exposure on Regression Testing and Functional testing for the bots that were already build.
- Well versed with agile methodology. Experience in using JIRA tool for project Management
- Designed & Implemented custom Multibot architecture to share input volume among bot runners.
- Designed & developed complex bots that handle Captchas, Multi factor authentication, dynamic input.
- Designed and Implemented few machine learning requirements (Image classification & sentiment analysis models) using ML.net

Academics:

- **B.Tech in Computer Science:**   Geetanjali Institute of Technology (Jawaharlal Nehru Technological University) (Sep 2008-May 2012)Hyderabad, India

Skill Synopsis:

RPA Tools	Automation Anywhere 9,10.3,10.5, 11.1/11.3.2, A2019.
XML Technologies	REST, SOAP, WSDL, Web Services
Design and Development Tools	MS Visio .
Database Systems	SQL Server, MYSQL, Excel as DB
Platforms	Windows
Scripts	VB Scripts, JavaScript & VBA

Certifications:

RPA Certifications: Advanced Automation Anywhere, Master RPA Professional Automation Anywhere

Professional Experience:

Company: Synchrony
Employment type: Permanent   Oct 2019 – till date
Role: Tech Lead (RPA)

Synchrony Financial is a consumer financial services company headquartered in Stamford, Connecticut, United States. Main objective of this project to design and develop automated Business usecases using RPA tools as Automation Anywhere to minimalize the repetitive work. Team is responsible to develop bot, move to testing and to Production.

Responsibilities:

- Managed and Lead the team throughout SDLC process using Automation Anywhere tool.
- Experienced in drafting PDD and SDD and run book documents for the use cases that I am working for.
- Maintained a current and thorough understanding of products and services and documented for internal future development purposes.
- Developed and supported a bot to Automate an internal Application using Automation Anywhere tool.
- Experienced in Extracting data from scanned pdf using OCR in **Automation Anywhere** and automated to updated in a Excel and to send the output file to business users.
- Experienced in Giving Support for BOTS which are in PROD Region, QA Region and Dev Region and maintaining Logs all time.
- Used Microsoft Azure DevOps Server as Agile planning to plan, track, and discuss work across your teams.
- Also have a good exposure on Regression Testing and Functional testing for the bots that were already build.
- Participated online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients

Company: Volkswagen IT services   April 2018 – Oct 2019
Employment type: Permanent
Role: Tech Lead (RPA)

Had been a member of VWITS RPA Lab. VWITS RPA Lab is responsible for identifying various business processes of VW Group which are suitable for RPA Pipeline. Each member of this lab is responsible for doing POCs, designing, coding, testing, deployment, supports of Bots.

Responsibilities:

- Managed and Lead the Team which is responsible for automating business for VW Nutzfahrzeuge
- Have implemented the full life cycle of RPA solutions: starting from identifying automation opportunities, gathering requirements, implement, test and deploy targeted automation solutions using RPA tool Automation Anywhere.
- Identified and proposed new use cases to reduce the manual processes that were being done by Business units.
- Have very good exposure on Testing bots using Automation Anywhere in pre-UAT and System testing phases.
- Automated various complex applications that were being used by various Business Units in ADM.
- Prepared Solution Design Documents (SDD) for the use cases that were already proposed with the collaboration of Business Analysts.

- Innovatively integrated the advanced features of automation tools like Metabots and REST Webservice commands for existing robots and improved the performance much better.
- Automated about three use cases alone and moved about 6 more use cases to UAT with the collaboration of 3 developers from offshore.
- Improved Bot performance by resolving Bugs and issues that occurred in Pre-UAT (system testing) phases and Added functionality to enhance the Bot to make it more Robust.
- Implemented solutions utilizing AA best practices and maintaining the technical responsibility for project delivery as the sole technical resource on a project or as part of a delivery team.

Company: Accenture, Employment type: Permanent   Feb 2017 – Apr 2018
Client: JP Morgan Chase Bank
Role: RPA/Automation Anywhere Developer

Project Description: Implementing High-performing, Stable, and Scalable Policy Administration System and to Enable growth and accelerate speed to market using RPA tools. This system to reduce manual processes to provide more accurate, detailed information on portal to Agent and Customers. Used Automation Anywhere tool to automate the usecases.

Responsibilities:

- Implemented the end-to-end execution for different processes using Attended and Non-Attended Bots.
- Worked on IBM main frame Application called AS400 which is very time taking for a man and has lot of repetitive work.
- Used Automation Anywhere Credential manager for securing and retrieving the User Credentials.
- Experienced in Giving Support for BOTS which are in PROD Region, QA Region and INT Region and maintaining Logs all time.
- Experienced in Screen scrapping using OCR command.
- Automated Data entry Operations using Text/ CSV or Excel files.
- Experienced in Using REST and SOAP web service command to get secure and reliable information from Applications.
- Experienced in Using XML Command to Get, Update data in the required fields for some applications which applications are hard to Object Clone or/and having regular changes to Application.
- Effectively used and using String Operation, PDF Integration, Excel commends to generate and update the Reports which generated by Automating in Automation Anywhere.

Company Datamatics   Jan 2016 – Feb 2017
Role: RPA Developer
Client: ICICI Bank

ICICI Bank Limited is an Indian multinational banking and financial services company with its registered office in Vadodara, Gujarat, and corporate office in Jharkhand.

Responsibilities
- Involved in Full Software Development Life Cycle (SDLC).
- Used PDF Integration command for Invoice processing.
- Worked on all major commands such Excel, Email Automation, Error Handling, PDF Integration, PGP, Terminal Emulator, Run Script, Run Task, Meta Bots. Web Recorder, Object Cloning.
- Involved in creation of FSD (Functional Specification Document) document with BA.
- Creating documents like AID (Application Information Document and TSD.
- Involved in process walkthrough and feasibility checking.
- Developing application logic and run the flow of application.
- Deploying set up files on client environment, support and bug fixing.

- Experienced in staging and deploying the automation solution into test and live environments
- Ability to quality test & check codes built by developers and Experience with VB and VBA macros.
- Worked with the Business Analysts in identifying and defining the requirements
- Extensively worked on debugging application for fixing bugs and Production support

Company: Collabera
Client: Birla sun Life Insurance   **June 2012 – Dec 2015**
.Net developer

Responsibilities:
- Participate in requirements analysis
- Collaborate with internal teams to produce software design and architecture
- Write clean, scalable code using .NET programming languages
- Test and deploy applications and systems
- Revise, update, refactor and debug code
- Improve existing software
- Develop documentation throughout the software development life cycle (SDLC)
- Serve as an expert on applications and provide technical support