**Deenadhayalan Kumaran**

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**Summary**

* 5.4 years of experience in **Software Implementation, Business analysis & Project Coordinator working for IBM India Pvt. Ltd.**
* Assist in coordinating appropriate levels of product training and information for all supporting operational groups. Develop and document metrics for quantifying associated business value for assigned projects.
* Working Knowledge on **SDLC, Agile**, Cloud and using tools as **JIRA, KAN BAN**. Worked in Identity and Access Management, Privileged access management, Compliance and regulatory requirements. Hands-on experience on **BRD, FRD & SRS** and Scope management. In depth understanding of SDLC/Release Management
* Manage the effects and impact of requested changes to established projects, systems & applications, as well as the identification and communication of project risks. Very strong negotiation skills and stakeholder management
* **Identify, define, collect, and track key business metrics for products or business processes. Pull data required to conduct business analysis, build reports, dashboards and metrics to monitor the performance. Execute quantitative analysis that translates data into actionable insights**
* Effective and persuasive presentations (verbal and written) on the certain objective provided by the management. Proven analytical and quantitative skills and an ability to perform research and analysis to back up assumptions.
* Real time experience in **Telecom domain & Having knowledge in BFSI.**

**Core Competencies**

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| --- | --- | --- |
| Business Analysis | **BPMN, Cross Functional flow chart, UML, Process Modelling, MS Visio** | Creative thinking |
| Data Analysis | **MS Office (Package)** | Decision Making |
| Project Co Ordination | **Bugzilla** | Problem Solving |
| Structured Analysis | **Windows / Ubantu** | Business Acumen |

**Experience**

**Working for IBM India Pvt Ltd, Bangalore. As Business analyst & Project Coordinator from Feb-2018 to Till Date**

* **Work effectively both independently and as a member of a cross-functional team.** Collate the data into coherent and logical structures to produce periodic as well as one-off analyses to aid the decision-makers
* Supporting the analytics needs of the business by analysing data from multiple sources. Identify and contribute solutions/strategies to key impediments of growth in existing businesses
* **Maintaining and monitoring project plans, project schedules, work hours and budgets. Sharing relevant documentation and reports with project teams**
* Organizing, attending and participating in stakeholder meetings. Documenting and following up on important actions and decisions from meetings.
* **Preparing necessary presentation materials for meetings. Determining project changes. Providing administrative support as needed.**
* **Discuss and document requirements with stakeholders and subject matter experts. Translate business requirements into technical requirements and create user stories**
* **Document business cases. Collaborate with business, application leads, QA analysts. Liaison between business and clients**
* Manage a team of business analysts supporting one large system or multiple systems and contribute to **planning, resource planning, budget management and formulation of procedures**
* **Consult with business end users to ensure appropriate integration of functions to meet goals and define necessary system enhancements to deploy new projects and process enhancements**

**Worked for IBM India Pvt Ltd, Pune. As Associate System Engineer from July-2017 to Jan-2018.**

* Provide operations support including, account management, workflow, log analysis, troubleshooting and service optimization.
* Responsible for developing and implementing new image configuration request through standard defined process.
* Collaborates and communicates with internal partners regarding software systems design status, project progress and issue resolution.
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* Support process improvement initiatives and help ensure overall product quality.

**Worked for Infinite integrate services Pvt. Ltd, Chennai. As Business analyst from June-2015 to June-2017.**

* Assist with reports by collecting, analysing, and summarizing information and trends. Create standard and user- friendly reports as well as ad hoc reports for staff.
* Integrate multiple data structures into common interrelation database structures.
* Validate data structures are assembled and linked correctly.
* Understand what moves the needle for our customers and explore data that could be helpful. Must be able to do this without much direction.
* Coordinate deliverables with data scientists who will build the models, and contribute to the team effort. Organize data into appropriate file structures.

**Education:** Adhiyamaan College of engineering, Hosur TamilNadu. May 2011 - June 2015 B. Tech in information technology with aggregate 7.2 CGPA.

**Declaration:** I do hereby declare that above particulars of information and facts stated are true, correct and complete to the best of my knowledge and belief.

**Deenadhayalan Kumaran**