Shatrughna Salunke

Senior Salesforce Developer (Lightning Aura and Web Component Developer)

Mobile No: +91-9373735419   Email Id: shatrughnasalunkhe@gmail.com

Work Experience

Role: Senior Salesforce Developer

Accenture Technology Solutions

(21/May/2021-Present)

Role:

Programmer Analyst Salesforce Developer

Cognizant Technology Solutions

(14/Jan/2020 - 12/May/2021)

Role: Junior Salesforce Developer

Vyom Labs Private Limited

(09-May-2017-24-Oct-2019)

Key Technical Skills & Knowledge

- Salesforce Lightning Component
- Force.com (Apex, Visual Force, Triggers)
- Salesforce Configuration, Service Cloud and Experience Cloud
- Experience Cloud
- Integration using REST API's
- Change set and Jenkins.
- Git and Bitbucket
- Veracode

IDE and Tools

- Jira, Vs Code, Workbench, Developer console,

PROFILE SUMMARY

Overall, 5.3 years of experience forming of Salesforce Lightning, Configuration, Customization, and Integration. During this tenure, I engaged in various implementations on Salesforce.com / Force.com. Good knowledge of Application Design and Architecture. Strong experience in working on large scale a banking sector. Experience in working on discovery phase project for banking domain.

A brief overview of skill sets is mentioned below:

- Experience in Customization and Implementation of SFDC Application using Lightning Aura and Web Components, Apex Classes, Lightning Flows, Triggers, and Workflows.
- Pleasant experience in Git and Bitbucket.
- Pleasant experience in deployment using Changeset and Jenkins.
- Good understanding of Veracode.
- Strong implementation and working experience with Salesforce CRM and development life cycle.
- End-to-End Configuration of Salesforce.com Application.
- Good problem-solving approach.
- Experience working with Force.com IDE and salesforce.com Sandbox environments.
- Experience in Agile software development method.
- Strong knowledge of the underlying JIRA database structure.
- Experience in Banking, Insurance, Human Resource Management, Healthcare products, and Networking domain related projects.

TECHNICAL SKILLS

- Lightning Component, Lightning Flows, Apex Classes, Triggers, Unit Test Classes, and VisualforcePages
- Batch class, Future method, Queue able class, and Scheduler
- Web Service Integration: Integration using REST API (both inbound and outbound)
- Chatbot, Service Cloud, Community, Live Agent, Omni Channel
- Process Builder, Workflow, Formula fields, Cross object formula, Sharing security model, Data loader, Datalaoder.io,
- Front End Technology: Visual force, JavaScript, HTML, CSS.
- Deployment using Changeset and Jenkins.
- Vs code, workbench, developer console, Veracode, Git and Bitbucket
- Operating System: Windows.

Functional Skills and Knowledge

- Banking
- Human Resource Management
- Insurance
- Networking

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PROJECT EXPERIENCE

ROLE: Senior Salesforce Developer (Lightning Aura and Web Component Developer).

SOFTWARE: Salesforce.com

PROJECT: **Barclay's** – Merchant Onboarding Payment Services (Custom Quote Application)

Synopsis:

This is a Salesforce custom application to capture the data for customer details such as a person details trading details, product, key person details and based on pricing this application is supplying different services to the customer and once the quote is finish Agent can review and the notification will trigger for customer review. This application supplying seamless user interface for customer review via Salesforce customer community where customers can do digital signature and can download the all the documents by using user and password.

Accountabilities:

- Designed and Developed Apex Classes, Lightning component, to implement custom business logic for various functionalities.
- Worked on Experience cloud for customer and product review pages.
- Developed Lightning flow, and lightning quick actions
- Developed different lightning component for various requirement.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. Deployments using Change Sets to the connected ORGS.
- Maintained coding standards and best practices set by Salesforce.

ROLE: Senior Salesforce Developer

SOFTWARE: Salesforce.com

PROJECT: **Barclay's**: (Discovery Phase: HR Transformation)

Synopsis: Discovery Phase: HR Transformation (Service Cloud)

Accountabilities:

- Worked on various Salesforce Service Cloud features such as Experience Cloud, Knowledge Article, Live Chat, Chatbot, Service Console, Salesforce Scheduler ,Einstein Search and Experience cloud.

- Worked on high level analysis of all Service Cloud features as compared to other tools such as Service Now and Workday.

- Implemented all service cloud features in demo org.

- Worked on analysis of Salesforce to Microsoft product and Tableau integration.

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ROLE: Junior Salesforce Developer (Lightning Aura Developer)

SOFTWARE: Salesforce.com

PROJECT: **Experian PLC –** (Consumer credit reporting application)

Synopsis:

The application is Salesforce implementation to manage customer for credit details and Subscription cancellation process using API. The Application supplies a smart, integrated and easy service experience using Salesforce. The application supplies lightning application interface to manage customer and related subscription details. The application integrates with 3rd party system using REST API to get customer details. The application supplies Chabot application to customer to cancel their subscription from Chat-but also, custom lightning application to get all customer details.

Accountabilities:

- Designed and Developed Apex Classes, Lightning component, to implement custom business logic for various functionalities.
- Developed Batch classes, Scheduler and Chat-bot and Experience cloud.
- Developed different lightning component for various requirement.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application. Deployments using Change Sets to the connected ORGS.
- Maintained coding standards and best practices set by Salesforce.

ROLE: Junior Salesforce Developer (Lightning)

SOFTWARE: Salesforce.com

PROJECT: Lockton LLP (Insurance brokerage and risk management application)

Synopsis: The application is Salesforce implementation to supplying insurance, risk management, employee benefits and retirement services. The application supplies lightning application to create customer and related contact and opportunity based on the EEA countries and UK country. This application supplies features to manage and stored all insurance related information of the customer.

Accountabilities:

- Involved in Requirement gathering, Analysis and supplying estimates.
- Designed and developed Lightning component
- Developed Apex sharing and public group.
- Created trigger and workflow.
- Developed Security Controls, Sharing settings, Profile CRUD.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application.
- Deployments using Change Sets to the connected ORGS.
- Maintained coding standards and best practices set by Salesforce.
- Involved in preparing the technical Implementation plan documents of project.

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PROFESSIONAL CERTIFICATION

- Salesforce Certified Force.com Platform Developer I.
- Salesforce Certified Force.com Platform Developer II
- Salesforce Certified Force.com Administration.

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