

# Ganesh Avala

# Full Stack Developer

Experienced full stack developer specializing in the chatbot domain, seeking opportunities to leverage expertise in Artificial Intelligence and Machine Learning. Eager to further explore and excel in this dynamic field.

### Education

苗 2012 - 2016 🛇 WARANGAL, INDIA

# B.Tech in Computer Science and Engineering NIT Warangal

# Certificates

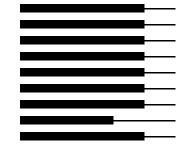
### Outsystems

- Certified Associate Mobile Developer on Platform Version 11, Outsystems
- Certified Associate Web Developer on Platform Version 10, Outsystems

# Skills

### (i) DEVELOPMENT SKILLS

Javascript,Typescript HTML,CSS React Node js Angular Git Outsystems Firebase,Dialogflow Docker,Kubernetes



#### Hobbies







Reading

cricket

drawing

# Work experience

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I started at Schneider Electric in 2016 as a New Graduate hire, now experienced in hybrid app development, OutSystems, Chatbot projects, and AI/ML technologies.

- Hybrid App Development: Developed a usercentric event management app using Angular, Ionic and Cordova
- OutSystems Projects: Created an integration tool aiding ~30,000 users in enterprise mobility tool migration. Developed mobile reusable like TouchID passcode, Azure-based text extractor, and Yammer connector.
- Enterprise Chatbot: Led NLP modeling for a
  Microsoft Web application bot (Node JS, Microsoft
  Bot Framework v3.0, DirectLine, Microsoft
  Cognitive Services (LUIS), Outsystems) enabling
  1.4 million employees
- Support Chatbot: Developed a Google-based support chatbot, reducing support ticket costs by nearly 200,000 euros annually
- Procurement Chatbots: Developed two scalable chatbots focused on the procurement process using Azure Bot Framework v4.0, React, Node.js, and Skype channel. The bots were designed to adapt to evolving user requirements.
- AI for Talent Allocation: Implemented AI technology to optimize talent allocation, enhancing project-candidate matching with AI-driven recommendations. This initiative promotes transparency, employee development, and facilitates upskilling and reskilling opportunities.