 **RAMESH B**

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# PROFESSIONAL SUMMARY:

I have **11+** Years of Total IT experience in this, **5+** years of experience in Middleware Tool **Mule ESB, 4+** years of experience in **SAP Business Objects** suite of products like **Universe Design (IDT), WebI** and **Dashboard Design/Xcelsius 2008** and **1.3** Yearsof experience in **Crystal Reports 2008** for major clients in industries like Finance, Automobile and Government. Excellent analytical and communication skills coupled with leadership qualities make me a perfect team player.

Have **onsite experience** of **1 month** where worked in Client placein **Kenya (Nairobi).**

**PRINCIPAL EXPERTISE:**

***Mule Soft:***

* Strong working experience in Mule ESB.
* Having good experience with **REST** Web Services.
* Working experience on Munits and Testing.
* Experience in various Message Routing and data transformation techniques in Mule
* Experience in API led connectivity architecture.
* Worked on different Mule connectors and Hands-on with DWL.
* Good knowledge in the databases MS SQL ,POSTGRESQL and My-SQL.
* Having system integration experience with various **target** systems Salesforcre(SFMC.and SFCRM)
* Very good at designing RAML and applying policies.
* Analytical abilities with zeal to learn & implement new technologies quickly.
* Experienced in software development lifecycle - Requirement analysis, Design,
* Experience in Mule Soft Any point API platform on designing and implementing Mule APIs.
* Used database connectors to connect with respective system using Mule ESB.
* Having good experience in deploying Mule APIs to Cloud HUB.
* Involved in unit testing and writing the MUnit Test cases for the flows.
* Expertise in implementing service-oriented Architecture (SOA) in SOAP/Restful web service
* Familiarity with the regular web service applications such as XML, WSDL, XSD, SOA, SOAP and Restful API.
* Development, Testing and Production support.
* **Attended Salesforce Marketing Cloud(SFMC) training**.
* **Domains**: Insurance and Retail and Marketing.

***Business Objects:***

* Good experience in Sap Business Objects 4.0/4.1
* Experience in Designing, Developing and managing the Universes Using Designer (IDT).
* Experience in Creating the WebI Reports Using Infoview/BI Launch Pad.
* Good Experience in Creating the Crystal Reports.
* Good working Experience on Xcelsius (Dashboard Design and Development) interfaces as per the needs of the Client (Live data Connectivity).
* Good Working Experience on Liveoffice and Qaaws.
* Experience on Query Browser in Dashboard Design.
* Working Experience on Creating Sap BW Bex Queries also.
* Working Experience on Sap Business Objects Data Services (BODS).
* Good Knowledge of BI/BO Integration also.
* Knowledge on SAP integration KIT for BOBJ.
* Knowledge on Tableau and Qlikview Reporting.
* Working Knowledge on SAP Lumira and Design Studio.
* Working Knowledge on Promotion Management and Upgrade Management Tool.
* Working Knowledge on BO Explorer.
* Working Knowledge on HANA 1.0
* Working Knowledge on Attribute Views, Analytic views and Calculation Views in HANA.

***Technical Skills***Middleware Tools : Mule ESB and Java

ERP : Sap R/3,Ecc

Script Programming : HTML and JSON,C

XML Technologies : XML and XSD Schema Validation, XSLT

Database : SQL, My SQL,Oracle, HANA

Tools : Any point Studio, Eclipse IDE, GIT, MAVEN,SAP BO

Operating Systems : Windows and Linux

***EDUCATION:***

* **Bachelor of Technology (Electronics and Communications).**

***Employement History***:

* Worked as Senior Mulesoft Developer for **Ayan Infotech Pvt. Ltd.,(Adita)** from **Aug 2021 to Aug 2022.**
* Worked as Sr. Software Engineerfor **Oaklif Sofftech,** from **April 2018 to June 2021**

Worked as Sr. Software Engineer for **Sunxchange,** from **Oct 2015 to Feb 2018**.

Worked as Software Engineer for **NOA Soft Solutions,** from **Dec 2013 to Feb 2015**.

Worked as Software Engineer for **TECHINFINITY Software Solutions** (Now, Intellicompute Technologies), from **April 2010 to March 2013**.

## WORK EXPERIENCE:

**Project #1:**

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| **Project** | **Wineshop** |
| **Customer** | **WineShop At Home,CA** |
| **Role** | **Senior Mulesoft Developer** |
| **Period** | **Aug 2021 to Aug 2022** |
| **Description** | WineShop At Home, founded in 2005, is headquartered in the legendary Napa Valley. Our winery, owned by the Fredrick family of Dallas, Texas, produces award-winning, exclusive, artisan wines across 50 brands. |
| **Responsibility** | * **Created APIs to get data from different databases as per the Client requirement.** * **Created Data warehouse APIs from Database.** * **Created Rest API’s to Count Daily Data Sync from Various client systems DS,Customer,products,Abanded Cart and purchase data from client database.** * **Created APIs to send data to SFMC from Database.** * **Created API’s for as per client from client database to our External Database.** * **Migrated API’s from One environment from other Environment(Dev to QA and QA to staging and Production).** * **Migrated API’s from one version to other version(4.22 to 4.3).** * **Created APIs using schedulers.** * **Created some APIs using Listners also.** * **Done Testing using Postman for Rest APIs and for other Api’s are testing by deugging.** * **Deployed created APIs to cloudhub using jar files.** * **Checked logs in Runtime manger for errors.** * **Resolved Various types of errors .** * **Attended Salesforce Marketing Cloud(SFMC) training**. |
| **Solution Environment** | **Mule ESB 4.X, Anypoint Studio & Platform, SFMC & Postgres sql and MS Sql Server** |

**Project #2:**

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| **Project** | **Program Blossom** |
| **Customer** | **CP Lotus, Thailand & Malaysia** |
| **Role** | **Mule Developer** |
| **Period** | Feb 2021 to June 2021 |
| **Description** | CP Lotus Corporation operates a chain of hypermarkets in **Thailand & Malaysia**. The stores offer fresh food, health supplements, beverages and liquor, household chemicals, housewares, hardware, sporting goods and toys, electronic appliances, apparel, shoes and other products. |
| **Responsibility** | * Analyzed APIs Developed by the Team . * Created Munits for Magento System(OMS) . * Created Munits for Cart Process. * Created Munits for Event registry Process. * Created Munits for SessionM System. * Worked on Tesing for SFMC system. * Worked on Tesing for Event registry Process. * Done Testing using Postman. * Taken walkthroughs for Testing from Developers. * Saved created Test Cases through sharepoint. * Deployed created Munits through Github (commiting code and created Pull Request). |
| **Solution Environment** | Mule ESB 4.X, Anypoint Studio & Platform, SFMC & SFCRM,Magento & Fluent OMS, Cybersource & Truemoney Payment Gateway,Loginext and Rideraapp Transport Management system. |

**Project #2:**

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| **Project** | **Insurance Management System** |
| **Customer** | **Pacific Life,USA** |
| **Role** | **Mule Developer** |
| **Period** | Oct 2020 to Till Jan 2021 |
| **Description** | Insurance management system, can handle everything involved in running an insurance agency, including tracking commissions, updating policy data automatically and reconciliation payment transactions. Will decrease our workload and increase our efficiency thus allowing us to focus on growing our agency.  Our daily tasks give us the information to make solid business decisions and protects our agency from the unexpected with notes on each policy and financial reconciliation features. |
| **Responsibility** | * Requirement analysis and developing some APIs by using RAML 1.0. * Implementing flows as per the requirement. * Inserting data into MSSql db. * Used various connectors such as Listner(Http, Https), Salesforce, Transform Message and Database. * Implementing transformations as per requirement. * Deploying application in CloudHub and applying security policies. |
| **Solution Environment** | Mule ESB 4.X, Anypoint Studio, MSSql DB. |

**Project #3:**

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| **Project** | **GE POWER** |
| **Customer** | **GE POWER,USA** |
| **Role** | **Mule Developer** |
| **Period** | April 2018 to Sep 2020 |
| **Description** | The goal of this design is to synchronize Purchase Order details from purchasing. module of GE EBS(E-Business Suite) to OTM (Oracle Transportation Management). Synchronization includes creation of new purchase order details or modifications to the existing purchase order details from EBS to OTM. To achieve this PO Inbound data synchronization activity MuleSoft is being used. The Purchase order details would be triggering the Order base creation at OTM for new PO and modifications of Order Base if it’s an existing PO. |
| **Responsibility** | * Requirement analysis and developing APIs by using RAML. * Developed Scatter-Gather and Splitter Flows in Mule ESB. * Developed Mule Async (publish and subscribe) flows with ActiveMQ. * Developed Mule Sync flows and Transformations based on the requirement. * Performed code review and tested the application. |
| **Solution Environment** | Mule ESB 3.x, ActiveMQ, MySql DB |

**Project #4:**

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| **Project** | **Sale System** |
| **Customer** | **Hertz/Hertz Car sales, USA** |
| **Period** | Jan 2017 to March 2018 |
| **Description** | It is major travel company in US. They are using Mule Esb as a tool for integration and Data Processing. |
| **Responsibility** | * Created Mule message flows using graphical editors for efficient implementation of integration scenarios using various connectors, filters, components, scopes with Mule ESB. * Worked on Anypoint platform deployments in lower environments. * Implementation of Data Transformation using Dataweave, Routing and Data Validation. * Created a flow to process the data from Database to Salesforce. * Consumed SOAP and REST Web Services. * Proficient in designing REST APIs in RAML and to consume them in Mule Flows. * Worked with sftp component to extract the data from files. * Worked on batch processing for processing large data. * Created flows, sub-flows to create effective Integration process. * Ensured data consistency while merging data from different sources such as DB, Salesforce instances by employing integration parsing templates built in Mule Message Flow. * Mule Flow walk through, Debugging and Error fixing. |
| **Solution Environment** | Any point Studio, SQL Server, Mule ESB 3.9, Salesforce. |

**Project #5:**

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| **Project** | **Sales Management System** |
| **Customer** | **Mars Foods,USA** |
| **Period** | Oct 2015 to Nov 2016 |
| **Description** | Joseph D'Anna opened the first MARS store on Old Eastern Avenue in Essex in 1943. Mars is a local chain of Grocery stores in metropolitan Baltimore, Maryland. Mars currently operates 13 supermarket locations in the Baltimore area. |
| **Responsibility** | * Analyzing the Functional requirements Documents. * Analyzed the available BW info cubes in the Model (Bics Conn). * Involved in the Creation of Bex Queries. * Involved in the Creating WebI Reports using SAP BW sources like info cubes and Bex Queries. * Designed and Developed WebI Reports using the features like Charts, Cross Tabs, Slice and Dice, Drill Down and Formulae to analyze the data * Interacting with client for Functional specifications and design. |
| **Solution Environment** | SAP Business objects 4.1(IDT,BI Launch Pad) & Sap BW 7.3 |

**Project #6:**

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| **Project** | **IMI(Industrial Market Intelligence)** |
| **Customer** | **GOIC, Qatar** |
| **Period** | Dec 2013 to Feb 2015 |
| **Description** | GOIC is the GCC’s one-stop-shop for business and socioeconomic information and market intelligence. They work closely with thier clients to help them make smart and timely business decisions and to provide them valuable information on key policymakers in the region. GOIC is also actively involved in helping thier clients to secure rewarding public-private strategic alliances and other competitive advantages. |
| **Responsibility** | * Analyzing the Functional requirements Documents. * Involved in Designing of universe using Information Design Tool (IDT). * Involved in Resolving loops and Traps using Aliases and Contexts. * Involved in the Creating WebI Reports using SAP Business objects 4.0 with Database Sql Server 2008. * Created the Webi Reports using Business Objects functionalities like Drill Down, Drill Up and Formula etc. * Involved in creating dashboards using Dashboard Design. * Involved in creating dashboards using Dashboard Design Using Query Browser. * Interacting with client for Functional specifications and design. |
| **Solution Environment** | SAP Business objects 4.0/4.1(IDT,BI Launch Pad, Dashboard Design) & Sql Server 2008,Sap BODS 4.0 |

**Project #7:**

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| **Project** | **Bavaria** |
| **Customer** | **Bavaria Auto, Kenya** |
| **Type** | **On-Site & Off-Shore** |
| **Period** | Jan 2012 to Mar 2013 |
| **Description** | Bavaria Auto Ltd is a fully owned subsidiary of Simba Colt Motors Ltd which has over 40 years of motoring experience. Bavaria Auto is the exclusive and sole importer of BMW vehicles and Motorcycles in Kenya. It provides full parts and service support for all BMW owners. |
| **Responsibility** | * Analyzing the Functional requirements Documents. * Involved in the Creating Crystal Reports using Crystal Reports 2008 with SAP Ecc 6.0. * Involved in the Creating Crystal Reports using Formulas and Parameters. * Involved in creating dashboards using Dashboard Design.. * Interacting with client for Functional specifications and design. |
| **Solution Environment** | SAP Crystal Reports 2008, SAP Ecc 6.0 &SAP integration KIT for BOBJ |

**Project #8:**

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| **Project** | **Quickmart** |
| **Customer** | **Infinity Services Inc** |
| **Period** | Sep 2010 to Dec 2011 |
| **Description** | Quick marts for Oracle EBS provide a powerful jumpstart for building source-specific data marts for operational reporting and packaged data integration for enterprise analytic applications. The General Ledger module in Oracle EBS helps to manage financial reporting for an organization. The General Ledger provides an accurate and cost-effective way of organizing, maintaining, recording, and analyzing financial information. The Quick marts address three sub-modules of General Ledger which are Journal Entries, Budgeting and Balances, Intercompany Transactions. Apart from GL, Accounts Receivable and Accounts Payable data marts are also delivered as a part of this package. |
| **Responsibility** | * Understanding the Functional Requirement documents. * Understood the Existing Universe. * Understanding the tables that were inserted in the Universe, Understanding the Joins, Understanding the Loops and Traps that were resolved, Understanding the classes, objects and filtered objects and Hierarchies. * Modified Existing Webi Reports as per client requirement.. * Involved in the adding required objects and filters as per the client requirement. * Modified the Webi reports using Business Objects functionalities like Drill Down, Drill Up and Formula etc. * Delivered and Tested the Reports using Business Objects WebI. * Involved in creating dashboards using Xcelsius 2008. * Interacting with client for Functional specifications and design. |
| **Solution Environment** | SAP Business objects XI 3.1 |