**Tanner Diomede**

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Fayetteville, AR 72703

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**EDUCATION \_\_\_\_\_\_**

**University of Arkansas,** Sam M. Walton College of Business, Fayetteville, AR **Expected May 2021**

Bachelor’s Degree, Information Systems

Concentration: Business Analytics

Minor: Economics

Hours: 116 GPA: 3.87

**PROFESSIONAL EXPERIENCE \_\_\_\_\_\_**

**Kobe Hibachi Grill & Sushi,** Fayetteville, AR, *Server* January 2021 – Present

* Maintained exceptional standards of customer service and efficient workflow during high-volume, fast-paced operations
* Mastered & analyzed point-of-service (POS) systems for automated information flow from servers to kitchen staff
* Assisted in training new hires on POS systems, guest and team interaction, and efficient workflow strategies
* 3 - 5 shifts a week; 15 - 25 hours on average

**Darden – Olive Garden,** Fayetteville, AR, *Server/Bartender* January 2019 – January 2021

* Maintained exceptional standards of customer service and efficient workflow during high-volume, fast-paced operations
* Mastered & analyzed point-of-service (POS) systems for automated information flow from guests & servers to kitchen staff
* Assisted in training new hires on POS systems, guest and team interaction, and efficient workflow strategies
* 3 - 5 shifts a week; 15 - 25 hours on average

**3+ years Part-Time Job Experience**

* Demonstrated great aptitude for learning new things, new systems, new business ideals, and different work ethics
* Interacted with plenty of corporate managers, general managers, employees, customers, and guests
* learned to positively work with different personality types, co-worker types and management styles

**LEADERSHIP EXPERIENCE**

**Sigma Alpha Pi - The National Society for Leadership and Success,** U of A*, Member* January 2020 – Present

* Earned leadership certificate as a member of the NSLS
* Assisted student leaders with goal achievement through offering advice and accountability for committed action steps
* Trained in leadership skills through a series of live interactive video conferences hosted by the nation's top authors, leaders, and speakers

**ADDITIONAL EXPERIENCE**

**SAP Endorsed Certificate in Business Analytics** Expected May 2021

* Specialization in the fundamentals of analytics, decision support and estimation models
* Trained on data management concepts
* Hands on experience with data mining

**HONORS AND AWARDS \_\_\_\_\_\_**

**Chancellor’s List 2018, 2020, 2021**

**Dean’s List 2017-2021**

**SPECIALIZED SKILLS \_\_\_\_\_**

**Programs:** Microsoft SQL, Tableau, SAS Enterprise guide, SAS Viya, C#, All Microsoft products, Strong understanding of Windows OS

**Skills:** Data understanding, Data cleaning, Statistics, Data analysis, Model building, Systems development life cycle, Agile methodologies, Teamwork, Leadership, Strategic thinking, Problem solving