



Saurav Kumar

Application Development Team Lead

Salesforce Developer having an experience of 6 years with a demonstrated history of building CRM solutions for various industries - FMCG , Merchandising, mobile Backend as a Service and workforce management

✉ sauravjuftbe@gmail.com

☎ 9674337563

📍 Gaya, India

🌐 [linkedin.com/in/saurav8387](https://www.linkedin.com/in/saurav8387)

SKILLS

Apex REST API

Apex Triggers

APEX SOAP API

Asynchronous Apex

JavaScript

Lightning Aura Components

Lightning Web Components

Sales Cloud

Salesforce Platform

Salesforce Lightning Design System

Salesforce Flows

Service Cloud

VisualForce

WORK EXPERIENCE

Application Development Team Lead

Accenture Solutions Pvt. Ltd.

03/2022 - Present

Roles and Responsibilities

- Worked extensively with Lightning Web Components(LWC) to build Single Page Applications.
- Worked as a Lead Developer on a team of 14.
- Developed asynchronous Apex code to allow for large data operations.
- Developed Trigger Framework and centralized error handling and logging framework.
- Developed REST APIs to integrate Client Salesforce data with an external identity management system and worked on integration of Google Sheets with Salesforce.
- Developed declarative features to automate business processes using approval processes and flows.

Application Developer Senior Analyst

Accenture Solutions Pvt. Ltd.

12/2019 - 02/2022

Achievements

- Designed and developed a complete end-to-end CRM solution for the GTM teams for a client providing Mobile backend as a service to allow them to manage their Lead Capture, Opportunity Generation and Customer Support lifecycle.
- Developed Apex Triggers to automate business processes and asynchronous Apex code to allow for large data operations.
- Worked on development of Lightning Web Components
- Drove and completed Community Support migration project from a managed Salesforce instance to a dedicated Salesforce instance end to end from scratch.
- Worked on understanding the business logics and transformations, comparing the data and performance between old and new instances, documenting and communicating the valid data differences to the downstream teams.
- Developed APEX REST Services to expose Salesforce data to external order management system.

Application Developer Analyst

Accenture Solutions Pvt. Ltd.

12/2017 - 11/2019

Achievements

- Designed and developed a solution to raise, track and resolve cases related to Transshipment for a FMCG client using Salesforce Platform features and Community Cloud.
- Worked on Batch Apex to automate Business processes.
- Worked on the migration of Cases, Accounts, Contacts and Products from legacy systems to Salesforce.

WORK EXPERIENCE

Associate Software Engineer

Accenture Solutions Pvt. Ltd.

08/2016 - 11/2017

Achievements

- Went through the training session for 2 months which includes training about IT technologies & Salesforce Platform and worked on the development ,support and enhancement of a merchandising Application.
- Developed Apex Test Classes for Apex classes.
- Worked with Salesforce Platform features including Validation rules, Record Types, Page Layouts and sharing models.

CERTIFICATIONS

Salesforce Certified Administrator (05/2018 - Present)

Salesforce Certified Platform Developer I
(08/2018 - Present)

Salesforce Certified Service Cloud Consultant
(01/2019 - Present)

Salesforce Certified Field Service Consultant
(07/2019 - Present)

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

Bengali
Professional Working Proficiency

EDUCATION

B.E. in Food Technology and Bio-chemical Engineering

Jadavpur University

2012 - 2016