

# SHUBHAM MEHETRE

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- Currently working in AutoRABIT as Salesforce Technical Support Engineer.
- 3+ years of experience in C#, .NET Core, Selenium, Microsoft Power automation, API integration and Release Management.
- Proficient in Azure DevOps using for TFS and Monitoring CICD.
- Have a good knowledge on Salesforce Admin fundamentals and SF Release Activities using Gearset, AutoRABIT, Ant Migration tool, Changeset and Workbench.
- Have a hands on Codescan tool for code analysis.
- Good experience on cross functional development with Selenium automation test development
- Worked for Industry software education product which is used by around 400+ Municipalities in Europe education system.
- Delivered projects to various regions like Stockholm, Norway, Sweden, Finland, etc. in Education domain.
- Excellent knowledge in Software Development Life Cycle SDLC Metrics that includes requirements gathering, functional and technical specifications, design, development, testing, and production deployment

## EXPERIENCE

### AUGUST 2022 TILL CURRENT

#### SALESFORCE TECHNICAL SUPPORT ENGINEER – AUTORABIT PVT LTD, HYDERABAD

Tools & Technologies: Codescan, AutoRABIT Release Management, Github, Bitbucket, JIRA, Confluence, Zoho CRM

##### Summary

- Trained on Codescan and ARM tool.
- Identified bugs in the product and user story creations on JIRA systems related to Hotfixes and new features
- Troubleshoot and analyzed Salesforce deployment errors, replicated them in test instances, and provided solutions to end users
- Performed commits, merges and pull requests on Salesforce metadata files, packages on GitHub and Bitbucket repositories
- Performed deployment by utilizing AutoRABIT builds, package XML files, Metadata zip files, Version Control.
- Assisted customers with setting up Codescan tool for code analysis and resolve their reported issues.

### NOVEMBER 2021 TO AUGUST 2022

#### SOFTWARE ENGINEER – DEVOPS, WEOTO TECHNOLOGIES, NASHIK

Tools & Technologies: Git, Github, Bitbucket, Gearset CICD, Ant Migration tool, JIRA, Confluence, Changeset and Workbench and Salesforce Admin.

##### Summary

- Trained on Salesforce admin and Release activities.
- Worked on implementation of Gearset CICD for Salesforce Release Activities for client.
- Maintained Client Sandboxes and monitored periodic Sandbox Refresh Activities.
- Maintained Client Repositories (Bitbucket and Azure Repos) and ensured proper pull request are created by developers.

- Assisted the developers in resolving merge conflicts in pull requests and set up appropriate repository access as required.
- Worked on packaging of Salesforce Releases with developers and assisted in validation activities prior to major go-lives.
- Ensured that proper code coverage is maintained by developers and metadata is properly tracked per user story.
- Documentation of Release processes in Confluence and onboarding new developers on the release process.

#### **APRIL 2018 TO NOVEMBER 2021**

##### **SOFTWARE ENGINEER, TIETOEVRy INDIA PRIVATE LTD, PUNE**

Tools & Technologies: C#, .NET Framework, SQL DB, Selenium Automation, Rest API in C#, WCF framework, GIT, Java Script, HTML 5, CICD, Azure DevOps, Java, CITA, GDPR Security, Angular 4, Azure Fundamentals.

##### **Summary**

- Worked on Automation testing in Rest API to test 800+ API's in Selenium
- Automated Work Item Delay Reminder using Microsoft Power Automation
- Experience with Rest API and microservices.
- Experience working with Azure DevOps and CITA pipelines.
- Supported clients in optimization and improvement of existing product features of all API applications
- Resolved technical problems relating to API application by identification and fixing bugs.
- Proposed a POC for Student Automatic Attendance with Facial Recognition System with help of Nordic education system by understanding their way of working for future classroom purpose.
- Develop, test and channelize work to achieve user stories into System using Azure DevOps.
- Automate the system to gain confidence level in CITA pipeline.
- Developed unit test methodologies to identify components with defects in GDPR security using C#.
- Developed a tool using Angular 4 to manage API accessibility for customers.
- Actively perform regression testing before Production deployment.
- Facilitated Knowledge Transfer sessions cross-functional teams

#### **INTERNSHIP**

##### **THINK QUOTIENT PVT LTD, PUNE INDIA | SOFTWARE TRAINEE| OCTOBER 2017 – APR 2018**

Tools & Technologies: Java, Angular

## **EDUCATION**

#### **YEAR 2016**

- Bachelor of Computer Applications from Savitribai Phule Pune University, India

## **CERTIFICATIONS AND ACHIEVEMENTS**

- DevOps Foundation Level Certification (TietoEvry)
- Codeathone runner up (TietoEvry)– 2019
- Automated work item reminder (Tech Utsav) -2020