

# CURRICULUM

## VITAE

### SOURABH KUMAR BHATTACHARJEE

Contact Number:

Mobile: (+91)8617256191

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#### CAREER OBJECTIVES:

In quest of a challenging position in the organization that offers me generous opportunities to utilize my skills and abilities while accomplishing personal, professional as well as organizational goals. I am also eager to accept a position in an exciting field that I have not yet had the opportunity to work in.

#### PROFESSIONAL ABRIDGEMENT

- Hands-on experience as an Administration and Developer in Salesforce.com. Has good knowledge of the Technical and Functional aspects of Salesforce.com, on demand CRM package.
- Customizing the applications on Salesforce platform.
- Hands on experience on developing Lightning Web Components [LWC]
- Hands on experience on developing Triggers, Apex Classes and VisualForce Pages.
- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules.
- Follow-up to closure in order to implement change and escalate to supervisor if required.
- Provide support for project execution involving new solution if required
- Ability to learn and adapt to new technologies quickly.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Strong analytical, problem solving, verbal, written communication, interpersonal, organizational and team monitoring skills.
- A result-oriented software professional with high caliber and commitment.
- Quick learner with strong communication, interpersonal, analytical and problem-solving skills.

#### TECHNICAL SKILLS:

- Technologies: Apex, VisualForce, SOQL, Apex Triggers, Lightning Web Components
- Languages: Apex, HTML, CSS, JavaScript.
- Tools Used: Jira, Service Now, Data Loader, Workbench, TrackWise Digital
- CRM: Sales Force
- Also trained in ITIL

## Certifications:

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- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant

## Job Profile:

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- Currently I am working as a Package Consultant & Application Developer in IBM in Salesforce Development [Nov 2021-Present]
- Previously worked in Cognizant Technologies Solutions as a System Analyst in Salesforce Development & Administration [Oct 2019-Nov 2021]

## PROJECT PROFILE:

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- **Horizon Blue Cross Blue Shield of New Jersey [BCBSNJ]:**  
Horizon Blue Cross Blue Shield of New Jersey, headquartered in Newark, New Jersey is the only licensed Blue Cross and Blue Shield Association plan in New Jersey, providing health insurance coverage to over 3.2 million people throughout all of New Jersey.  
Worked on developing Broker Portal for Brokers
- **MarsPulse [Mars INC]:**  
Mars proudly makes the treats, nutritious meals, & many of your favorite products for over 100 years.  
Worked on MARS INC's consumer care application MarsPulse
- **MyP&O [Mars INC]:**  
Mars proudly makes the treats, nutritious meals, & many of your favorite products for over 100 years.  
Worked on MARS INC's internal HR portal My P&O
- **Abbott LUNA:**  
Abbott develops innovative and science-based nutrition products that provide nutritional support for patient growth, recovery, and sustainability.  
Worked on developing the Medical Device Return application

## CORE COMPETENCIES:

- Coding
- Adaptability and flexibility
- Good analytical ability
- Knowledge of Retail & Finance Domain
- Handling critical Production related events

## EDUCATIONAL QUALIFICATION:

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Degree/Examination Name	Year Of Passing	Name of Institute/University
Bachelor's in technology	2018	Guru Nanak Institute of Technology [Maulana Abdul Kalam Azad University of Technology]
Higher Secondary	2014	Anandamath Vidyapith [ West Bengal Council of Higher Secondary Education]
Secondary	2012	Ramakrishna Vivekananda Mission Vidyabhawan [West Bengal Board of Secondary Education]

## ACHIEVEMENTS & AWARDS

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- Received **PASSION & Peer to peer** award on July 2020 from Cognizant.
- Received recognition from client [Mars]
- Received recognition for development & quick bug fixes for Horizon client in IBM.

## PERSONAL DETAILS:

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Father's Name: Sreejan Bhattacharjee

Mother's Name: Bharati Bhattacharjee

Nationality: Indian

Date of Birth: 2<sup>nd</sup> September 1996

Permanent Address: 211/A, Anandamath, Ichapur, North 24 Parganas, P.O.-Nawabganj, PIN-743144

### DECLARATION:

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I hereby declare that the information given above is true to the best of my knowledge and belief.  
If a chance, I will prove my efficiency, my loyalty and willingness to work.

**Place:** Kolkata

**Date:**

**SIGNATURE:** \_\_\_\_\_

(Sourabh Kumar Bhattacharjee)