**SRIKANTH VINNAKOTA**

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**Professional Summary:**

* 13 yrs of Experience as **Quality Supervisor-Testing (Manual and Automation) & Scrum Master**
* Managing teams between **10** to **25** members in size.
* Knowledge in **Web Services or API testing** tools like  **Fiddler.**
* Experienced in multiple domains like **Home Mortgage, Insurance, Health** & **Cash Logistics**.
* Environments include **Client/server,, CRM (Siebel)**
* Knowledge in **Selenium Grid** to execute tests in multiple browsers.
* Experience working in **Agile & Scrum** Environments
* Experience in **V & Waterfall model**
* Familiar with all aspects of **SDLC** & **STLC**.
* Excellent **Leadership** & **Team handling** abilities.
* Experience in **mentoring** **team** and **guiding** them
* Test **Planning** and **Estimation**
* Hands on **RTM** reviews
* Experience in organizing and participating reviews at all levels of **STLC**
* Tracking Project Activities likes **Planning, Scripting** using **MS TFS.**

**QA Supervisor & Scrum Master:**

* Managing **End to End** Testing Delivery Function
* Managing entire **QA team** for different **LOB**s
* Experience of Setting up Test **COE** and **Best practices in testing**
* Test **Planning** and **Estimation**
* Facilitate **Scrum Ceremonies** (**Sprint planning**, **Daily Stand-up**, etc.)
* Review and measure the **team** and **individual performance**
* Define and **compiling test metrics**
* Facilitate **Release and Sprint events** to ensure customer requirements are **captured, prioritized**. **communicated**, and **properly sized** by the team
* Evangelized **the benefits of Scrum** **to ensure its smooth** **adoption**
* Track and communicate team **velocity** and **sprint/release** progress
* Communicate with **Product Managers** and **Support Specialists on** **product issues**
* Responsible for **creating and maintaining** **project schedules** and **milestones**
* Preparing **Senior Management Review (SMR**) reports and participating in meetings.
* Managing **Project External and Internal audits**
* Responsible for reviewing of **test artifacts like test plans, test scenarios, test cases** etc.
* Test **Execution Tracking** and **Review** using **MS MTM**
* Define and **manage dashboards** using organizational templates.

**Technical Skills:**

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| **Sills** | **Details** |
| Project Management Tools | MS Project 2007, MS Visio, Workday |
| Test Management tool | HP Quality Centre, MTM, |
| Technologies | .Net |
| Testing Tools | HP Load Runner 12.5 , Selenium Web Driver, Selenium Grid |
| Test Methodologies | Agile, V model and Waterfall |
| Bug Tracking Tools | Bugzilla, TFS |
| Domain Experience | BFSI Logistics, Insurance, Health Care |
| Database | MS SQL Server 2000/2005, MS Access |
| Product | Siebel CRM |

**Experience Summary**:

Worked as **Quality Supervisor (Asst. Manager Testing)** for **Black Knight Financial Services India** from **April 21th 2014 to Nov 1st 2019.**

Worked as **Technical Lead-Testing** for **Trianz Holdings** {Formerly Blue Ally, a Division of **Mega Soft** and now acquired by **Trianz Inc**} Hyderabad India from **April 2008 to Feb 28th 2013**.

Worked as **Test Lead** for **Bank of America** from **SEMANTICSPACE TECHNOLOGIES LTD**, Hyderabad India from **April 2007 to April 2008**.

Worked in **Monster Worldwide Prague, Czech Republic, Europe** as Test Lead from **Oct 2nd2006 to Dec 8th2006.**

Worked as Software Test Engineer in **VisualSoft Technologies Ltd**, Hyderabad, India (CMM Level 5 Company) as a Software Test Engineer from **April 14th 2004 to Sept 8th2006.**

Worked as Software Test Engineer in **Karishma Software Ltd**, Hyderabad, India from **Dec 9th 2002 to March 27th 2004.**

**Educational Qualification:**

* Graduate Degree in Economics from Bhavan’s New Science College, Osmania University, Hyderabad (1995)
* DCA, Andhra Pradesh Technical Education, Hyderabad (1996)
* PGDCA, Andhra Pradesh Technical Education, Hyderabad (1997)

**Professional Trainings & Certifications:**

* Training on Organizational **Testing Process & Manual Testing** (design techniques, template usage, traceability, metrics etc.)
* Training program on “**Effective Interviewing Skills**” conducted by Trianz
* Training program on “**ISO 9001: 2000** conducted by Trianz
* **Certified Scrum Master ® (CSM)**

**BLACK KNIGHT FINANCIAL SERVICES APRIL 2014 -NOV 2019**

**Role: Quality Supervisor/Scrum Master**

**Client: BKFS- (LOS, Wholesale Portal)**

EMPOWER: Black Knight Financial Services offers the only end-to-end suite of solutions that provides major US Banks and federal government agencies the technology and data to support mortgage lending and servicing operations. EMPOWER is a workflow based system and provides users with a step-by-step process for completing Commercial and Residential loan applications from Origination to Closing the Loan. BKFS products have been used by different clients such as Citi Bank,US Bank, Capital One, Union Bank, Wells Fargo, Sun Trust, FNBO, PNC and supports various loans such as Conventional ARM, Fixed, VA and FHA Loans.

* Point of Contact for all testing activities related to LOS and Wholesale Portal at offshore.
* Instrumental in **designing**  **RTM’s** for Critical requirements
* Reviewed around 2000 functional test cases, from that developed 200 robust end to end test cases.
* Conduct weekly test status meeting during System/UAT testing and analyze issues if any and set the priorities.
* Tracking Project Activities likes Planning, Scripting and Execution using **MS TFS**.
* Liaison between **onsite development** team and **offshore** project team.
* Conducting **Functional walkthrough** for new change requests
* Review the Requirements, RTM, Test Cases, designed by Test Engineers.
* Identifying the training plans for the team on new technologies
* Served as an SME and provided guidance to the offshore team to effectively come up with test scenarios and scripting tasks
* Identify and remove impediments to team success.
* Sprint/Release progress tracking
* Facilitating Sprint Planning, Daily Stand up, Sprint Review and Sprint

This application was developed using **Microsoft .NET, MS SQL Server 2000**

**Key Accomplishments**

* Got Salutes and Pat on the back from Onshore for handling big releases Successfully
* Execution of CFPB 2015 changes on time from Offshore.
* Conducted Trainings on better Testing practices & Traceability Matrix.
* End to End delivery from offshore

**TRIANZ HOLDINGS APRIL 2008 – FEB 2013**

**Role: Test Lead**

**Client: Brinks- (iTrack, iCash, BAMS, Compusafe)**

CIT-iTrack is a Brink’s developed system used in branches for trucking, dispatching, and vaulting. iTrack is a Windows application and developed in .Net with SQL backend access which stores locations, routes, and a history of items transported by Brink’s staff (This system provides day to day activities for tracking pick-up and deliveries from different locations)

CompuSafe SafeServer receives files from safes validates the data in the files provides the safes’ data to Brink’s iCash money processing system, and has a variety of support tools. CompuSafe SafeServer has several reports that provide information for CompuSafe Administrators and’ Safe Central team members. CompuSafe Admin has utilities to identify and resolve issues.

**Responsibilities:**

* Managing daily and weekly status calls
* Day to day tracking of scheduled tasks
* Ensuring that defined testing process is followed and there are no communication gaps between onsite and offshore team
* Identify the Metrics as per Project Management Requirement and prepare summary reports.
* Worked with business analysts to clarify ambiguities
* Conducted requirements hands off meeting with all stakeholders
* Facilitated project defect triage meetings. Provided senior management with defect management metrics.
* Adherence to process defined and facing audits
* Making sure no N/C were reported during Internal and external audits.
* Participated in identifying the Test Cases which needs to be automated
* Performing peer reviews for Test scenarios and Test cases

This application was developed using **Microsoft C# .NET**

**Role: Test Lead**

**Client: Brinks**

CompuSafe SafeServer receives files from safes validates the data in the files provides the safes’ data to Brink’s iCash money processing system, and has a variety of support tools. CompuSafe SafeServer has several reports that provide information for CompuSafe Administrators and’ Safe Central team members. CompuSafe Admin has utilities to identify and resolve issues.

**Responsibilities:**

* Ensuring that defined testing process is followed and there are no communication gaps between onsite and offshore team
* Responsible for the collection of metrics and prepare summary reports
* Plan periodic motivation sessions and open house sessions for the team to come up with any professional/personal issues.
* Prepared Metrics as per Project Management Requirement and update the status to Client
* Submitted Weekly Offshore Test Status reports with Progress vs Completion
* Provided test estimates for various phases of the project.
* Worked with business analysts to clarify ambiguities
* Facilitated project defect triage meetings. Provided senior management with defect management metrics.
* Ensure Test Phase exit criteria are met
* Performing peer reviews for Test scenarios and Test cases and uploading the same into SharePoint.
* Day to day tracking of scheduled tasks.
* Adhering to process defined and facing audits

This application was developed using Microsoft C# .NET

**SEMANTICSPACE TECHNOLOGIES APRIL 2007-2008**

**Role: Associate Test Lead**

**CLIENT: BA Continuum India Pvt. Ltd (Bank of America)**

The Correspondent Lending Division (CLD) of Countrywide Home Loans, Inc., purchases closed mortgage loans from approved correspondent Sellers throughout the United States. Lenders, who loan money to a borrower for the purchase of a new home or the refinance of an existing mortgage loan, generally do not retain the loan in their own portfolio. Once a loan is “closed,” and the finance transaction is complete, the loans are resold as securities to investor. The Servicing rights are kept with the Countrywide Financials. Selling the loan replenishes the lender’s financial “bank” so more loans can be made and closed. CLD acts as a conduit for lenders to sell their mortgage loans to all types of investors.

**Responsibilities:**

* Review of test cases, executing the test cases and updating the test cases for new builds.
* Involved in different types of testing viz., Functional, Regression and Testing.
* Involved in status review meeting with onsite team.
* Participate in defect assertion meeting and discuss the severity of defects with the Test Lead and On-Site QA Managers.

This application was developed using Microsoft Asp.NET

**Role: Associate Test Lead**

**CLIENT: BA Continuum India Pvt. Ltd (Bank of America**)

Captiva is an enterprise input management solution specifically for Countrywide Financial Corporation {CFC}.It was developed to accelerate transaction processing, decrease operating costs and increase customer service. Captiva helps Countrywide Financial Corporation to optimize their business processes by automatically extracting and validating the large quantity of loan information documents in form of Batch files and routing them to registration module{Moonstone}which is used by the CLD Mail room Technicians to handle and process the incoming and outgoing loan packages.

**Responsibilities**:

* Independently handling team of three.
* Coordination with Onsite manager
* Checking of Executed batch files in Moonstone Application

**Role: Associate Test Lead**

**CLIENT: BA Continuum India Pvt. Ltd (Bank of America)**

**Appraisal Services(**[**www.landsafe.com**](http://www.landsafe.com)**).**Appraisal Services orders market value appraisal reports on residential properties in order to assist underwriters in the lending process. The reports contain a detailed description of the property being appraised and provide the reader with an estimated market value (what the property is worth). The appraised value is determined by comparing the property with other houses that have recently sold in the area. Comparisons are made based on property size and amenities, and adjustments are made as necessary to obtain a market value estimate.

**Responsibilities:**

* Preparation of test cases, executing the test cases and updating the test cases for new builds.
* Involved in status review meeting with client/Onsite team
* Coordination with Onsite manager.