KUMAR HARSH

SAFE PROGRAM CONSULTANT / AGILE TRANSFORMATION COACH

EDUCATION

MICRO MASTERS IN DATA, ECONOMICS & DEVELOPMENT POLICY

Massachusetts Institute of Technology
Massachusetts (USA) |
2021 - 2023 (Ongoing through Online mode)

EXECUTIVE MBA IN IT & FINANCE

Swami Vivekanand Subharthi University |
2019 - 2021

BACHELOR OF ENGINEERING – ELECTRONICS & COMMUNICATION

Rajiv Gandhi Technical University |
2010 - 2014

ADDITIONAL SKILLS

- Project Management Skills
- Digital Marketing
- Negotiation
- Critical Thinking
- Communication Skills

CAREER OBJECTIVE

- Proven as an Enterprise Agile Transformation Coach and currently implementing scaled agile at an enterprise-level Azure migration.
- 8 + yars exp. professional in implementing SAFE, Kanban, LeSS
- Promotor" style personality, relationship builder, Quick learner and an easy adapter

WORK EXPERIENCE

MAR 2021 – PRESENT

SAFE PROGRAM CONSULTANT
ACI WORLDWIDE INDIA

- Successfully launched a Scaled Agile (SaFe) solution train and two Agile Release Trains in Microsoft Azure implementation
- Managing Seven Scrum Masters across the Solution on a day to day basis.
- Coordinated Solution Train and Agile Release Train events including Program Refinement, Pre & Post Planning, PI Planning, Inspect and Adapt (I&A)
- Identified Epic Owners and coached them to write Epic statement and Lean - Business cases
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- Coached Solution Architects to link Solution
- Capabilities to Epics. Coached Product Managers to develop Product Vision, Development
- Coached Solution Architects to link Solution Capabilities to Epics
- Coached Product Managers to develop Product Vision, Development Mangers to brief Development Practices and System Architects to develop Architectural Vision
- Conducted Scrum of Scrum (SoS), identified Program risks and helped Product Managers to conduct PO sync
- Conducted Agile fundamentals, Leading SAFe and SAFe POPM training classes
- Establishing Lean-Agile Portfolio Kanban and Value Streams

CERTIFICATIONS

PMP CERTIFIED PROJECT MANAGEMENT PROFESSIONAL

Project Management Institute

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CERTIFIED SCRUM TRAINER

Scrum Alliance

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CERTIFIED SCALED AGILE FRAMEWORK PROGRAM CONSULTANT

SAFe

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LEADING SAFE 5.1 CERTIFIED PROFESSIONAL

SAFe

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CERTIFIED SCRUM MASTER

Scrum.org

WORK EXPERIENCE

MAR 2019 - MAR 2021

SCALED AGILE (SAFE) TRAINER
ERNST & YOUNG

- Worked with Digital Platform Program and conducted Agile Bootcamp for Program Leaders and Agile Teams. Provided Agile role-based training for Release Train Engineers, Scrum Masters, and Product Owners
- Worked with Contact Center Services (CCS) Program and acted as an Agile Team Coach.
- Closely worked with Scrum Masters and Scrum Teams, and coached on Team Working Agreements, Daily Scrum (Standup), Sprint Demo, Story Acceptance, Sprint Retrospective, and Release Governance Procedures
- Guided on Agile Assessment and Improvement Plans for Scrum Teams, and conducted workshops for forming Product Management Council, CA Agile Tool Setup and Release Metrics.
- Involved in Continuous Quality Improvement, Test Driven development & Behavioral Driven Development (BDD) using Cucumber and Gherkin Language.
- Guided on Agile Architecture initiatives (Solution Intent). Closely worked with Principal Enterprise Architect and promoted Solution Intent and Kanban Flow. Involved in Product Management Council, Backlog Refinement & Prioritization and conducted PO Sync and Scrum of Scrum

SEP 2018 – MAR 2019

AGILE TEAM COACH
IBM INDIA

- Coached Software Development teams and Implemented Scrum and Large Scale Scrum (LeSS) Practices
- Unified Java platform team which is enabling data, news, analytics financial and risk tools, applications, infrastructure and services
- Worked with Center of Excellence (CoE) and continuous delivery practice team
- Coached RPA development teams to evolve like a Agile projects and priorities to meet business needs, ensured communication of project progress, status, issues and problem resolutions in a timely manner, communicated vision, and roadmap, developed and influenced consistent Agile practices
- Coached development teams through agile transitions by developing a full understanding of the Scrum framework and why it benefits all parties
- Worked with senior leadership on understanding and embracing the aspects of agile software development that help them achieve their goals without creating churn on development teams
- Led the adoption of tools, artifacts, and ceremonies to promote a better investment in team productivity, communication, and autonomy.

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harshinagileworld@gmail.com

OCT 2014 - JUN 2018

SCRUM MASTER
ACCENTURE INDIA

- Sets and runs effective recurring status meetings with the product, portfolio, and delivery managers
- Provides a single point of contact for projects
- Manages the health of the team
- Works with Product Owner to define project scope and objectives
- Works effectively with others to remove delivery team roadblocks
- Guides team through the continual improvement process
- Championed Agile concepts & methodologies outside of the software development teams, leading to the adoption of Agile
- Improved story writing & requirements gathering process leading to an increase in customer satisfaction
- Facilitated Scrum ceremonies such as daily stand-ups, backlog grooming, sprint planning, retrospectives
- Requirement gathering for life cycle management of applications and servers in data centers
- Responsible for the service deployment process (SPRINT) and leading its process improvements, and community activities
- Act as the interface for infrastructure provisioning – Capacity analysis, planning, and addition of resources to survive peak season
- Designed digital transformation strategies for many giant IT organizations
- Defined project KPI, Prioritize Backlogs user stories, and publish release plan
- Handled marketing communications and client pitching
- Designed approach notes and detailed proposals for our clients
- Designed comprehensive digital transformation strategy for big MNCs
- Managed four projects each year while maintaining adherence to budget, schedule, and scope requirements.
- Operated under Scrum and SAFE frameworks to efficiently organize and carry out project tasks.
- Produced Velocity, burn down, defect spill over and test coverage reports for each Sprint and updated customers and senior leaders on progress and roadblocks