Sufyan PK | Personal Profile

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Profile

- ➢ Professional IT experience of 2 years.

- ➢ 2 years as a Salesforce Developer.
- ➢ Experienced in backend and frontend web technologies like APEX, JavaScript, HTML, Lightning, LWC, Aura.
- ➢ Certified Salesforce Platform Developer 1.
- ➢ Certified Salesforce Platform App Builder
- ➢ Certified Salesforce JavaScript Developer 1
- ➢ Worked extremely in the design, development & implementation of various projects.
- ➢ Good knowledge of Software Development Life Cycle & excellent documentation skills.
- ➢ Good communication, quantitative & problem-solving skills.
- ➢ Ability to work in teams & handle wide range of tasks.

Technical Skills

Programming Languages	APEX,JAVASCRIPT,PYTHON
Salesforce	APEX, JavaScript, Customization, HTML,Configuration, Visualforce, Lightning, LWC,CPQ
Operating Systems	Windows, Linux

Certifications

➢	Salesforce Platform Developer 1	December 2020
➢	Salesforce Platform App Builder	August 2022
➢	Salesforce JavaScript Developer 1	December 2022

Education

- ➢ **B-TECH** from **APJ Abdul Kalam Technological University**, Kerala in 2019 (73%)

Work History

Gadgeon Smart System Pvt. Ltd., Kochi   **April 2021 to Present**
Salesforce Developer.

CLOUDQ, Trivandrum   **1ˢᵗ October 2020 to 31 March 2022**
 Salesforce Developer intern

Details of Projects worked

Project Name   :   **KORE Wireless**
Role   :   Developer

Project Description: KORE is a pioneer, leader, and trusted advisor delivering transformative business performance from IoT solutions, with the help of Salesforce CRM we help them to make all their business process to automate and we help them to do long forecast for their entire business. in this CRM project also integrated with many third-party applications like Zendesk, NetSuite, Spring cm etc**.** Project followed an Agile methodology.

   Responsibilities:

- Develops work plans or reviews other work plan timelines and manages workflows to meet project timeframes
- Working with management and end-users to create and manage workflow rules, data validation, processes and flows
- Work with management, create and manage complex workflow rules, data validation, and triggers
- Create and manage custom objects, fields, formulas, validation rules, custom workflow, and approval processes
- Make recommendations for enhancements and modifications to improve system performance, efficiency, internal business process, and reporting
- Work Closely with Team Lead or Project Manager to develop solution in accordance to the system design
- Work with Manager to provide scope and timelines

Technologies Used: Salesforce, Apex Class, Visualforce page, Workflows, Experience Cloud, Oracle NetSuite, PowerApps, Zendesk, DocuSign, SpringCM.

Project Name	:	**Zendesk Integration**
Role	:	Developer

Project Description: My Client wanted a Site for their Zendesk Special operations like user creation, password resetting functions and organization creation, they want to success this through Salesforce, we build one Experience cloud site on Salesforce to achieve these functions, we used Zendesk Developer API's on this.

Responsibilities: Internally I lead three person team, we analyses all Zendesk API's, done R&D on this, with the help of Postman we done some testing and make it as possible, later we implement this on experience cloud.

Technologies Used: Salesforce, Aura Components, Apex Class, Email Updates, HTML, CSS, JavaScript , Zendesk API and Credentials, Postman.

Project Name	:	**Budget Saudia**
Role	:	Developer

Project Description: Budget Saudia provides **an end to end Booking solution** that's tailor-made to meet any specific requirements. It covers Client Management, Complete Userlife cycle, vendor management, employee self-service portals, invoicing modules and a lot more. Integration with any existing/new systems is possible with ease.

Responsibilities:

- Develop, maintain, create, and improve validation rules, custom workflows, Visualforce pages, Apex customizations, custom objects, fields, and formulas
- Provide technical assistance and end user troubleshooting for bug fixes, enhancements, and "how-to" assistance
- Develop or review development of test protocols for testing application before user acceptance. Review test results and direct further development

Technologies Used: Salesforce, Aura Components, Apex Class, Visualforce page,Workflows, Email Updates, HTML, CSS, javaScript.

Contact Information

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