

Saurav Bhandari

Salesforce Consultant

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PROFESSIONAL SNAPSHOT:

- Salesforce Certified Application Architect with 6+ years of experience.
- Having 10X active Salesforce Certifications.
- Responsible to deliver the project as delivery lead and involved in project discovery, planning and estimations along with managing client's expectations for the new product.
- Also worked as the individual contributor for implementing functionalities using Lightning Web Components (LWC)
- Strong knowledge of SFDC standard Data Structures and familiarity with designing custom objects.
- Experience in Administration, Configuration, Implementation, Support Experience.
- Expertise in SFDC Development using Lightning Web Component, Apex, Classes, Controllers, Triggers, Batch Class, Indexes, Components, Tabs, Custom Objects, Reports and Dashboards, Profiles, Creating Roles, Page Layouts, Org-Wide Defaults, Sharing Rules, Work Flows, Process Builder, Custom Setting, Custom Metadata, etc.
- Ensured data integrity through the appropriate use of de-duping, loading and exporting tools for bulk of data using Data Loader and Import Wizard.
- Proficient in using meta-data migration tools using Salesforce Apex Data Loader, Github, ANT Migration Tool, Change Set, Workbench, SFDX, and CI/CD.
- Extensively involved in business and functional requirement gathering, business analysis, scope definition and functional design.
- Having extensive exposure to Agile Software Development Life Cycle.
- Recipient of continuous client appreciation for excellent deliverables and team management.
- Ranked Ranger with 400+ badges

SKILL SET:

Testing Skills	
CRM	Salesforce
Salesforce	Salesforce CRM, Lightning Web Component, Lightning Component, Apex Custom Controllers, Apex Classes, Apex Triggers, SOQL, SOSL, Workflow and Approvals, Reports and Dashboards, Salesforce CPQ, Sales Cloud, Service Cloud, Finance Cloud, Health Cloud, Apttus, nCino
Integration and its tools	Apex Data Loader, Import Wizard, Data Export, Mass Delete
Tools	Eclipse, Force.com Eclipse IDE Plug-in, Change Sets, Import Wizard, Platform (Sandbox and Production)
Database	Microsoft SQL Server 2008 R2® Developer Edition
Scripting/Programming Languages	Apex, SQL, SOQL, SOSL, HTML, CSS, JavaScript
Requirement Management Tool	JIRA, Salesforce CRM

CERTIFICATIONS:

- Salesforce Certified Platform Developer 1 (PD 1)
- Salesforce Certified Administrator
- Salesforce Certified Advanced Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Sharing and Visibility Architect
- Salesforce Certified Data Architect
- Salesforce Certified Application Architect
- Salesforce Certified Development Lifecycle and Deployment Architect
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant

CAREER JOURNEY:

- Associate
2016 British Telecommunication May 2016 - Sept
- Business Technology Analyst
2020 Deloitte USI Consulting Sept 2016 – April
- Proactive Monitoring Engineer Salesforce Since April 2020

PROJECTS:

Global Client Project	
Client	Confidential
Environment	Salesforce.com platform, Sales Cloud, Service Cloud, Customer 360
Role	Proactive Monitoring Engineer
Team Size	25
Responsibilities	<ul style="list-style-type: none"> • Understand customer trends, analyse patterns and identify action plans with a focus on critical issues prevention and risk mitigation • Engage with the customers on best practice use of the platform and environment • Engage with executive stakeholders, supporting customer technical implementations and transformation programs • Working with Salesforce R&D, Infrastructure and Product teams on technical issues, product roadmap, new features and technical hurdles.

Illumina	
Client	Illumina
Environment	Salesforce.com platform, Sales Cloud, Service Cloud, Marketing Cloud, Customer 360
Role	Salesforce Consultant
Team Size	25
Responsibilities	<ul style="list-style-type: none"> • Involved in requirement analysis and system design • Manage expectations with the client in the discovery phase of the project • Design, implementing and providing technical and business solutions according to requirement • Design various functionalities on Lightning Components • Setup release management structure with Continuous Integration and Deployment with Github

Abbott Laboratories	
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Client	Abbott
Environment	Salesforce.com platform, Sales Cloud, Service Cloud, HealthCare
Role	Salesforce Consultant
Team Size	8
Responsibilities	<ul style="list-style-type: none"> Involved in various stages of Software Development Life Cycle including requirement analysis/gathering, design user stories, business approach and system design Manage expectations with the client from discovery phase to production deployment Design, implementing and providing technical and business solutions according to requirement Led the team and setup the whole environment from scratch by setting up objects, flows, roles, OWD and sharing structure. Setup release management structure with Continuous Integration and Deployment with ANT and Salesforce DX

Coloplast	
Client	Coloplast
Environment	Salesforce.com platform, Service Cloud, HealthCare
Role	Salesforce Consultant / Data Migration
Team Size	8
Responsibilities	<ul style="list-style-type: none"> Worked on data migration from Oracle to Salesforce Creating roadmap for data transfer Worked with ETL Team to filter out the relevant data Developed framework for Continuous Integration and Deployment Developed automation system to load data automatically into the system Worked on Data Loader

Santander Bank	
Client	Santander Bank
Environment	Salesforce.com platform, Sales Cloud, Financial Cloud, nCino
Role	Salesforce Consultant
Team Size	15
Responsibilities	<ul style="list-style-type: none"> • Providing technical solutions for the functional requirements • Worked as a deployment strategist, business analyst and developer, worked on nCino FSI • Design and implemented solutions • Implemented various apex triggers, classes, and other customizations like approval process, workflows, process builders and validation rules. • Designed, setup and maintained Salesforce standard and custom objects while also structuring user roles, security, profiles and flows. Created reports and dashboards. • Created the roadmap for deployment process • Involved in requirement analysis and design of the Release Management • Setup CI-CD for release management.

Regions Bank	
Client	Regions Bank
Environment	Salesforce.com platform, Sales Cloud, Financial Cloud, nCino
Role	Salesforce Consultant
Team Size	25
Responsibilities	<ul style="list-style-type: none"> • Providing technical solutions for the functional requirements • Worked as a Dev Ops and Developer, worked on nCino FSI • Design and implemented solutions • Implemented various apex triggers, classes, and other customizations like approval process, workflows, process builders and validation rules. • Designed, setup and maintained Salesforce standard and custom objects while also structuring user roles, security, profiles and flows. • Created the deployment process by using change sets and ANT.

HPE FAST	
Client	HPE (Hewlett-Packard Enterprise)
Environment	Salesforce.com platform, Apttus, Sales Cloud,
Role	Salesforce Consultant
Team Size	60
Responsibilities	<ul style="list-style-type: none"> • Involved in requirement analysis and design phase • Setup and configured workflows, process builder, custom objects, validation rules. • Developed apex classes and test classes • Worked on Apttus • Worked on UI translations into 9 languages for global usage

ACHIEVEMENTS:

- Top contributor in various projects.
- Rewarded with Spot awards
- Recipient of continuous client appreciation for excellent deliverables, team management and partnership in mutual success
- Identify and automate daily process minimizing efforts by 70%
- Ranked Ranger with 400+ badges
- Awarded with “Best Presentation” of the year in college.

EDUCATION:

- Masters of Computer Applications : Jaipur National University : 72 %
- Bachelors of Computer Applications : Guru Gobind Singh Indraprastha University : 73 %

PERSONAL INFORMATION:

- Date Of Birth : 5 April 1995
- Languages Known : English, Hindi
- Interests : Counselling, Exploring, Music, Dance