**Professional summary:**

**4+** Years of Experience on **Salesforce.com CRM as an Administrator and Developer in Salesforce Platform.** Worked in various domains like Health and sales & service, etc. Having Experience in Visualforce Pages, Visualforce Page components, Apex (Classes, Schedule classes, batch classes, etc.), Triggers, Reports, Dashboards, **Lightning Components**, workflows, Approval Processes & Process builder, SOQL, SOSL, Client-side validations with JavaScript, etc. in Salesforce.

* Had good experience in collecting the Client Requirements.
* Good experience with **Administration, Configuration, Customization, Development and support** experience on **Salesforce.com**Platform.
* Hands on experience on **Sales force Lightening** and **Communities.**
* Experienced in implementation using **Apex Controllers, Triggers, Web Services and Visual Force Pages,** Components, Tabs, Custom Objects, **Reports**and **Dashboards.**
* Strong knowledge in **App - Exchange Applications** for integrating with Third Party Applications.
* **Data Load** for SDFC standard objects, custom objects.
* Experienced with **Lightning UI** development and working on **Lightning Process Builder**.
* Used different data tools like **Apex Data Loader, Excel Connector, Import Wizard, SFDC Data Export, Mass Delete** etc.
* Expertise in development using **Visual Force and Apex, SOQL, SOSL, WSDL, Web Services API** and custom user interfaces using **HTML** and **Apex tags**.
* Extensive Knowledge in Design and Development of User Interfaces using **HTML, DHTML, AJAX, XML, XSL.**
* Extensively worked on **CRM fusion** to manage duplicates, mass edit and delete records, convert leads etc.
* Good experience and knowledge of **Database Modeling**.
* Had good experience in **development** **of** **Lightning Components**.
* Ability to handle projects independently in Sales Force.
* Worked on Code deployment from Developer Org to QA & UAT Sandbox.
* Worked on **Schedule Apex**, **Batch Apex**.

**Employment Summary:**

* Worked with **Symplocus Soft Solutions Pvt** as a Software Admin/Developer from **May-2016 to Sep-2019**.

**Educational Qualification:**

* Completed Bachelor of Technology (ECE)from ‘GMR Institute of Technology’ affiliated with ‘*Jawaharlal Nehru Technological University’.*

**Technical Competenciess**

Platform **:**  Force.com.

Technologies **:**  Salesforce.com.

Salesforce Technologies **:** SalesforceClassic & Lightning.

Other Tools **: F**orce.com Eclipse IDE, Apex Data Loader

Web Technologies **:** HTML, CSS, JavaScript.

**Project 3: Oct-18 to Sep-19**

**Title : Ashley Home Store (Concierge)**

**Client : ASHLEY**

**Team Size : 25**

**Languages : Lightning framework, Apex, Visual Force, JavaScript**

**Project description:**

ASHLEY is a leading global provider of Furniture and service more than 70 years, set out to prove furniture can be made a better way. Designing and craft timeless styles that are comfortable and livable. For our guests, living the world dream is as affordable as it is priceless.

**Roles & Responsibilities:**

* Development of new Requirements, Enhancement to existing implementations.
* Gathering client Requirements & specifications. Creating the WBS (Work Breakdown structure).
* Development of user Interface using Lightning Components, Apex, Web services, JavaScript.
* Integration using Salesforce REST APIs (Web Service).

**Project 2: Nov-17 to Oct-18**

**Title : Advanced Health Media**

**Client : AHM (Sanofi, AstraZeneca, Gilead, etc.)**

**Team Size : 65**

**Languages : Apex, Visual Force, Lightning, HTML, CSS and JavaScript**

**Project description:**

AHM is a leading global provider of software and services designed to manage end to end interactions of Health Care Professionals (HCP) for Life Sciences industry.

**Roles & Responsibilities:**

* Collection of Client Requirements of an assigned clients.
* Development of new requirements & Enhancements for existing Implementation.
* Set up the permissions based on User role and Profile.
* Integration using REST APIs
* Implementation of Mobile compatibility.

**Project 1:** **Nov-16 to Oct-17**

**Project : WCT Project.**

**Client : Deloitte.**

**Role : SFDC Admin/Developer.**

**Environment : Salesforce.com, Apex, Visual force Pages.**

**Team Size : 12**

**Cloud System : Service Cloud.**

**Description:**

This project is related to a HRMS application was built on Salesforce platform. It deals with employee life cycle events from requisition to separation. It scatters to all the modules of HR department functions like Requisition, Scheduling Interviews, getting feedback on the candidates, Offers Letter generation, Immigration, Assignments, Mobility, etc. Integration with other systems to get the data inputs, and distribution of generated tasks in Salesforce to other connected / integrated applications.

**Responsibilities:**

* Development of Visualforce Pages, classes, Visualforce Components, Triggers, schedule & Batch classes, etc.
* Enhancements for Existing implementations.
* Feasibility study of requirements & enhancements given to me.
* Participated in Configuration management (version maintenance using Bit bucket).
* Development of Client-side Validations using JavaScript.
* Participated in API integrations with dotnet applications using REST API.
* Data loading using Apex Data loader.

**Responsibilities:**

* Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules
* Implementation of E-mail Alert and Workflows.
* Development using Visual force, Apex, JavaScript.
* Involved into Data migration.

**Declaration:**

I hereby declare that all the information furnished above is true to the best of my knowledge.

I am currently on **H4 EAD** and eligible to work in USA based out of Milwaukee WI.

Place: Milwaukee

(**Harshitha Kotagiri)**