**Muralidhar Thimmaiah**

## Email: muralidhart88@gmail.com Contact: +91 9886540652

**Profile Summary**

* 8 years of Professional IT experience of applications development
* 3.8 years of development experience with Salesforce.com along with technologies Apex, Ajax, Visualforce, Lightning framework
* Expertise on writing Apex Classes, Designing Visualforce Pages, SOQL and Triggers
* Good knowledge on Lightning components/UI development
* Solid knowledge of HTML, CSS, JavaScript, JSON, AJAX and SQL
* Good knowledge on Banking Domain and currently working in Banking Domain
* Worked on Agile Methodology using Sprints
* Design, develop, debug, tests the implements, and document moderately complex software component using JavaScript, HTML, AJAX and Database technologies like Oracle SQL developer
* Possess excellent coding, debugging, troubleshooting
* Worked on fixing bugs and enhancements for the applications developed.
* Strong analytical and problem-solving skills with good interpersonal and communication skills.
* Involved in training fresher’s on technical concepts on developing application.
* Have onsite experience of 1 month for UAT.

**Professional Summary**

* **Wells Fargo Centre**, Bangalore, From **Oct 2018 to till date**
* **Cognizant Technology Solutions**, Bangalore, From **Sep 2016 to Oct 2018**
* **Datamatics Global Services Ltd**, Bangalore, From **Apr 2015 to Sep 2016.**
* **Iron Mountain Services Pvt Ltd**, Bangalore, From **Jan 2013 to Apr 2015**.

**Technical Skills**

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| **Professional** | Salesforce Developer, Lightning UI development, Apex Programming, Visual Force |
| **Operating System** | Windows 7, Windows 10 |
| **Languages** | C, SQL, HTML, JavaScript, Core Java |
| **Tools** | Salesforce Developer, Lightning UI development, Apex Programming, Visual Force , IBM BPM 8.x, IBM BAW |
| **Data Bases** | Oracle, DB2 |

**Education Qualification**

* **Master of Computer Applications - MCA, KLE College, Bangalore University, 2012**
* **Bachelor of Science - BSc, Sri Bhagwan Mahaveer Jain College, Bangalore University, 2009**

**Project Details**

 **Project 1**

**Title : Cornerstone**

**Client :** Wells Fargo

**Role :** Developer/ Unit Testing

**Duration :** Oct 2018 to Till Date

**Team Size :** 15

**Technology :** Salesforce Platform/Lightning UI Development

# Description:

 The cornerstone application is designed to provide a robust, flexible and dependable customer due diligence system for high risk and low risk customers which also accommodates multiple businesses across global locations and satisfies multiple regulatory jurisdictions. It addresses enhanced due diligence and investigative functional processes. The process includes onboarding customer to any of the line of businesses and due diligence process periodically for the ongoing customers by reviewing and multiple level of investigations / Approvals.

**Responsibilities:**

* + Involved in requirement analysis, design and implementation of functionalities within timeline.
	+ Developing customized solutions within the Salesforce platform.
	+ Developed lightning UI pages using Lightning components with controllers and handlers.
	+ Creation of page layouts, objects, field relationships and validation rules
	+ Customization of existing salesforce objects and custom objects creation with validation rules.
	+ Developed and building customer business logic with APEX Classes and Methods
	+ Worked on SOQL for data manipulation based on business requirements
	+ Worked on batch apex and schedule apex classes
	+ Email services automation based on business requirements

**Project 2**

**Title :** Walmart Canada HR

**Client :** Walmart

**Role :** Developer/Unit Testing

**Duration :** Sep 2016 to Till Date

**Team Size :** 12

**Technology:** Salesforce Platform/ Visual Force, IBM BPM

# Description:

Canada Service Model (CSM) - is the Global BPM solution for Walmart’s Canada – Human Resources department. HR team will be utilizing this solution for the in & out

processes involved with their employees starting from their onboarding, allocation, payroll benefits, etc., The CSM solution involves numerous external systems integrated with BPM. The approval process and documentation process is completely handled in BPM along with out of box responsive User Interfaces and the part of the system got migrated to Salesforce.com.

**Responsibilities:**

* + Involved in requirement analysis, design and implementation and sharing of tasks among the team members.
	+ Understanding migration requirements as per business and implementation in SFDC platform.
	+ Implementation of workflows and features development as a team member
	+ Implementation of Visual Force pages using visual force components
	+ Implementation of APEX classes, controllers and triggers for various functional requirements
	+ Worked on SOQL for data manipulation of based on business requirements
	+ Automation of Email messages using email classes and methods
	+ Implementations on workflows and approval processes.

**Project 3**

**Title :** Egypt Account Opening Process

**Client :** Emirates NBD

**Role :** Developer/Unit Testing

**Duration :** Apr 2015 to Sep 2016

**Team Size :** 5

**Environment :** IBM BPM 7.5.1.2, Oracle

# Description:

It is an end to end banking application for Egypt Emirates NBD bank which includes Account Opening Process, Cards and Loans Process, Remittance Transactions Process, Exceptional Transactions and Generic Process also includes Reporting application.

**Responsibilities:**

* Implementation of Business workflow for Cards and Loans process and completely handled the process till production support.
* Responsible to implement the coach design, integration Services, general system services
* Involved in Unit testing/complete process testing for all the 5 processes.
* Implemented reporting app with complex queries for all 5 processes
* Been to onsite for UAT support for 1 month
* Responsible for Unit testing, Production Deployment, Post Production Support.
* Worked on major enhancements in cards and loans process/Other processes.

**Project 4**

**Title :** Agent Workflow system V2.0

**Client :** Iron Mountain

**Role :** Unit Testing/Bug fixes and Enhancements

**Duration :** Jan 2013 to Apr 2015

# Team Size : 20

**Environment :** IBM BPM 7.5, IBM BPM 8.0.1, Apex Toolkit, Oracle as backend, with SKP integration for customer database with SOLR indexing, LDAP integration, ESB integration

# Description:

Agent Workflow system is a customer care tool to manage the work flow of a customer care (It is an Expansion Project built in BPM 8.0.3 and it’s a migrated project from Lombardi 7.2 to BPM 8.0.3).

# Responsibilities:

* Coach designing/UI development
* BPD workflow designing/Implementation
* Involved in Unit testing for all environments
* Identified many production bugs post production release and resolved those bugs.
* Built reporting framework and its automation.
* Worked on enhancements thru JIRA tracking tool

**Achievements**

* + Got two times **YOU ROCK Awards** in 2 years in Iron Mountain
	+ Rewarded with Spot awards and cash awards for the good delivery of project.

**Personal Details**

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| **Name** | MURALIDHAR THIMMAIAH |
| **Father Name** | THIMMAIAH |
| **Date Of Birth** | 30-Mar-1988 |
| **Gender** | Male |
| **Marital Status** | Married |
| **Nationality** | Indian |
| **Languages Known** | English, Kannada, Hindi |