

[Leela kumar singavarapu](#)

[Senior salesforce Developer](#)

[s.leelakumar143@gmail.com](mailto:s.leelakumar143@gmail.com)

Cell: +91 9666432399

### ***Professional Summary:***

---

- Overall 3.9 years of IT Experience in that 3.9 Years of Salesforce CRM developer with 4X salesforce certified and 2X copado certified
- Basic Knowledge on Salesforce classic and Lightning platforms, workflows and Apex triggers, Data loader , Visualforce pages and Lightning web components
- Experienced in Rule Engine Configuration like Rule creation , Rule updation.
- Experienced in building Custom Applications that includes administration, configuration, implementing and support experience with Salesforce.com platform.
- Excellent understanding of Org hierarchy, Roles, Profiles, Users, object level security, field level security, record level security and sharing rules.
- Experience with tools like Apex Data Loader, Visual studio ,Eclipse IDE and Force.com IDE.
- Experienced in integration of Salesforce.com with external applications by using Web Services API, REST
- Designed junction objects and implemented various advanced fields like Picklist, Controller/dependent picklist Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, sharing rules and Process Builder for automated alerts, field updates, and Email generation according to application requirements.
- Worked with SOQL, SOSL.
- Experience in managing Salesforce.com sandbox and production environments.
- Experience in web technologies including HTML, XML, CSS, Java Script.
- Excellent debugging skills.
- Excellent communication and interpersonal skills accustomed to working in both large and small team environments.
- Experience in Form Assembly to create web page and connect with salesforce.
- Good command on documentation parts like technical doc, user training doc etc.
- Basic Knowledge in Einstein Analytics Like Stories, Dashboard, Dataset etc.
- Basic knowledge in Lightning Component
- Basic Knowledge in Lightning Web Component.

## Skills Profile

---

### Technical

<b>Programming languages</b>	Apex , Java , Python Basics
<b>Operating System</b>	Windows 10 , Windows 7 , IOS
<b>Database</b>	Oracle, SQL Server , Mango
<b>Version Control</b>	Salesforce.com
<b>Salesforce Technology</b>	Salesforce CRM Customization, Force.com platform, Apex Classes/ Controllers, Visualforce Pages/Components, Batch Apex and Triggers, Workflow & Approvals, Custom Objects, validation rules, Profile permission, Test classes, Assignment rules, SFDC Configuration, Lightning Component, Lightning Web Component, Einstein Analytics
<b>Tools</b>	Force.com IDE, Force.com API tools (Data Loader), ANT, Eclipse, Visual Code Studio , Gitlab , Copado

## Professional Experience:

---

**Capgemini India Pvt Ltd.**

**june 2019 – Dec 2021**

**Project: MUFG Bank (Global CRM, Commercial Cloud)**

**Role: Salesforce Implementation, Support, Maintenance Data and Migration (MUFG Bank)**

**Technology: Salesforce configuration and development and deployment**

**Environment: Salesforce.com, Force.com Explorer, Apex, Visualforce, Lead Management and Case Management, Salesforce.com Data Loader.**

**Description:** Application is being built to store the Bank Users and their Opportunities information. We have done enhancements to the application. Workflows, e-mail configuration, case management, assignment rules, sharing, apex code, apex triggers and data remediation as well. Integrated with external systems to fetch the financial information into Salesforce application.

### ROLES & RESPONSIBILITIES:

- Involved in SFDC Application Setup activities and customized the apps to match the functional needs of the organization.
- Expertise in Creating Roles, Profiles, Reports and Custom Objects

- Developed various Triggers, Custom buttons and Links, Visualforce Pages, Visualforce components, Apex Classes and other customizations.
- Implemented workflow rules and approval process.
- Developed Lightning Components, Salesforce Lightning design systems (SLDS).
- Data Migration from existing systems to SFDC using Apex Data Loader.
- Understanding the requirements from customer for enhancements.
- Daily issues are discussed with Onsite coordinator and respective Users.
- Responsible for Creation of objects and fields, Record Types, Page layouts.
- Configured and modified user roles, permissions, and profiles as per business requirement.
- Creation of Case Assignment rules.
- Worked on Process builder and created Validation rules.
- Involved in the understanding the business requirement for Change Requests, preparing the technical design document and development of the Change Requests.
- Creating a custom lightning service console application and customized console utilities.
- Data Mapping and Data Loading into SFDC using Data Loader.
- Written Batch Classes, Apex Triggers in the application for various Business/functional requirements.
- Deploy the project into a testing and production environment using Change sets

#### **Professional Experience:**

---

**IQVIA (RDS) India Pvt Ltd,**

**Dec 2021 - Present**

**Project: Novartis Engage & AZ Engage(Global CRM, Commercial Cloud)**

**Role: Salesforce Implementation, Support, Maintenance Data and Migration (Novartis Engage)**

**Technology: Salesforce configuration and development and deployment**

**Environment: Salesforce.com, Force.com Explorer, Apex, Visualforce, Lightning app Builder , Lightning components , Flows**

**Description:** Application is being built to store the Healthcare Organizations and Experts in Healthcare Users and their Collaborative information. We have done enhancements to the applications for both Novartis Engage and AZ engage. Workflows, e-mail configuration, Rule configuration, case management, assignment rules, sharing, apex code, apex triggers and data remediation as well. Integrated with external API systems to fetch the financial information into Salesforce application.

#### **ROLES & RESPONSIBILITIES:**

- Involved in SFDC Application Setup activities and customized the apps to match the functional needs of the organization.
- Expert in Rule management and Rule Configuration on Lightning using custom metadata.
- Created Visualforce pages and Components for Emails and Sign in sheets.
- Expertise in Creating Roles, Profiles, Reports and Custom Objects

- Developed various Triggers, Custom buttons and Links, Visualforce Pages, Visualforce components, Apex Classes and other customizations.
- Implemented workflow rules and approval process.
- Developed Lightning Components, Salesforce Lightning design systems (SLDS).
- Data Migration from existing systems to SFDC using Apex Data Loader.
- Understanding the requirements from customer for enhancements.
- Daily issues are discussed with Onsite coordinator and respective Users.
- Responsible for Creation of objects and fields, Record Types, Page layouts.
- Configured and modified user roles, permissions, and profiles as per business requirement.
- Creation of Case Assignment rules.
- Worked on Process builder and created Validation rules.
- Involved in the understanding the business requirement for Change Requests, preparing the technical design document and development of the Change Requests.
- Creating a custom lightning service console application and customized console utilities.
- Data Mapping and Data Loading into SFDC using Data Loader.
- Written Batch Classes, Apex Triggers in the application for various Business/functional requirements.
- Deploy the project into a testing and production environment using Change sets

## **EDUCATION:**

- B.tech,2019-VIT, Bhimavaram

## **Certificates:**

- Salesforce Platform Developer I Certified.
- Salesforce service cloud developer
- Salesforce Administrator Certified
- Salesforce Platform App Builder
- Java – OCAJP - 1Z0-808 Developer Certified
- Copado Fundamentals I certified
- Copado Fundamentals II certified.

**I hear by declare that the above information provided is correct as per my knowledge and belief.**

**Date:**

**Place: Bhimavaram**

**[Signature]**

