Dhanalakshmi.C
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Objective:

To work in a globally competitive environment on challenging assignments, that shall yield the twin benefits of the job satisfaction and a steady-paced professional growth.

Professional Summary:

- Around 5 years of experience in development of Cloud Computing applications on Salesforce.
- Extensive skills in analyzing Business & Functional Requirements with analysis, design, development, customizations and implementation of CRM using different modules in Salesforce.com.

Skills:

- Hands on experience in SFDC development using Apex Language, Apex Trigger, Apex Class , Apex Test Methods , Batch Apex and schedulers, Visualforce Pages, Visualforce Components & Controllers including deployments to production.
- Decent written and verbal communication skills with much exposure to client interaction and requirement clarifications.
- Work experience in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, Workflows .
- Knowledge in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.
- Experience in integrating Salesforce custom development with continuous integration through Team City.
- Experience in web technologies like HTML,CSS, JavaScript.
- Knowledge of Eclipse tool for the development of Force.com projects.
- Cohesive team worker, having strong analytical, problem solving and interpersonal skills
- Providing the SFDC solutions according to the client needs.

Certifications:

Dev 401 Salesforce Certified
401 Transition Exam Certified
Platform Developer-I Certified
Salesforce Admin Certified
Salesforce CPQ Certified
Salesforce Trailblazer with 100+ badges

Employment Summary :

ET Marlabs(Technical Lead)
From June 25th 2018 – Till Date

Salesforce India Pvt Ltd. (Developer)
From October 1st 2014 – - June 6th 2018

Academic Qualifications:

Qualification	Institute	Year of passing	Marks
B. Tech	B.I.T Institute Of Technology	2012	72.3
Intermediate	S.L.N Junior Colleage	2008	92.6
S.S.C	Z.P.H school Narayanapuram	2006	81.3

Key Responsibilities handled (ET Marlabs):

- Collecting the requirement and providing the solution.
- Handling multiple modules at the same time
- Providing the estimates
- Giving sessions to freshers related to SFDC topics
- Code review and helping team members to handle their tasks effectively
- Making sure that team following the best practices
- Making sure client bliss is followed in each task which we deliver
- Making sure that we develop reusable components.
- Developing the complex logics

Key Responsibilities handled (Salesforce India Pvt Ltd):

- Developing the Code as per the business requirements.
- Unit testing and integration testing of owned use cases.
- Handled different types of issues.
- Test Driven Development.
- Worked on Managed Packages.
- Worked on Continuous Integration

- Worked on Avalara Tax as a single resource
- Worked on Payment Gateways, ex: Authorize.net, Brain tree, CyberSource
- Worked on Salesforce DX
- Worked as a Hybrid Engineer

Project Details:

Project 1:

Project   :   Merck
Customer   :   Merck
Role   :   Technical Lead)
Technologies :   Salesforce, Webservices, REST, SOAP,HTML, CSS.

Project Description
This project is regarding SAP CRM migration to SFDC CRM and Merck is 350+ years old pharmaceutical company. I am working in a module called Complaint Management. We have provided the ability to create a Case (Complaint)in SFDC through Email To Case and With and Without Reference (Customised). To create a with reference Case we have integrated with SAP CRM through the lightning UI. Once details are fetched from CRM Case will be created and it will be extended to Credit Note and Debit Note and Return, etc.. based on the client request. We have implemented 4 levels of approval process, here approvers will be fetched from SAP system based on the First approver which is manual entry. Ap on approval details will be posted to SAP CRM.

Responsibilities:

• Involved in requirement gathering and Estimating the project.
• Solution design and developing the complex logics.
• Worked on Service console
• Worked on Email Services.
• Involved in end user training.
• Responsible for delivering the task on time.

Project 2:

Project   :   SFDX Billing
Role   :   Force.com Developer, Team Member (Developer)
Technologies :   Apex, REST, SOAP.

Project Description

AvaTax plugs into the software you already use to calculate guaranteed accurate sales tax rates for every transaction in every state, determine product taxability, and generate detailed reports on demand.

It is useful when you have different address locations on each level, AvaTax will have a mechanism where you can send address info to get the right tax value in order to calculate the correct tax for your invoices. Calculating AvaTax at Order,Invoice, Credit note and Debit Note level.

Payment Gateway integration with billing package [Cybersource, Authorize.net, PayFlow Pro and Payeezy]

Implementation of following API calls for gateways:

• Charge

• Void

• Authorization

• Refund

Responsibilities:

• Developing the Code as per the business requirements.

• Unit testing and integration testing of owned use cases.

• Handled different types of issues.

• Test Driven Development.

• Developed Apex Classes, and Apex Triggers for various functional needs in the application and worked on lightning components

• Integration With Avalara Tax(Taken complete responsibility for Tax module)

Project 3:

Project   :   INVOICEIT
Role   :   Force.com Developer, Team Member (Developer)
Technologies :   Salesforce, JQuery, HTML, CSS.

Project Description

Invoice IT is a leading Salesforce.com AppExchange and Cloud Alliance Partner. We develop and market innovative cloud-based applications on the Force.com on-demand platform. We are constantly striving to innovate, creating new business applications and delivering the next generation of enterprise software on the Force.com platform.

Here I have involved in developing classes, pages and triggers on various object. Also written batch for generating invoices and for collecting payments. Involved in end to end functionality of billing.

Responsibilities:

• Involved in requirement gathering.
• Responsible for configuring the objects, fields, validation rules, workflows and approval process, email templates.
• Worked on standard reports, dashboards and custom reports.

• Responsible for customizing the apex controllers, apex test classes, visual force pages, triggers.
• Involved in end user training.

Project 4:

Project   :   GLEN
Customer   :   Silverline CRM Solutions(USA).
Role   :   Force.com Developer, Team Member (Developer)
Technologies   :   Salesforce, AngularJS, JQuery, HTML, CSS

Project Description

The Application built allow user to view the documents of the particular account in a grid. This grid will contains the searching, sorting and pagination functionalities. So that we can search the documents easily. And this also grid also includes many filters based on that we can filter the documents.

Responsibilities:

• Involved in requirement gathering.
• Responsible for configuring the objects, fields, validation rules, workflows and approval process, email templates, Quote templates.
• Worked on standard reports, dashboards and custom reports.
• Responsible for customizing the apex controllers, apex test classes, visual force pages, triggers.
• Involved in end user training.

Personal Details:

Name   : Dhanalakshmi

Date of Birth   : 16th july 1990

Father's Name   : C.VENKATESULU

Nationality   : Indian

Address   : Madiwala,Maruthinagar, Bangalore

Languages known : English, Telugu

Declaration:

I Dhanalakshmi, hereby confirm that the above given information is true to the best of my knowledge.

Place: Bangalore

Date: **(Dhanalakshmi)**