# Pramod Kumar V

## Contact

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## **Professional Summary**

- > 6 Years of Experience in customizing the applications on Sales force platform.
- Proficient in SFDC configurations (Process Builders, Validations rules, Workflows, Assignment rules, Reports/Dashboards, Access Control, Custom objects/fields)
- Strong Knowledge of APEX (Classes, Triggers, Batch processing, Test coverage classes, Deployment strategies)
- Strong Knowledge of Visualforce (Page, Custom/Standard Controller).
- Strong Knowledge on Vlocity(Omni scripts, Data Raptors, Integration Procedures, Calculation Matrices, Vlocity Cards)
- Advanced SFDC user/administrator skills (including using permissions, roles, profiles, queues, security setup, views, and page layouts)
- Experience in Deployment through AutoRabit, Jenkins (Continuous Integration/ Continuous Deployment Tools) and Change Sets.
- Proficient in using meta-data migration tools like GIT, Source-Tree, Workbench, ANT, Eclipse IDE and Data Migration through Apex Data Loader, AutoRabit, and Data Import Wizard.
- > Platform App Builder, Admin Certified, Vlocity Developer Certified, SAFe Agile Certified.
- > Self-motivated and quick learner. Ready to explore and learn new technologies.

#### **Experience Summary**

Organization Name	Duration
Legato Health Technologies	May 2018 till Date
Cognizant Technology Solutions	April 2017 to May 2018 (1.1)years
Accenture Services Solutions	August 2014 to April 2017 (2.8) years

#### **Project Details**

CLIENT 4: ANTHEM(LEGATO) DURATION: MAY 2018 TILL DATE ROLE: SENIOR SOFTWARE ENGINEER

## **PROJECT OBJECTIVE**

Anthem is a provider of health insurance in the United States. It operates in salesforce in two divisions Large group and Small group. Its uses both sales and service cloud features of salesforce and CPQ build on Vlocity platform.

## ROLE AND RESPONSIBILITIES:

- Trained on Vlocity.
- Customization as per client requirements in Vlocity using Omni scripts, Data Raptors, Integration Procedures, Calculation Matrices, Vlocity Cards and Salesforce.
- > Automated Post Refresh Activities.
- > Automated Test Data Deletion after Production Deployment
- End to End deployment through Continuous Integration and Deployment(Version Control and Autorabit)
- Migration using AutoRabit, Bit-Bucket, Git-Bash and Source Tree.
- Worked on page layouts, permission sets and Record types
- Worked on creating custom Reports and Public Groups
- Writing Apex triggers and classes as per requirements
- Worked on health cloud. This empowers patients to take ownership of their health goals and care plans.
- Designing Visual force Pages.
- Data migration using AutoRabit
- Requirement captured through Jira.

CLIENT 3: QLIK(COGNIZANT) DURATION: APRIL 2017 – MAY 2018 ROLE: PROGRAMMER ANALYST

#### **PROJECT OBJECTIVE**

Qlik is an analytics software Industry wanted to sell their products to the customers and vendors. It uses

all the sales features of salesforce to sell their products. In addition, uses Case-handling features to

resolve cases/complaints from customers.

#### ROLE AND RESPONSIBILITIES:

- Customization as per client requirements.
- > Writing Workflow rules, approval process, defining role hierarchy.
- Worked on page layouts.
- Involved in creating permission sets and sharing rules.
- Worked exclusively on sharing rules, Record Types.
- Worked on creating custom Reports and Dashboards
- Writing Apex triggers and classes as per requirement
- Designing Visual force Pages
- Data migration using Data Loader

- Migration using ANT Tool, Bit-Bucket Source Tree.
- End to End deployment through Continuous Integration and Deployment(Version Control and Jenkins)
- Requirement captured through Jira and Service Now.

CLIENT 2: ARCHER DANIEL MIDLANDS(ACCENTURE) DURATION: NOVEMBER 2015 – APRIL 2017 ROLE: SOFTWARE ENGINEER

# **PROJECT OBJECTIVE**

Agro-Based Industry wanted to sell their products to the customers and vendors. The organization buys raw agricultural products turn them to finished goods and sell them in the market. As a developer, we were responsible for migrating/loading customer data and to develop new features for the Organization. Extensively used Sales Cloud.

ROLE AND RESPONSIBILITIES:

- Understanding the customer requirements Analysis and Design
- Experienced in generating Reports and Dashboards as per business requirement
- Extensive experience in migrating Creating Roles, Profiles, Permission Sets, Page Layouts, Record Types, Validation Rules, Workflow Alerts and Actions, Approval Processes and Custom Report Types from one org to another.
- Data Migration to Production.
- Responsible for providing knowledge transfer to new team members Support
- Designed user interface using Visual force pages.
- Designed and deployed Apex Triggers and Apex Classes for various functional needs in the application.
- Involved in creating different Page layouts, Validation rules, Workflows & Approval

CLIENT 1: ROCHE DIAGNOSTICS (ACCENTURE) DURATION: SEPTEMBER 2014 – OCTOBER 2015 ROLE: ASSOCIATE SOFTWARE ENGINEER

#### **PROJECT OBJECTIVE**

**Roche Diagnostics** is a diagnostic division, which manufactures equipment and reagents for research, and medical diagnostic applications They wanted to give samples of medicine/medical equipment to the

druggists/doctors to test the samples and then approve it. Extensively used lead and opportunities concept.

# ROLE AND RESPONSIBILITIES:

- Gathered the requirements and gave the design that best suits for the business needs.
- Created workflow rules and defined related tasks, time-triggered tasks, email alerts.
- Moving code changes to UAT and production.
- Managing customer tickets and production access.
- Writing Apex Triggers, Apex Classes & Test Classes.
- Creating Validation Rules, Workflow Rules & Approval Process.
- Created Page Layouts to organize fields, custom links, related lists, and other components on record pages.
- Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.
- Deploy using Change sets for sandbox to production environments.
- Created profiles and implemented Object and field level security to hide critical information on the profile users.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Documented the requirements, User manuals and user training.
- Performed unit testing and system testing and regression testing

## Education

B.E. in Computer Science and Engineering (2010-14) from R V College of Engineering, Bangalore

Declaration: All the above stated information is valid and true to the best of my knowledge.

Pramod Kumar V