**ARUNKUMAR JAYARAMAN**
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**PROFESSIONAL EXPERIENCE:**

* **Having 9+ years** of professional work experience in extensive programming in **Exstream 6.x/8.0.308,8.0.323,8.0.331,8.5,9.5.201,9.5.301,9.5.305,16.3.0/16.5 /16.6 design and deployment** and Insurance, Finance and Banking Domain  **.**
* Having knowledge and experience of **remote collaboration. And on-demand integration(IBM Content Manager,EWS),Live(interactive),DXF, Command Center.**
* Having knowledge and experience of **Communication Builder, Communicationi Server, Control Center, CAS, Workhop.**
* Having knowledge and experience of **Message Point,** **GMC Inspire,DOC1.**
* I have good experience i**n configuration capability** including core processes, tools and standards**.**
* I have good knowledge and experience in **JIRA.**
* I have good knowledge in **Github, AWS, Devops.**
* I have knoweledge instakeholder management and People management.
* Worked on Banking Domain and Insurance Domain as Developer and support analyst.
* In depth expertise in all aspects of the SDLC including requirement analysis, design, development and debugging.
* Work experience in different Data files creations, their File Formats (**delimited, columnar, XML** and ODBC File and their Mapping (auto and manual).
* **Work Experience in Page Design, Design Templates, Rules, deployment**
* Work experience in messages (Text and graphics), Rules, campaigns, Lists, connector’s components, paragraphs and sections.
* Work experience in Different Types of Outputs (**PDF, HTML, XML, postscript and RTF and AFP**) and output Queue’s and report generation.
* Work experience in Different Types of **Barcodes, Breaks, Banner Pages, and Inserters**.
* Having knowledge Connectors and ODBC Connection in Dialogue.
* Strong knowledge in Application creation, Application runs.
* Possess strong knowledge in setup of System Environment (Approval process, Language, locale Users and Users Groups), Design Environment (Fonts installation, Design Layers, Color Families, Page Types, Tag Sets (test and Messages) and Delivery Environment(Barcodes, Outputs, output Queues).
* Possess strong knowledge how to handle the Database of Exstream Dialogue where all the objects are stored.
* Hands on experience on databases such as **Oracle DBA, MDB,DB2** and also Dialogue.
* Hands on experience on **Unix Scripting and automating processes in Unix, Batch Scheduler, Composition experience, resolving production issues**
* I have knowledge in Mainframe Z/OS **JCL,TSO.**
* Quick learner and excellent team player, ability to meet tight deadlines and work under pressure.

**WORK EXPERIENCE:**

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| --- | --- | --- |
| Software engineer | **Srija Solutions Pvt Ltd.** | June 2010 - Aug 2013 |
| Senior Software engineer | **NTT DATA Global Delivery Services** | Aug 2013-Oct 2013 |
| Associate consultant | **CAPGEMINI** | Oct 2013-Mar 2015 |
| Senior Associate consultant | **INFOSYS** | March 2015-May 2019 |
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**PROFESSIONAL MEMBERSHIPS / CERTIFICATIONS**

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| --- | --- |
| Professional Society / Certification | Member Since / Date Certified |
| Oracle OCA 11G Certified Database Associate | 11-12-2011 |
| Hp Exstream HP2-B93 Certified | 29-12-2015 |
| Fundamentals of insurance | 15-04-2016 |
| OpenText Exstream 16.6 Developer Certificate | 19-06-2020 |

**ACADEMICS:**

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| --- | --- | --- | --- |
| Degree and Date | Institute | Major and Specialization | Score |
| Bachelor Of Engineering  | PSG College of Technology (Anna University) in Coimbatore, Tamil Nadu. | Electrical and Electronics Engineering  | 68.2% |
| 12th | Kurinji.Hr.Sec.Sechool in Nammakal | Biology | 89.93% |
| 10th | Nirmala.Hr.Sec.School in Kolathur. | Science | 83.20% |

**EXPERTISE SUMMARY:**

|  |  |
| --- | --- |
| Software Used | HP Exstream (Dialogue) and ORACLE DBA 11g,Sql Server |
| Operating Systems | Windows 98, 2000, XP, UNIX. |
| Tools | **HP Exstream (Dialogue),GMC Inspire,DOC1** |
| Programming Languages | SQL, PL/SQL, Basics of C, Basics of java, Basic Visual Basic. |
| Web Technologies | HTML, XML,SOAP,XSLT |

**KEY PROJECTS**

***Client:* Charles Schwab**

***Role: Project Lead***

***Tool:* OpenText Exstream**

This project is to design customer communication forms using HP Exstream, which were earlier designed using Doc1. Upgrading the forms platform will provide important quick wins to customer experience and time-to-market creating immediate business benefits. This project deal with Ondemand and HighVolume insurance policy for 3 separate line of business -Retail, Client, Advisory . To accomplish this task involvement of 3 teams is measured.  Team Mainframe supply Customer details to DAT Team and customer data are filter and provides input to HP Exstream as XML format and Columnar forat. Outputs are generated in both AFP (black and white) and PDF (Color) format with signature details for onDemand form.

**Roles & Responsibilities:**

* Writing business logic, mapping the variables, Running and debugging the Dialogue Engine.
* Package the application and produce the sample PDF output and verify the changes with some test cases
* Responsible Analysis, design, development and testing of new documents for different systems in dialogue.
* Responsible for Creation of different data files like Customer driver file, Reference files and Initiation files.
* Adding rules and creating formulas as per the business rules
* Developed a batch process which runs on daily routine.
* Have to closely work with onsite team members, Business Analysts.
* Need to work closely with different Vendors to fixthe service requests.
* Page design and optimization
* Design Templates, Rules, deployment

***Client:* Farmers**

***Role: Senior Developer***

***Tool: Opentext Exstream Dialoue***

This project is to design customer communication forms using HP Exstream, which were earlier designed using Documerge. Upgrading the forms platform will provide important quick wins to customer experience and time-to-market creating immediate business benefits. This project deal with Ondemand and HighVolume insurance policy for 3 separate line of business -Home, Auto & Umbrella. To accomplish this task involvement of 3 teams is measured.  Team Mainframe supply Customer details to DAT Team and customer data are filter and provides input to HP Exstream as XML format. Outputs are generated in both AFP (black and white) and PDF (Color) format with signature details for onDemand form.

**Roles & Responsibilities:**

* Writing business logic, mapping the variables, Running and debugging the Dialogue Engine.
* Package the application and produce the sample PDF output and verify the changes with some test cases
* Responsible Analysis, design, development and testing of new documents for different systems in dialogue.
* Responsible for Creation of Language Layers and Understanding of the Functionalities of Remote Collaboration.
* Responsible for Creation of different data files like Customer driver file, Reference files and Initiation files.
* Adding rules and creating formulas as per the business rules
* Page design and optimization
* Design Templates, Rules, deployment

***Client: Insurance PAYMENT templates delivered through multichannel***

***Role: Devloper***

***Tool: Opentext Exstream***

This project aims to significantly reduce cost and enhance customer experience by providing a single software solution for schedule, notices, receipts, correspondence, campaigns and more. Notices and Receipts are automated to be delivered to the customers through many channels like **Print/Mail, Email containing secured document, SMS, and On-demand,live.** Also, the enterprise Content Experts are given the opportunities to create/edit/approve Marketing Messages and campaign them with ease using HP Exstream Remote Collaboration.

**Roles & Responsibilities:**

* Analyzing the requirements & obtaining the resources, such as promotional coupons and language content, to facilitate the creation of the templates.
* Enhance the existing system output (Premium Payment Notice and Premium Payment Receipts) to most sophisticated format.
* Generate an output in multi channels to facilitate Print, Email, SMS and Archival.
* Analysis and coding of business logic for our application and design of promotion message.
* Setting up of Batch and On-demand process.
* Setting up of Remote Collaboration process to facilitate the management of Marketing Information by the Business
* Involvement in carrying out rigorous testing process that includes Peer review, Functional and Integration tests to ensure deliverance of quality work