Name:- SANDEEP KUMAR YADAV

**Contact No. :- 8882123759**

**Email I’d:-** [**sandkuyad@gmail.com**](mailto:sandkuyad@gmail.com)

**CARRIER OBJECTIVE:-**

Seeking a position to utilize my skills and abilities in an organization that offers professional growth while being highly Competent, Innovative and Flexible.

**SUMMARY:-**

* **3 years** of hands-on experience in Salesforce and total **3.11 years**’ experience.
* Having knowledge of Salesforce, LWC, Apex classes, Triggers, Pages, Record Type, Batches, Visualforce, Force.com, Workflow, Approval Process.
* Involvements in Requirements Analysis, Design, Build and Unit Testing.
* Having knowledge of Triggers.
* Worked on Customization functionalities like email to case, articles, reports etc.
* Having experience on Chatter.
* Worked on Build configurations items like Workflow, Validations, Profiles, Layout design, Security settings, Assignment rules, users/defining, Role Hierarchy, Escalation Rules etc.
* Good team players with excellent technical skills and coordination with the Onshore and Offshore team.
* Experienced in Administration, configuration and Support of Salesforce CRM applications based on Apex.
* Involved in Custom Integration of Outbound Messages, Workflow and Approvals, Reports, Custom Objects and Tabs, Email Services, Security Controls, AppExchange, Package and Custom Application, Sandbox data loading.
* Experience in designing of Custom Objects, Custom Fields, Pick List, Role Based Page Layouts, Process Builder, Email Service, Triggers, Validation Rules, Workflow Alerts, Approval Process, Custom Tabs, Custom reports, Dashboards and design of Visual Force Pages.
* Experience in Testing activities for projects leveraging different software development methodologies (Agile, n-Jams).
* To make a valuable contribution to the organization, by utilizing the best from my project experience in the field of Information Technology and to further groom myself for future Challenges
* Have worked and knowledge of Salesforce, Understanding of Object-Oriented programming principles, and Software Development Life Cycle
* Hold a Certification of **Salesforce Certified Administrator (ADM-201)** and **Salesforce Certified App Builder (401).**
* Ability to work with teams in remote locations to complete assigned tasks.
* Good communication skills, both verbal and written.

**Experience Summary**

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| --- | --- | --- | --- | --- |
| **Organization** | **Role** | **Designation** | **From** | **To** |
| HCL Technologies | Merck (Working as a Developer and Admin on TIBCO and Salesforce dashboard) | Software Engineer | October 2016 | September 2017 |
| HCL Technologies | Global Implementation Service (Worked as a Developer and Admin on Salesforce Project ) | Software Engineer | December 2017 | 17 June, 2020 |

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| **Organization** | **Role** | **Designation** | **From** |
| IBM | Working in ABB project as a Developer. | Senior Consultant | 23 June, 2020 |

**Education**

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| --- | --- | --- | --- |
| **Degree / Certificate** | **Discipline** | **Institute / University** | **Year of Passing** |
| Secondary Certificate | Secondary | St. Joseph’s High School | 2008 |
| Senior Secondary | Senior Secondary | Sacred Heart Senior Secondary School | 2010 |
| BE | Electronics And Communication Engineering | Anna University | 2015 |

**Skill Summary**

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| Hardware | Windows |
| Operating System | Window XP, Window 7, Window 10 |
| Languages | Salesforce, Apex , Visualforce , Triggers, Java, TIBCO |
| Others | JavaScript , Manual testing, KIBANA, NJAMS, ZIRA, GUI, HP ALM |

**PROJECT DETAILS In HCL Technologies:-**

**PROJECT 1:- Merck & Co.– DISASTER RECOVERY**

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| --- | --- |
| Client | MERCK |
| Project | Merck & Co.– DISASTER RECOVERY |
| Duration | October 2016 to July 2017 |
| Team Size | 45 |
| Role/Position | Software Engineer |
| Project Description | Project goal is to limit the extent of disruption and damage. To minimize the economic impact of the interruption and to establish alternative means of operation in advance.  Working on Email Communication (EC) technology platform will enable key business initiatives such as processing all the different types of email/SMS events sent by different applications.  These events are classified into three kinds Real Time, Near Real Time and File Based, having the SLA for Real Time events as 1min, Near Real Time as 10mins and the SLA for File Based [Batch] events as 1Day.Based on the event data it will also call Data Enrichment service.  These details are then being provided to Experian vendor via one of their web services, in a predetermined Experian format, and resulting in an email/SMS being sent to the customer.  Also work on Salesforce VEEVA as per the business requirement for creating class and triggers. |
| Environment | Salesforce VEEVA, TIBCO BW 5.13, TIBCO ADB Adapter 7.x, FILE ADAPTER ,TIBCO EMS, UNIX, Oracle., KIBANA, n-Jams and ALM |
| Responsibilities | * Performed migration of TIBCO Business Works processes to BW 5.13 * Developed corresponding Business Works processes for integration to the other applications. * Worked on schema changes as per the requirement. * Having work experience of Deployment on ALM Tool. * Checked error on IEHS and receiving error mail by updating mail Id on IEHS SMTP Notification. * Worked on Artifacts Preparation in different Environment (Prod and Non-Prod). * Checked end to end process and error from source to target via KIBANA and n-Jams. * Developed various Business Works processes as per the test cases. * Done enhancements for the existing interfaces. * Used JDBC, SOAP, WSDL, Service Pallets Extensively. * Attending calls with Onsite for technical design. * Updating the team with health check of servers and applications. * Configured SOAP UI for testing the designed Scenarios. * Developed and Configured TIBCO File, ADB adapter services using the Designer for the process. * Involved in designing the low-level design documentation. * Handling all errors and logging in BW processes with proper descriptions and different types of alerts. * Involved in created app support document, silo validation, unit testing and integration testing. |

**Project 2:- Salesforce.**

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| Client | Salesforce |  |
| Project | **Global Technical Implementation Services** |  |
| Duration | August 2017 to Till Date |  |
| Team Size | 150 |  |
| Role/Position | Software Engineer |  |
| Project Description | 1:-Analyse and implement the solutions for making the client’s applications work properly. Implement Salesforce best practices. Root cause analysis.  2:- Implemented Force.com platform for building a supplier evaluation tool for a Multi-National Client, which could automatically collect data on monthly basis and generate scorecard for each and every supplier.  3:- Analysed and implemented the Salesforce recommended optimization to make the application robust. Implemented Salesforce best practices.  4:- Implemented Service cloud console to provide support services to the customers of the health insurance client. Implemented email to case, phone to case and chat to case. Service console customization. Knowledge articles.  5:- Managed multiple sandbox environments. |  |
| Environment | Salesforce, Apex classes, Triggers, Pages, Record Type, Visualforce, Force.com, Workflow, Approval Process |  |
| Responsibilities | * Worked on Triggers, Classes, Controllers, Pages, etc. to address and improve new and existing business needs * Analysed the record types and their uses in the system. * Made changes to record type, workflow, validation rule, profile etc. to make the application optimized. * Client call interaction * Created Objects, Fields, Page Layouts and Users. * Responsible for requirement analysis, design and development * Worked on the application development from scratch. * Having knowledge of Lightning. |  |

**PROJECT DETAILS In IBM:-**

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| --- | --- | --- |
| Client | ABB |  |
| Project | **ABB-Apttus** |  |
| Team Size | 10 |  |
| Role/Position | Senior Consultant |  |
| Project Description | * Worked on data model and requirement gathering. * Worked on LWC. * Defect fixes and deployments. * Worked with Salesforce1 App. * Setup Data model and Security access model. * Integration with MCP server using REST API * Write secure apex classes, triggers, VF pages and package them. * Worked on configuration and customization for the Quote generation, Order creation * Worked on Apex classes, Triggers, Test classes, Visualforce Pages, Quote Templates. * Involved in Custom Integration of Outbound Messages, Workflow and Approvals, Reports, Custom Objects Tabs and Email |  |
| Environment | Salesforce, LWC, Apex classes, Triggers, Pages, Record Type, Visualforce, Force.com, Workflow, Approval Process |  |
| Responsibilities | * Worked on Triggers, Classes, Controllers, Pages, etc. to address and improve new and existing business needs * Analysed the record types and their uses in the system. * Made changes to record type, workflow, validation rule, profile etc. to make the application optimized. * Client call interaction * Created Objects, Fields, Page Layouts and Users. * Responsible for requirement analysis, design and development * Worked on the application development from scratch. * Having knowledge of Lightning. |  |

**KEY DELIVERABLES: -**

* Worked as Developer to meet business requirements which includes creation of Apex Classes, Apex Triggers, Test Classes and Visualforce Pages.
* Preparation of Unit test Scenarios for the Business to test.
* Development to other Sandbox with the help of change sets.
* Managed Community.
* Governor Limit issues and handling code optimization.
* Designed various types Email templates for auto response to customers.
* Created Custom objects, fields according to the requirements of business which are useful in the validation of entitlements.
* Created custom Profiles, Roles and Public groups to restrict the data access to the unwanted internal users depending on their Job Responsibilities.
* Worked on Validation Rules, Workflows rules and Workflow Approvals.
* Developed Reports and Dashboard, Validation rules, formula fields for the application.
* Written SOQL, SOSL query language.
* Having basic knowledge of Lightning.

**OTHER DETAILS**

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| Languages | English, Hindi |
| Date Of Birth | 10 Oct 1993 |
| Nationality | Indian |

Place:- Signature:- Sandeep.

Bangalore