

Sandeep Patel
CLM Consultant

✉ Email id:- sandeeppatel124@gmail.com
☎ Cell No:- +91-9425682492

Professional Summary: - 7 year-long track record as an Implementation Consultant, specializing in ERP/CLM software. Proficient in software configuration, managing complex projects, developing partnerships. Driven by enhancing customer satisfaction through tailored solutions.

Work Experience: -

Employer: - Sirion Labs Pvt Ltd.(03-Jan-22-30-Aug-23)

Client: - Schneider Electric Partner with Deloitte

Location: - Noida UP, India

Project Name: - Schneider CLM Implementation (with Phase wise implementations)

Project Skill: - CLM Tool

➤ **Description:** -

- ✚ Creating Tenant Testing (Sandbox) env and Production (Live)env.
- ✚ Provide demo to client via standard tenant how the system work.
- ✚ Worked according to finalized worked book shared from client.
- ✚ System configuration and system readiness as per the Project Plan.
- ✚ Stakeholder and Client management
- ✚ UAT Pre and Post Support.
- ✚ Go Live and Hyper care Support.
- ✚ Ticketing support for live account via Jira, Fresh Service.
- ✚ Demo for the change request implemented at Testing env, prior to Prod movement.

- ***Reward and Recognition:*** - ***Received 5* CSAT by client for phase 3 complex implementation and adoption.***
- ***Successfully Delivered Implementation singed account are Integreon, FIS, Tata technology.***

Employer: - Core Integra Consulting Pvt Ltd.(07July-21-12-Dec-21)

Client: - Tata Consultancy Services (TCS)

Location: - Bhopal MP. India

Project Name: - TCS ION ERP Implementation (With IIM Indore, PU Bhopal)

Project Skill: - TCS ERP (Education ERP)

➤ **Description:** -

- ✚ ERP module walk through in testing env as of SOW.
- ✚ Addressing adoc request of modification for any adopted module.
- ✚ Demo for the CR/SR implemented at Testing env, prior to Prod movement.
- ✚ Stakeholders and Client management w.r.t. ERP module adoption and concerns.
- ✚ UAT scripting preparation and module wise adoption tracking document preparation.
- ✚ Functionality level changes testing coordination with internal team for optimal resolution.
- ✚ UAM for client and internal team w.r.t prod and testing env.
- ✚ Ticketing support via CRM for issues and changes w.r.t CR

- ***Reward and Recognition:*** - ***Received Recognition for successfully competition of TCS iON ERP Module Implementation.***

Employer: - Formac Software Services Pvt Ltd.(04-April-19-03-March-20)

Client: - NASSCOM & PMKVY

Location: - Bengaluru Karnataka, India

Project Name: - Digital Assessments

Project Skill: - Formac Assessment Software

➤ **Description: -**

- ✚ Harmonizing with Proctor in Digital assessment over different venues.
- ✚ Providing walk through to applicants for their respective login's.
- ✚ Assuring system readiness for occurring assessment over different time slot.
- ✚ Monitoring the online test to resolve the adhoc issues reported by the Proctor.
- ✚ Creation of QP as per the norms of digital assessments.
- ✚ Result evaluation and posting to the officials.

- ***Reward and Recognition: - Received Recognition for successfully completion of **Assam School Assessment** under the norms of Assam Govt.***

Employer: - Adisham Engineer's Pvt Ltd(04-March-2018-31-Dec-2018)

Client: - Indian Railways

Location:- Mumbai India

Project Name: - Solar Inc.

Project Skill: - Project Management

➤ **Description: -**

- ✚ Preparing, scheduling, coordinating, and monitoring of assigned engineering projects.
- ✚ Formulating project parameters and assigning responsibilities to the most capable employees and monitoring the project team.
- ✚ Interacting with clients, interpreting their needs and requirements, and representing them in the field.
- ✚ Performing quality control tasks on budgets, schedules, plans, and personnel performance and reporting on the project's status.
- ✚ Cooperating and communicating with the project manager and other project participants and collaborating with senior engineers to create more efficient project methods and to maintain the project's profitability.
- ✚ Reviewing the engineering tasks and initiating the necessary corrective actions.
- ✚ Developing specifications for the project's needed equipment.
- ✚ Creating frameworks to measure the project's metrics and data collection.
- ✚ Establishing field test methods and methods for monitoring the quality of those tests.
- ✚ Ensuring the project's compliance with the applicable codes, practices, policies, performance standards, and specifications.

Employer: - Skye Applet technology Pvt Ltd(02-Feb-16-02-Dec-17)

Project Name: - Backend Support

Location:- Delhi India

➤ **Description: -**

- ✚ Providing support over call chat and email.
- ✚ Help in Troubleshooting the product and login error.
- ✚ Product marketing and scaling via social media platform.
- ✚ Working out for the product adoption and uses.

Education:-

➤ **UG: -** Bachelor's of Engineering

✚ **Branch: -** Electronic and Communication

✚ **Year of Passing: -** July 2015

➤ **Diploma:-**

✚ **Branch: -** Electronic and Telecommunication

✚ **Year of Passing: -** Aug2012

Certification:-

- ✚ CLM Specialist by *Sirion Labs Pvt Ltd.*
- ✚ ERP module implementation completion by *Tata Consultancy Services*